## Welcome

Department of Human Services March 25, 2016

# Financial Management Services (FMS)

Changes to Consumer Directed Community Supports (CDCS) & Consumer Support Grant (CSG)

## Acronyms & Definitions

Community Directed Community Supports CDCS

Consumer Support Grant CSG

Fiscal Support Entity

Financial Management Services
 FMS

Request for Proposal

RFP

Centers for Medicare and Medicaid CMS

## Meeting Objectives

- Describe the role of current Fiscal Support Entities (FSE) vs the future Financial Management Services (FMS)providers
- Describe the proposed changes and who will be impacted
- Discuss our next steps

#### **Overview**

#### **Currently....**

- ❖ Participants that are self-directing their waiver services (through Consumer Directed Community Supports (CDCS)) or self-directing their Consumer Support Grant (CSG)funds use Fiscal Support Entities (FSE) to help them with employer-related responsibilities and other financial services.
- ❖ FSE's provide a range of services that allow people to select how much independence they want in employing, managing and paying for services, supports and goods.
- FSE's offer 3 employment models:
  - Fiscal Conduit
  - Payroll Model
  - Agency with Choice

#### **CDCS** Data

In State Fiscal Year 2015, the overall annual count of people who used CDCS was **4,542** 

## Breakdown of employment **model usage** (as reported by FSE's – 3/16)

Agency with Choice	Payroll Model	Fiscal Conduit
#2,817	#1,701	#110
61%	37%	2%

#### **CSG** Data

In State Fiscal Year 2015, the overall annual count of people who used CSG was **2,607** 

#### Breakdown of employment model usage

(as reported by FSE's - 3/16)

Agency with Choice	Payroll Model	Fiscal Conduit
#1,332	#891	#129
57%	38%	5%

#### **Overview**

#### Future....

- ❖ Participants that are self-directing their waiver services through CDCS or self-directing their CSG funds will use FMS providers to help them with employer-related responsibilities and other financial responsibilities.
- FMS providers will offer only one employment model:
  Payroll Model

In this model, CDCS and CSG participants are the employers of their support workers.

## What's changing?

- Agency with Choice and Fiscal Conduit will no longer be options for CDCS and CSG participants.
- All CDCS and CSG participants will employ their support workers through the Payroll Model.
- Financial Management Services (FMS) providers will be enrolled providers and also have a contract with the state.
- CDCS and CSG participants will no longer use FSE's.

## Why is this changing?

DHS has planned two Phases of implementation for the FMS providers.

- Phase I is the implementation of FMS providers for CDCS and CSG. We are selecting the FMS providers and starting this service with participants that are familiar with and have been using a similar type of service.
- Phase II will include participants using Community First Services and Supports (CFSS) When we transition to CFSS, participants who choose the budget model will use an FMS provider.

#### Why will there be only one employment model offered?

 Our intent is to create one type of financial management services provider who will support all participants who choose a participant employer model of service.

#### Who will be affected by this change?

All CDCS and CSG participants will be affected by this change.

- CDCS and CSG participants will need to select an FMS provider.
- A participant's current FSE may or may not be an FMS provider.

#### Scenarios

## What if a participant does not want to employ their own workers but still wants to select CDCS?

 A CDCS participant can continue to purchase traditional waiver or state plan services through an agency (i.e. 245D licensed provider, PCA) for their workers.

## What if a participant does not have any workers as part of their CDCS community support plan? (goods only)

 A participant can continue use CDCS. The FMS provider will assist them with the purchase of goods.

# Can a participant's CDCS community support plan include a combination of traditional agency services and the purchase of goods?

 Yes, a participant can use CDCS for the purchase of goods, along with getting their workers through an agency (i.e. 245D licensed provider, PCA).

### How will this change occur?

## Communication with participants and family members, lead agencies, FSE's, and interested stakeholders

- Prior to making any changes, DHS will provide notification to participants and lead agencies.
- Specific guidance, timelines, and instruction will be included in the notification

Our intent is to transition participants to the FMS providers with the least amount of disruption to their services.

# How will DHS obtain FMS providers? (FMS Process)

#### **DHS will:**

- Publish a Request for Proposal (RFP)
- Review responders submissions to determine eligibility
- Enroll FMS providers (through Provider Enrollment)
- Contract with FMS providers
- Train providers
- Participants will:
- Select an FMS provider

#### **Lead Agencies will:**

 Update participant's service agreements to reflect choice of provider Now.....Then

Current (FSE's)	Future (FMS providers)
<ul><li>Serves CDCS participants</li><li>Required for CDCS participants</li></ul>	<ul> <li>Will serve CDCS participants</li> <li>Required for all CDCS participants</li> </ul>
Serves CSG participants	Will serve CSG participants until CFSS is implemented. At that time, CSG will go away.
<ul> <li>Offers a range of employment models (Fiscal Conduit, Payroll model, and Agency with Choice)</li> </ul>	<ul> <li>Will offer only one employment model         <ul> <li>Payroll Model</li> </ul> </li> <li>Agency with Choice and Fiscal         <ul> <li>Conduit will no longer be an option</li> </ul> </li> </ul>

Now.....Then

## Current (FSE's)

- Assist participants in obtaining their Federal Employer Identification Number (FEIN) for payroll model only
- Verify employment eligibility(background studies, I-9, W-4....) for support workers
- Submit claims to the state for services/supports/goods
- Participants pay FSE fee from their budget

#### Future (FMS providers)

- Assist participants in obtaining their Federal Employer Identification Number (FEIN) for payroll model (Participant Employers)
- Verify employment eligibility(background studies, I-9, W-4...) for support workers
- Submitting claims to the state for services/supports/goods
- Participants pay FMS fee from their budget

#### Now.....Then

Current (FSE's)	Future (FMS providers)
<ul> <li>Pay workers</li> <li>Pay and file taxes on participants' behalf</li> <li>Pay worker's comp if necessary</li> </ul>	<ul> <li>Pay workers</li> <li>Pay and file taxes on participants' behalf</li> <li>Pay worker's comp if necessary</li> </ul>
<ul><li>Certified by the state</li><li>MHCP enrolled provider</li></ul>	<ul><li>Contracted with the state</li><li>MHCP enrolled provider</li></ul>
<ul> <li>Ongoing performance monitoring by the state</li> </ul>	<ul> <li>Ongoing performance monitoring by the state</li> </ul>

## Next Steps

- 1. Publish RFP and select FMS providers
- 2. Amend the disability waiver plans by adding information about the FMS providers
- 3. Conduct a formal 30-day Public Comment period
- 4. Submit waiver amendment to CMS for approval
- 5. Notify participants and lead agencies of timelines and instructions

## Next Steps

### Stakeholders Input

Prior to making changes to our waiver plans, and prior to our Public Comment period, DHS will obtain stakeholder input via a survey.

# Closing