## DEPARTMENT OF HUMAN SERVICES

## Meeting Agenda: SNP Stakeholder Meeting for Seniors and People with Disabilities in Managed Care

Monday, December 11, 2017 2:00 p.m. Elmer L. Andersen Building Room 2370 Note: A webinar option is available

1. Welcome and Introductions	Gretchen Ulbee	5 min
2. 2018 Contracts	Gretchen Ulbee	10 min
3. Care Plan Audits	Jorie Coll	25 min
4. MSHO CAHPS	Sue Kvendru	10 min
5. Managed Care Appeals	Margaret Manderfeld	25 min
6. PCA Updates	Gretchen Ulbee	30 min
7. SNBC Dental Project	Deborah Maruska	10 min
8. Wrap Up and Next Meeting	Gretchen Ulbee	5 min