



Minnesota Department of Human Services

PHR for LTSS *Demo*

*Minnesota's Personal Health Record for Long Term Services and Supports Demonstration
(funded by a CMS TEFT Grant)*

MCO Stakeholder Update

5/4/2015

WHAT IS THE PHR FOR LTSS DEMO?

A Four year “TEFT” Planning and Demonstration Grant awarded to the MN Department of Human Services (DHS) by the Centers for Medicare & Medicaid Services (CMS) April 1, 2014 through March 31, 2018.

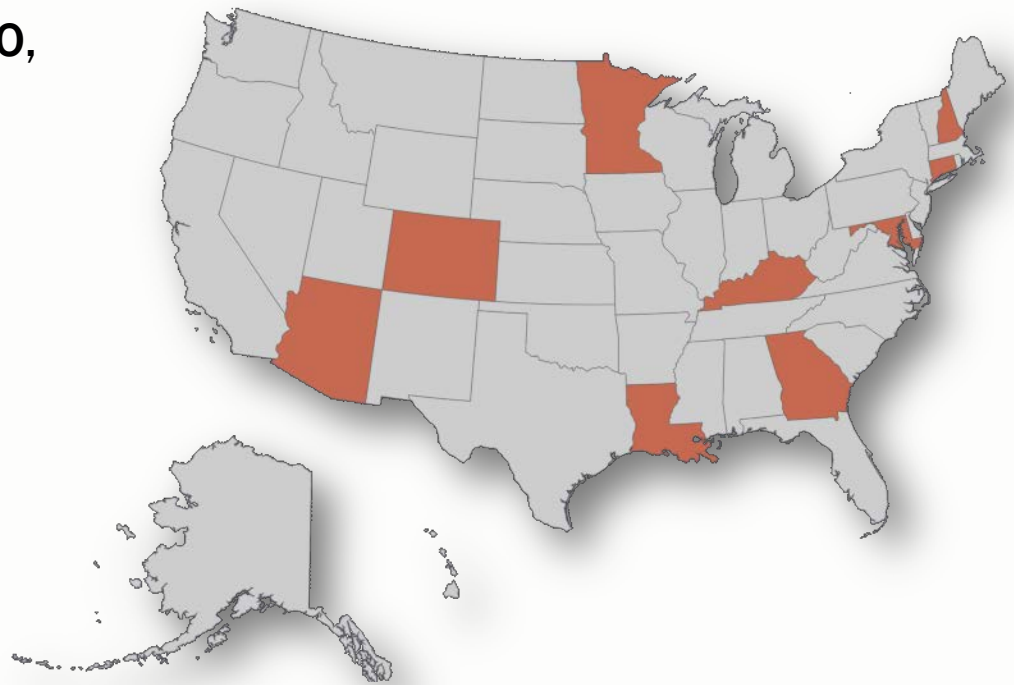
Personal Health Record for Long Term Services and Supports Demonstration



RFP OVERVIEW: BACKGROUND

In 2014, MN received a Testing Experience and Functional Tools (TEFT) grant from the Centers for Medicare and Medicaid Services (CMS)

Other states participating: AZ, CO, CT, GA, KY, LA, MD, NH



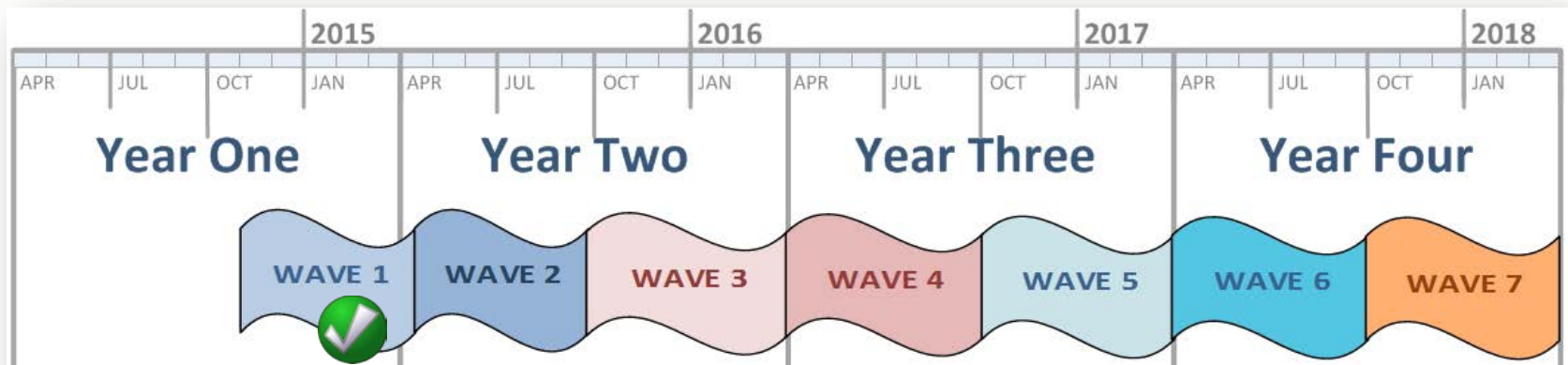
PROJECT DELIVERABLES

1. Demonstrate use of an **untethered Personal Health Record (PHR)** system with beneficiaries of CB-LTSS
2. Identify, evaluate and test an **electronic Long Term Services and Supports (e-LTSS)** standard with the Office of National Coordinator's (ONC) Standards and Interoperability (S&I) Framework Process
3. Field test a **beneficiary experience survey** within multiple Community-Based Long Term Services & Supports (CB-LTSS) programs for validity and reliability
4. Field test a modified set of Continuity Assessment Record and Evaluation (**CARE**) **functional assessment** measures for use with beneficiaries of CB-LTSS



OVERALL PROJECT UPDATES

- Segmented project into seven “Waves”



DELIVERABLE #1: PHR FOR LTSS

WAVE 1

11/1/2014 - 4/13/2015

- Wave 1 Focus:
 - Finalize PHR Requirements
 - Develop and Publish RFP
 - Identify needs for DHS projects
 - Engage stakeholders



RFP GOAL: PHR FOR LTSS

Work with MN DHS and MN.IT @ DHS staff to:

- 1. Develop, test and deploy the required modifications to a PHR system that will allow participating beneficiaries of MA Waiver services to:**
 - access information about their services,
 - enter information about themselves online (e.g., *notes, diary entries or other functions that may exist in the PHR system - this does not include making edits to DHS data*), and
 - securely share access to that information as they choose with family or others



RFP GOAL: PRIVACY AND CONSENT

Collaborative will work with MN DHS and MN.IT @ DHS staff to:

2. Develop and/or administer existing processes and policies to ensure privacy and consent safeguards are in place to comply with:

- Health Insurance Portability Accountability Act (HIPAA),
- Minnesota Health Records Act, and
- MN Government Data Practices Act (MDPA) regulations



RFP GOAL: E-LTSS STANDARD

Collaborative will work with MN DHS and MN.IT @ DHS staff to:

3. Participate in testing an e-LTSS data standard within existing Collaborative systems and/or the PHR as required by the ONC S&I process.



AVAILABLE FUNDING

The State intends to award up to \$1,000,000 to a Collaborative as a result of this RFP.

- There is no requirement that any Collaborative organization or entity match these funds.
- However, applicants will need to describe in-kind funding and its sources in their project budget.



Source: RFP, Page 6 - 7



GRANT TIMELINE

All written questions due to DHS (Note: after this date no more questions will be addressed by DHS)	Monday, May 11, 2015, 4:00 p.m. CDT
Written responses to questions posted on PHR for LTSS Demo web page	Friday, May 15, 2015, 4:00 p.m. CDT
Proposals due to DHS	Friday, June 19, 2015, 4:00 pm CDT
Anticipated proposal review period	Monday, June 22 – Friday, July 17, 2015
Anticipated notice of intent to award	Friday, July 17, 2015
Anticipated negotiation period	Monday, July 20 – Wednesday, September 30, 2015
Desired contract execution	Thursday, October 1, 2015
Desired contract end date	30 months after contract execution

ELIGIBLE APPLICANTS

- 1.** Consist of two or more organizations participating in assessment, care provision, case management or payment administration of MA Waiver-funded Long-Term Services and Supports for Minnesotans.
- 2.** Have received funding through one or more initiative sponsored by the MN Department of Health (MDH) Office of Health Information Technology (OHIT) and/or the MN Department of Human Services (DHS) and/or the federal government (see RFP).



LEADERSHIP AND GEOGRAPHY

3. Have a lead partner to serve as the applicant organization for the grant.
4. Have a community-led leadership team that represents the community and all participating providers.
5. Serve a limited, definable geographic area.



MA WAIVER POPULATIONS

- 6. Include partners that serve Minnesotans receiving services paid for by any of these MA waivers:**
- **Elderly Waiver (EW),**
 - **Community Alternative Care (CAC) Waiver,**
 - **Community Alternatives for Disabled Individuals (CADI) Waiver,**
 - **Developmental Disabilities (DD) Waiver, or**
 - **Brain Injury (BI) Waiver**



PARTNER TYPES

7. Include partners such as:

- Home and Community Based Services (HCBS)
- Lead Agencies and their case managers
- Acute Care Providers
- Post-Acute Care Providers
- Primary Care Providers
- *All partner types not required*

8. Serve a minimum of 50 percent of MA Waiver beneficiaries in their limited, definable geographic area with LTSS.



CAPABILITIES

9. Have in place (or develop within first year):
- Data sharing agreements and consent management protocols
 - A contract with a MN Certified Health Information Exchange Service Provider (HIESP)
 - Functioning Electronic Health Record (EHR) in use by one or more Collaborative member
 - EHR Certified by ONC or MN State “qualified”



PARTNER COMMITMENT

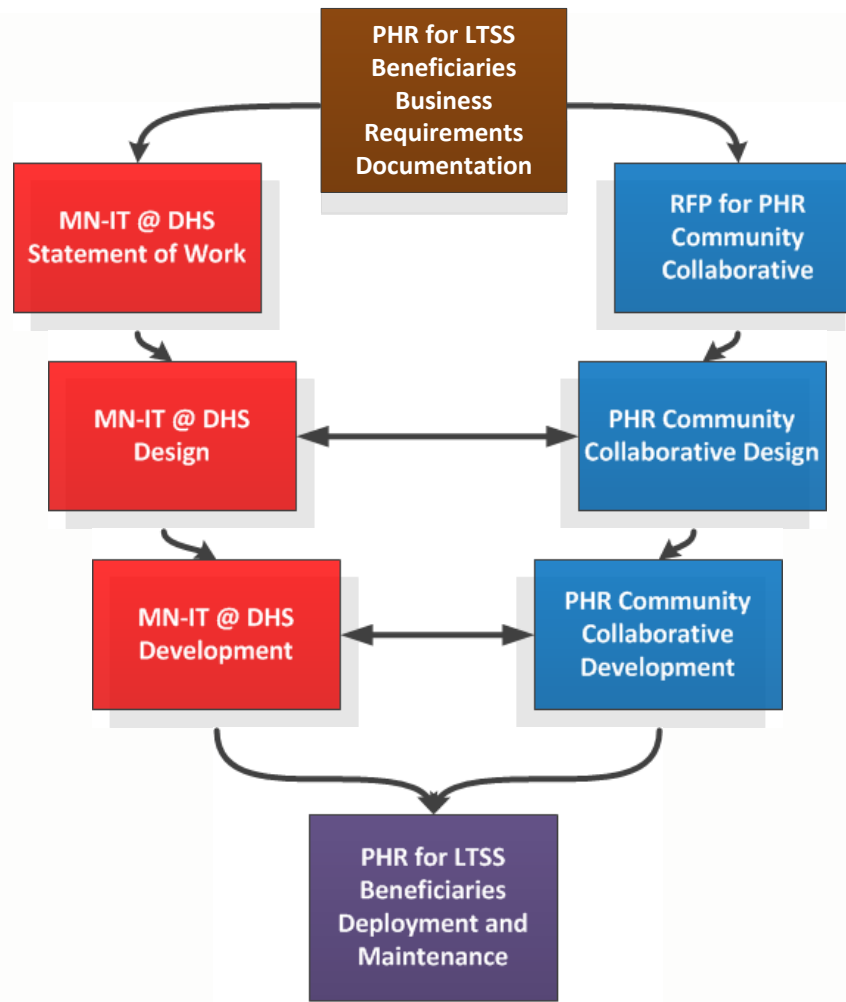
- 10. Provide letters of commitment from each member which describes their role(s) and commitment to participate in the leadership team and the overall PHR Demonstration project.**



Source: RFP, Page 9

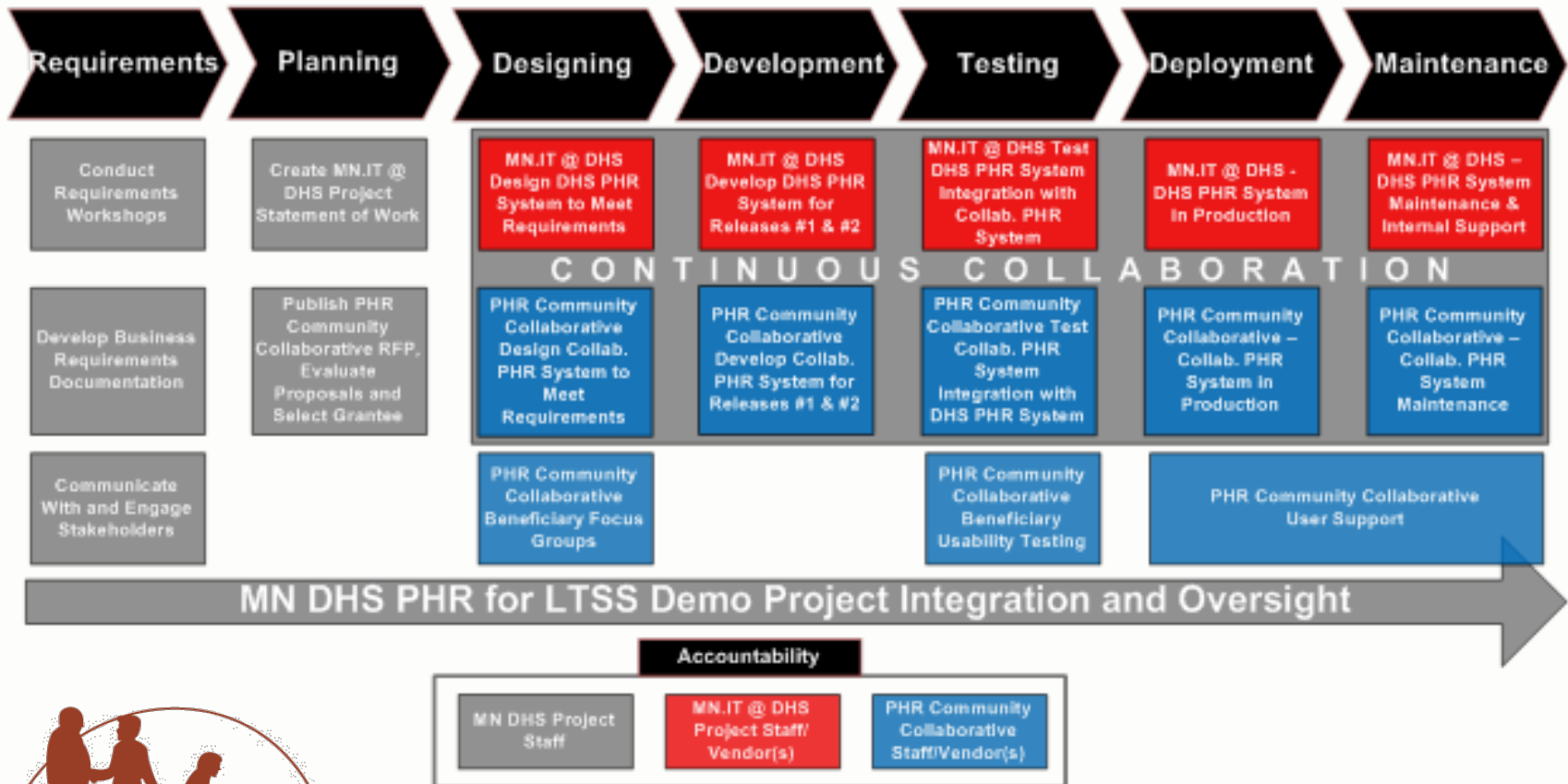


DELIVERABLE #1: PHR FOR LTSS (1)



SCOPE OF WORK: TASKS (6)

PHR Solution Definition & Development Process



PHR RELEASE #1 (V. 1.1.0)

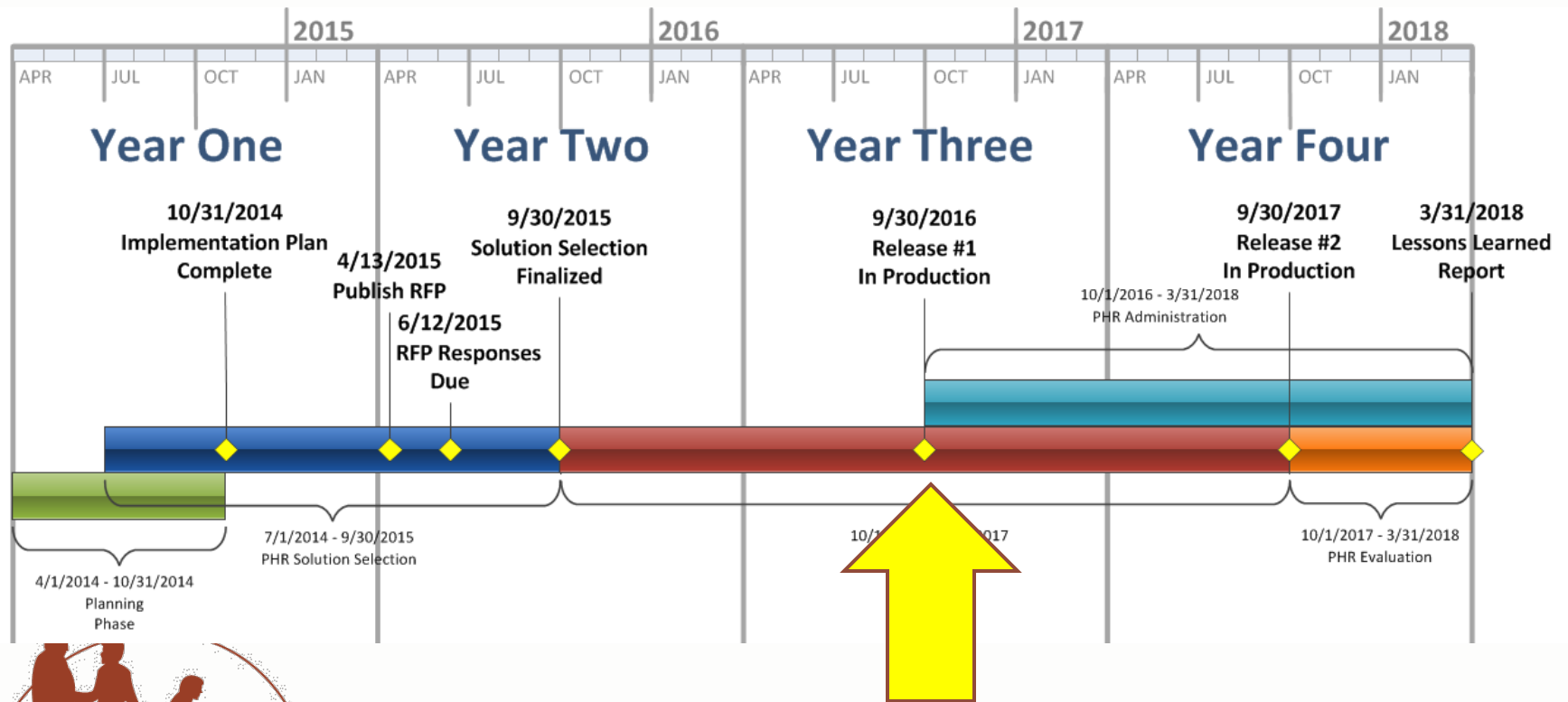
Beneficiary or Legal Representative can:

- See letters online that they're already getting from DHS
- See Case Manager info
- Receive text message (SMS) notifications
- Share part or all of their LTSS data with others



PHR RELEASE #1 – TENTATIVE RELEASE DATE

September 30, 2016



PHR RELEASE #2 (V. 1.2.0)

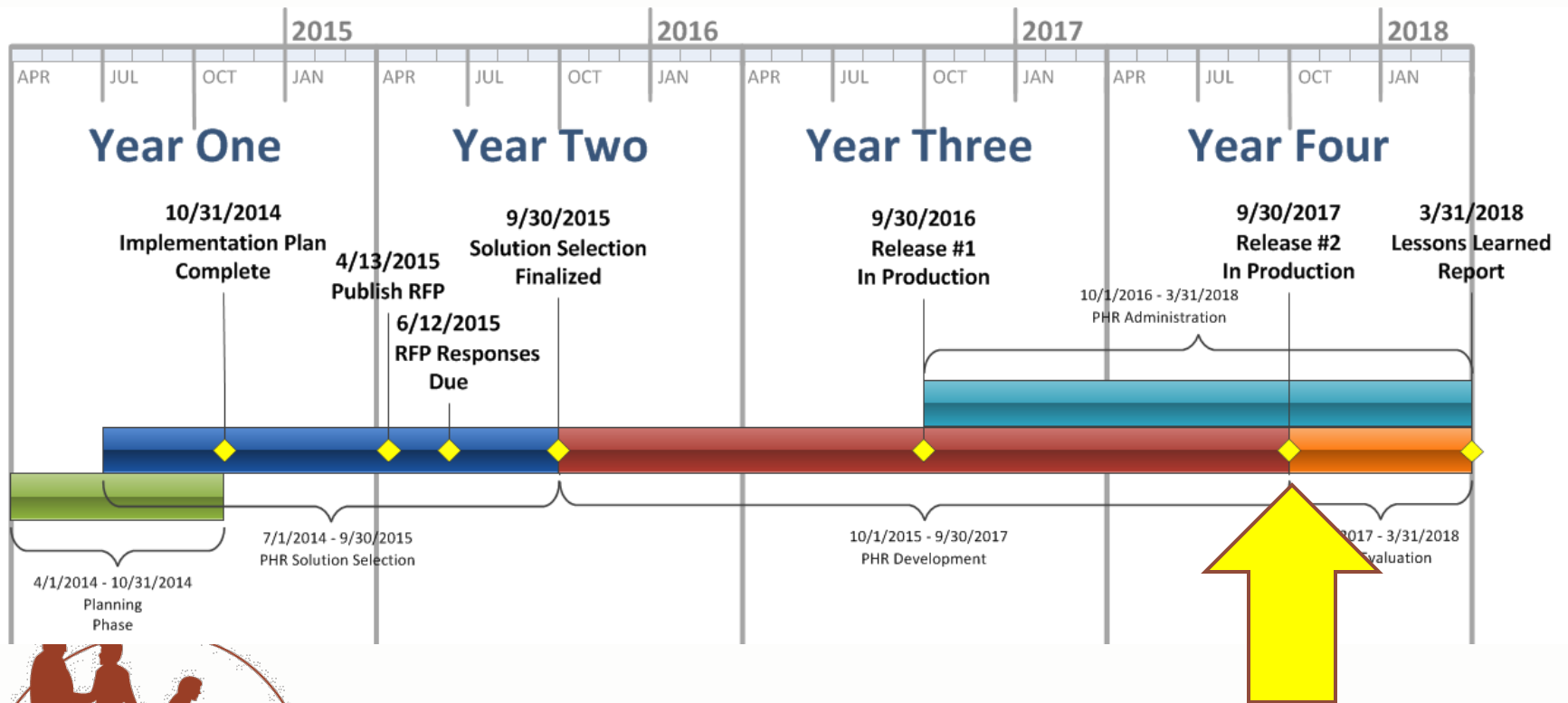
**In addition to Release #1 functionality ,
Beneficiary or Legal Representative can:**

- **Add notes about themselves to share with others**
- **Electronically access Assessment Summary, Service Plans and Explanations of Benefits**
- **Access and share other info (if possible) – to be determined in consultation with PHR Community Collaborative**



PHR RELEASE #2 – TENTATIVE RELEASE DATE

September 30, 2017



DELIVERABLE #1: PHR FOR LTSS (CONT.)

WAVE 2

4/14/2015 - 9/30/2015

- Wave 2 Focus:
 - Select & Contract with Community Collaborative Grantee
 - Initiate MN.IT @ DHS projects
 - Engage stakeholders



DELIVERABLE #2: ELTSS STANDARD

WAVE 1

11/1/2014 - 4/13/2015

- WAVE 1 Focus:
 - Start participating in S&I standards development process
 - Engage stakeholders

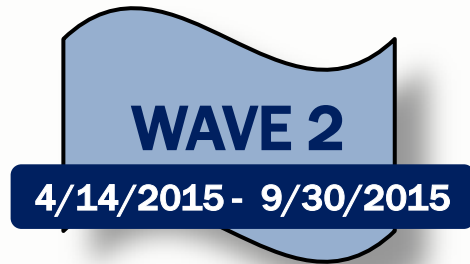


DELIVERABLE #2: ELTSS STANDARD (2)

- Weekly ONC S&I Framework calls
- Project charter
- Use Cases, etc.



DELIVERABLE #2: ELTSS STANDARD (3)



- WAVE 2 Focus:
 - Continue participating in S&I standards development process
 - Engage stakeholders

DELIVERABLE #3: BENEFICIARY EXPERIENCE SURVEY

WAVE 1

11/1/2014 - 4/13/2015

- WAVE 1 Focus:
 - Data analysis of Round One
 - Publish results?



DELIVERABLE #3: BENEFICIARY EXPERIENCE SURVEY (CONT.)

WAVE 2

4/14/2015 - 9/30/2015

- WAVE 2 Focus:
 - Data analysis concludes
 - Publish results?



DELIVERABLE #4: MODIFIED “CARE” FUNCTIONAL ASSESSMENT

WAVE 1

11/1/2014 - 4/13/2015

- WAVE 1 Focus:
 - Participate in Technical Expert Panel
 - Communicate with stakeholders



DELIVERABLE #4: MODIFIED “CARE” FUNCTIONAL ASSESSMENT (CONT.)

- **Technical Expert Panel work has been delayed due to contracting problem at CMS**
- **Pushed back initiation of testing the Modified “CARE” until year 3 (beginning April of 2016 or later)**



DELIVERABLE #4: MODIFIED “CARE” FUNCTIONAL ASSESSMNT

WAVE 2

4/14/2015 - 9/30/2015

■ WAVE 2 Focus:

- Participate in Technical Expert Panel
- Determine MN CARE process
- Communicate with stakeholders



FOR MORE INFORMATION

- **Visit PHR for LTSS Demo web page at**
 - http://www.dhs.state.mn.us/main/dhs16_184574
- **Sign up to receive monthly email Updates**
- **Contact Business Project Manager: Tom Gossett**
 - tom.l.gossett@state.mn.us
 - 651-431-2601

