February 14 - 27, 2023

Systems announcements

We will update this section with information about MN–ITS availability, technical information and other systems announcements when necessary.

Electronic visit verification (EVV) compliance update

Minnesota Department of Human Services is using knowledge gained from the first two EVV launches to help develop policies and guidance to ensure providers are able to meet EVV compliance requirements. Providers of services that have launched for in-scope EVV services need to complete the EVV onboarding process and begin using their EVV system now.

We know providers, caregivers and members need time to onboard to the EVV system they selected and that it will take time for EVV to become routine. We are not enforcing compliance that will result in claim denials or reversals in 2023. We will monitor EVV usage and utilization until we publish compliance requirements to ensure you are prepared before being required to meet the compliance requirements. We are required to report quarterly usage to the Centers for Medicare & Medicaid Services to identify providers not using an EVV system. We will provide technical assistance to providers identified in the reports as we move towards compliance requirements. We will publish a timeline of compliance thresholds for providers on the Electronic visit verification webpage in advance of the effective date for compliance requirements to help providers meet compliance requirements.

Click the Affected services tab on the Electronic visit verification webpage to review which services are in-scope for EVV. Click the Contact us tab to find contact information. (pub. 2/27/23)

Enhanced asthma care services billing training offered

Minnesota Health Care Programs (MHCP) will offer a free resources and MN–ITS training to show enrolled MHCP providers how to bill for enhanced asthma care services.

The training will be held on **March 16, 2023, from 2 to 3:30 p.m.** via webinar only. Registration is now open. Register for the training at Enhanced Asthma Care services MN–ITS Billing. (pub. 2/23/23)

Outpatient ambulatory payment classification (APC) conditional laboratory procedures status indicator Q4

Minnesota Health Care Programs (MHCP) recently implemented the April 1, 2019, Centers for Medicare and Medicaid Services (CMS) revision for outpatient APC conditional processing for laboratory procedures status indicator Q4.

Claims billed with a status indicator of Q4 and any of the following status indicators were overpaid in error:
- Q1
- Q3
- S
- 2
- T
- 3
- V

MHCP reprocessed the claims with dates of service on January 1, 2020, through January 12, 2023, to correct the overpayment. Providers should expect to see these payment corrections on their February 14, 2023, remittance advice. (pub. 2/17/23)

Rates study survey deadline extended to March 10, 2023

We have extended the deadline of the rate setting survey for behavioral health outpatient and Early Intensive Developmental and Behavioral Intervention (EIDBI) services for Minnesota Health Care Programs to March 10, 2023. We previously announced a March 3 deadline.

Email BHDRates.DHS@state.mn.us if you were not able to register and attend the webinar to get a survey. Include your:
- Organization's name
- Federal Employer Identification Number (FEIN)

(pub. 2/16/23)

American Medical Association (AMA) discontinues prolonged services codes 99354-99357

The AMA discontinued prolonged services CPT codes 99354, 99355, 99356, and 99357 effective Jan. 1, 2023. CPT code range 99354 – 99357 were face-to-face prolonged care codes that could be used with office or outpatient codes or inpatient, observation or nursing facility services. Add-on codes to bill for prolonged services currently do not exist. You may still provide these services, but are unable to bill for them due to the AMA discontinuing these codes. We are working on alternative ways for you to bill and be paid for these services and we will update you when we have a solution. (pub. 2/14/23)

Modifier 93 programmed for audio-only telehealth Early Intensive Developmental and Behavioral Intervention (EIDBI) claims, claims reprocessed

Minnesota Department of Human Services completed system programming for modifier 93 for EIDBI telehealth claims. Modifier 93 indicates "Audio only: Synchronous telehealth service rendered via telephone or other real-time interactive audio-only telecommunications system." **MHCP requires this modifier** when audio-only telehealth is used.

We reprocessed previously denied telehealth claims for EIDBI providers that included modifier 93. The reprocessed claims will appear on your Feb. 14, 2023, remittance advice. As a reminder, individual EIDBI providers must have an approved Telehealth Provider Assurance Statement (DHS-6806) (PDF) on their provider file beginning June 1, 2022, to bill claims for services provided via telehealth. You must submit claims for dates of service beginning June 1, 2022, as soon as possible.

Review the EIDBI telehealth services webpage and the Telehealth Services section of the Minnesota Health Care Programs Provider Manual for more information and billing instructions. (pub. 2/8/23)

Psychotherapy service limitations suspended

Minnesota Department of Human Services (DHS) has temporarily suspended authorization thresholds or service limitations for medical assistance fee-for-service claims for psychotherapy effective Jan. 1, 2023. We are temporarily suspending service limitations to help us understand utilization of these psychotherapy services. Providers do not have to submit authorization requests for members between Jan. 1, 2023, and Dec. 31, 2024, for hours or units of service exceeding the following:
- 26 hours psychotherapy (with patient, including biofeedback) per calendar year, cumulative (CPT codes 90832, 90834, 90837, 90875, 90876)
- 26 units of family psychotherapy (with patient or family member or both), per calendar year, cumulative (CPT codes 90846, 90847)
- 10 sessions of multiple family group psychotherapy per calendar year (CPT code 90849)
- 52 sessions of group psychotherapy per calendar year, cumulative (CPT code 90853)

(pub. 2/7/23)

Use the updated forms to submit enrollment or changes for Individual Personal Care Assistants

Minnesota Health Care Programs (MHCP) has published new versions of the following forms:

- Individual Personal Care Assistant (PCA) Enrollment Application (DHS-4469) (PDF)
- Individual Support Worker (CDCS, CSG, PCA, CFSS) Provider Agreement (DHS-4611) (PDF)
- Individual DSW Information Change Request (DHS-5716) (PDF)

These forms are required, along with other enrollment documents, when a provider is requesting to enroll an Individual PCA or needs to update an individual PCA's enrollment record.

Starting on **April 1, 2023**, MHCP **will no longer accept the prior version** of the above forms. The new versions have a date of 02-21 or newer in the upper right corner and can be signed electronically.

Note that providers enrolling using the Minnesota Provider Screening and Enrollment (MPSE) portal may not need to submit all the documents listed in this announcement. Review the Individual PCA or DSW Enrollment Criteria provider manual page for instructions on documents required for individual PCA workers enrollment.

You can also find these forms by using the search function on the Searchable document library (eDocs) webpage. If you have further questions, contact the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411. (pub. 2/7/2023)

Dental claims denying for members with Medicare Part B and Medical Assistance

Effective January 1, 2023, dental claims submitted for members who are dually enrolled in Medicare Part B and Medical Assistance have been denied. The Minnesota Department of Human Services is aware of this issue and has a temporary fix to process and pay claims. We will reprocess denied claims for dates of service from January 1 through January 31, 2023.

Providers do not need to take action at this time. We will provide further information as it becomes available. Additionally, providers must not bill patients for these claims (balance billing).

Watch for a future Provider News message on this webpage. (pub. 2/1/23)

COVID-19 vaccines and administration codes update

Minnesota Health Care Programs (MHCP) posted a Provider News message on October 25, 2022, about the category of service edit occurring for the following COVID-19 vaccines and administration codes:

- Vaccine 91304
  administration codes 0041A and 0042A
- Vaccine 91308
  administration codes 0081A, 0082A and 0083A
- Vaccine 91311
  administration codes 0111A, 0112A and 0113A
- Vaccine 91307
  administration codes 0071A, 0072A, 0073A, and 0074A

The category of service edit is now fixed. We reprocessed claims back to the effective dates for the covered codes included in this message.

Find the effective dates for the covered codes on the MHCP fee schedule webpage or under Vaccines in the Billing section under Coronavirus (COVID-19) in the MHCP Provider Manual. (pub. 1/31/23)

DHS updated the Home and Community-Based Services (HCBS) Programs Service Request form

The Minnesota Department of Human Services (DHS) has updated the HCBS Programs Service Request (DHS-6638) (PDF) with the following information:
- Adult Day Services: Remote option will be available starting July 1, 2023.
- Integrated Community Supports (ICS): Available for Brain Injury (BI), Community Alternative Care (CAC), Community Access for Disability Inclusion (CADI), and Developmental Disabilities (DD) waivers.

Note: These service updates will not be available in the Minnesota Provider Screening and Enrollment (MPSE) portal until July 1, 2023. Until that date, ICS providers should select "ICS (BI, CADI)" in MPSE. This will allow members to receive ICS services under all four waivers (BI, CAC, CADI and DD).

For additional questions, please call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411, option 4. (pub. 1/27/23)

MinnesotaCare tax add-on erroneously paid for IRTS and RCS room and board services claims to be recovered

Minnesota Department of Revenue reviewed Intensive Residential Treatment Services (IRTS) and Adult Residential Crisis Stabilization (RCS) services claims and discovered the 1.8% MinnesotaCare tax add-on had been applied and paid to room and board services (revenue code 1001) for IRTS and RCS claims. IRTS and RCS room and board services are not subject to the 1.8% MinnesotaCare tax add-on. We have made an adjustment to claims for dates of service on or after July 1, 2020, to correct claims and collect the MinnesotaCare tax add-on that was erroneously paid on these claims. You will see these adjustments on your Jan. 31, 2023, remittance advice. Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this message. (pub. 1/27/23)

Minnesota Department of Human Services (DHS) requests public comments on Elderly Waiver (EW) application

DHS requests public comments on proposed policy changes to the EW application before submitting it to the Centers for Medicare & Medicaid Services (CMS) for approval. Submit comments to AASD.PublicComments@state.mn.us by **4 p.m., Friday, February 24, 2023**.

Review the DHS requests public comments on EW application in the Aging and Adult Services Division eList announcement for more information. (pub. 1/27/23)

U.S. Department of Health and Human Services (HHS) extends the federal COVID-19 public health emergency

HHS Secretary Xavier Becerra renewed the federal COVID-19 public health emergency effective Jan. 11, 2023. Visit the HHS' Renewal of Determination That A Public Health Emergency Exists webpage to read the official declaration of this renewal.

Continue following existing COVID-19 policies and procedures for Minnesota Health Care Programs until further notice. We will provide more guidance as it becomes available. (pub. 1/25/23)

Adult mental health targeted case management level of care assessment requirements updated

Adult mental health targeted case managers (AMH TCM) are no longer required to complete any level of care assessment tool with members effective immediately. Previously, AMH TCM providers were required to complete a Level of Care Utilization System (LOCUS). We are not issuing a replacement level of care assessment for AMH TCM.

This change is being implemented to clarify case management roles and responsibilities. Refer to the Update to adult mental health targeted case management level of care assessment requirements Behavioral Health e-Memo for more information.

Email ScreeningToolCommittee.LOC.dhs@state.mn.us if you have questions about this message. (pub. 1/24/23)

Electronic visit verification (EVV) webpage updates

Minnesota Department of Human Services (DHS) has updated the Electronic visit verification webpage to reflect the most current service codes and contact information.

We made the following changes to the EVV webpage:
- Under the Affected services tab, in the table under Electronic visit verification service codes-Personal care, we updated Waiver Reimagine codes to reflect the new service names and code.
- Under the Contact us tab, we reorganized contact information by explaining when people should contact DHS and when people should contact the state's EVV vendor, HHAeXchange.

(pub. 1/23/23)

Doula advisory group seeking representatives

Minnesota Health Care Programs is seeking representatives for a virtual doula advisory group to provide input on doula coverage policy for MinnesotaCare and Medical Assistance (Minnesota's Medicaid program) members. If you are a doula, or have an interest in this topic, email megan.warfield-kimball@state.mn.us with your name and preferred email address.

We are planning on having the first virtual meeting in March. Our goal is to have ongoing meetings with the doula advisory group, so email your interest even if you receive this message after the March meeting. (pub. 1/20/23)

Register for Personal Care Assistant (PCA) Steps for Success

Registration is now open for PCA Steps for Success training scheduled for February 22-24, 2023. You can register for this training on the Minnesota Health Care Programs (MHCP) provider training webpage. Click on the Registration and cost link, on the PCA Steps for Success workshop webpage to register online.

Contact the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 with any questions. (pub. 1/20/23)

Public comment period is open for amendments to the Developmental Disabilities (DD) Waiver plan

The Minnesota Department of Human Services (DHS) requests public comments about amendments to the DD Waiver plan before submitting them to the Centers for Medicare & Medicaid Services (CMS) for approval. Submit comments to DSD.PublicComments@state.mn.us by **4 p.m., Thursday, Feb. 16, 2023.**

Review DHS requests public comments on amendments to the DD waiver plan in the Disability Services Division (DSD) eList announcements for more information. (pub. 1/19/23)

Screening, Brief Intervention, and Referral to Treatment (SBIRT) informational sessions cancelled

The following two SBIRT informational sessions have been cancelled:
- 2 – 3:30 p.m. Tuesday, Jan. 24, 2023
- 2 – 3:30 p.m. Tuesday, Feb. 21, 2023

Refer to the Screening, Brief Intervention, and Referral to Treatment section of the MHCP Provider Manual or the following resources and screening tools for more about SBIRT.

SBIRT resources:
- Great Lakes Addiction Technology Transfer Center Network webpage
- Screening, Brief Intervention, and Referral to Treatment (SBIRT) Substance Abuse and Mental Health Services Administration webpage
- Screening and Assessment Tools Chart National Institute on Drug Abuse (NIDA) webpage
- SBIRT: Screening, Brief Intervention & Referral to Treatment New York State Office of Addiction Services and Supports webpage
- SBIRT Services (PDF) Medicare Learning Network booklet
- National Council for Mental Wellbeing website

Suggested SBIRT Screening Tools:
- Alcohol, Smoking, and Substance Involvement Screening Test (ASSIST)
- AUDIT – Alcohol Use Disorders Identification Test
- AUDIT-C
- Cut Down, Annoyed, Guilty, Eye-opener (CAGE)
- Car, Relax, Alone, Forget, Family or Friends, Trouble (CRAFFT)
- Drug Abuse Screening Test (DAST)
- DAST-A
- Michigan Alcohol Screening Test (MAST)
- NIDA Drug Use Screening Tool
- Problem-Oriented Screening Instrument for Teenagers (POSIT)
- Tolerance, Worried, Eye-openers, Amnesia, Cut down (TWEAK)

Email DHS.MA.Behavioral.Health@state.mn.us if you have questions about SBIRT. (pub. 1/18/23)

2023 clinical trainings for EIDBI and other interested provider types

A series of clinical trainings will be held in 2023 for Early Intensive Developmental and Behavioral Intervention (EIDBI) providers and other interested provider types. Refer to the following dates, times, topics and learning objectives for each session.
- **Wednesday, January 18, 2023, noon to 1** p.m.**: Evaluation, treatment planning and care coordination**
  - Differentiate between covered and noncovered services for the Comprehensive multi-disciplinary evaluation, treatment plan and coordinated care conference
  - Define the roles and responsibilities of EIDBI providers implementing these services
  - Implement best practice strategies
  - Registration required on the January EIDBI Clinical Training webpage
- **Wednesday, February 22, 2023, noon to 1 p.m.: Discharge and transition planning**
  - Discuss process for transferring agencies or providers
  - Review EIDBI discharge form
  - Outline resources available to assist with transition planning
  - Registration is required on the February EIDBI Clinical Training webpage
- **Thursday March 23, 2023 noon to 1 p.m.: Positive supports rule and practices**
  - Describe prohibited and permitted procedures, health and safety standards
  - Discuss reporting requirements
  - Locate resources on de-escalation strategies and crisis intervention training
  - Registration is required on the March EIDBI Clinical Training webpage
- **Tuesday May 9, 2023, noon to 1 p.m.: Observation and Direction vs. Training and Supervision**
  - Differentiate between training, observation and direction and supervision

- o Examine the differences between direct and indirect observation and direction services
- o Apply various training models and approaches
- o Registration is required on the [May EIDBI Clinical Training](#) webpage
- **Wednesday June 21, 2023, noon to 1 p.m.: Functional behavior assessment**
  - o Define steps to complete a functional behavior assessment
  - o Develop function-based treatment goals
  - o Demonstrate process for creating more effective behavior intervention plans
  - o Registration is required on the [June EIDBI Clinical Training](#) webpage
- **Thursday July 27, 2023 noon to 1 p.m.: Family caregiver training and counseling**
  - o Develop family-centered goals in the treatment plan
  - o Review EIDBI Welcome Letter for Caregivers and other resources
  - o Build relationships and work collaboratively with families
  - o Registration is required on the [July EIDBI Clinical Training](#) webpage
- **Thursday August 31, 2023 9 to 10 a.m.: Person-centered Individual Treatment Plan (ITP) development**
  - o Apply a person-centered lens to ITP development and monitoring
  - o Prioritize goals based on preferences of the person and family
  - o Discuss examples of person-centered, observable and measurable goals
  - o Registration is required on the [August EIDBI Clinical Training](#) webpage
- **Tuesday September 12, 2023, noon to 1 p.m.: Person-centered intervention practices**
  - o Integrate person-centered practices into treatment planning and implementation
  - o Apply proactive strategies and antecedent-based interventions
  - o Discuss pairing opportunities and reinforcement
  - o Registration is required on the [September EIDBI Clinical Training](#) webpage
- **Wednesday October 18, 2023, 9 to 10 a.m.: Long-term goal development and implementation**
  - o Identify the purpose of long-term goals and transition planning
  - o Generate person-centered, observable and measurable long-term goals
  - o Access resources available to assist with transition planning
  - o Registration is required on the [October EIDBI Clinical Training](#) webpage
- **Wednesday November 8, 2023, noon – 1 p.m.: Coordinating care and collaborating with other professionals**
  - o Assess the impact of care coordination
  - o Identify resources to facilitate collaboration
  - o Discuss examples of coordination across service systems
  - o Registration is required on the [November EIDBI Clinical Training](#) webpage

Continuing Education Unit (CEU) information

Continuing education credits will be offered for Board Certified Behavior Analysts (BCBAs) through the Minnesota Northland Association for Behavior Analysis ([MNABA](#)). All courses will be worth one credit unless otherwise noted. Link to access the CEUs is found under the Agenda section of the registration webpage. Certificates of participation will also be offered for others upon request to submit to their licensure or certification boards. (pub. 1/18/23)

MN–ITS issue resolved for Nonemergency Medical Transportation (NEMT) provider claims

Minnesota Health Care Programs (MHCP) has resolved the MN–ITS issue that caused the individual driver's Unique Minnesota Provider Identifier (UMPI) to not be accepted as the rendering provider when submitting claims for NEMT providers.

NEMT providers should use the individual driver's UMPI as the rendering provider on claim submissions through MN–ITS.

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this message. (pub. 1/12/23).

2023 ambulance fee schedule with inflation factor and productivity adjustment

The calendar year (CY) 2023 ambulance rates have been updated. Review the current payment rates on the [MHCP fee schedule](#) webpage.

The CY 2023 ambulance inflation factor is 8.7 percent. Review the [CMS Ambulances Services Center](#) webpage and [CMS Manual System - Medicare Claims Processing (PDF)](#) for more information.

Call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this message. (pub. 1/11/23)

Telehealth claims errors update

We are aware of the telehealth claims errors that are occurring for services provided via telehealth. We are still currently working on a system fix. Watch for a future Provider News message on this webpage for billing instructions after we complete the system update. (pub. 10/25/22)

Federal Medical Assistance Percentage (FMAP) increases for claims paid in new federal fiscal year, COVID-19 FMAP percentage continues

Beginning with claims paid on or after Oct. 1, 2022, coinciding with the beginning of the federal fiscal year until the end of the federal fiscal year 2023 (Sept. 30, 2023), regular FMAP increases from 50.51% to 50.79% (1905(b) of Social Security Act).

Review the [Federal Financial Participation in State Assistance Expenditures; Federal Matching Shares for Medicaid, the Children's Health Insurance Program, and Aid to Needy Aged, Blind, or Disabled Persons for October 1, 2022 Through September 30, 2023](#) Federal Register webpage for more information.

Since Jan. 1, 2020, until the end of the quarter the COVID-19 federal public health emergency ends, the Families First Coronavirus Response Act (Public Law No. 116-127, section 6008) provides a temporary increase of 6.2% in the FMAP rate for the following services for children, parents or guardians with children under 19, individuals 65 and older and individuals blind or disabled:
- Individualized Education Program
- Rule 5 Children's Residential includes Institutions for Mental Disease, which receives an increase in state funds equal to the federal fund increase.
- County-provided Targeted Case Management services (Child Welfare, Mental Health and Vulnerable Adult-Developmental Disability)

The 6.2% COVID-19 FMAP increase and the Federal Fiscal Year FMAP increase to 50.79% does not apply to adults without children whose eligibility was gained under the Affordable Care Act and some other populations already receiving an enhanced FMAP.

Counties and providers do not need to do anything to receive the increased FMAP. Claims paid from Oct. 11, 2022, until the end of the quarter the COVID-19 federal public health emergency has ended (defined by federal government) will be paid at the higher 56.99% rate. If the COVID-19 federal public health emergency ends before Sept. 30, 2023, the percentage paid will be 50.79%.

Contact the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this message. (pub. 10/11/22)

Free Organizational Transformation webinars for Employment and Day Service providers

The Minnesota Transformation Initiative (MTI) in collaboration with the Minnesota Organization for Habilitation and Rehabilitation (MOHR) will hold quarterly trainings focused on organizational transformation to support community engagement and competitive employment. These trainings are free and open to any employment and day service provider in Minnesota.

Webinars will be held on the following dates from 1 - 2:30 p.m.:
- Feb. 16, 2023
- May 18, 2023
- Aug. 17, 2023

- Nov. 16, 2023
- Feb. 15, 2024

Planned training topics include:
- Setting a vision and defining success for transformation
- Managing through change (including supporting staff, clarifying roles, identifying professional development, and communication with staff)
- Financial stability and sustainability
- Moving from center-based to community-based services
- Employer engagement

Each session will include perspectives and special considerations for rural providers.

Registration for each quarterly webinar will be sent through the Minnesota Department of Human Services (DHS) Employment First email list. Sign up to receive the email by visiting and scrolling to the bottom of the Employment First webpage. Trainings will be recorded, and recordings will be sent to all who register.

The Minnesota Transformation Initiative is a project funded by (DHS) to support the transition of people with disabilities receiving subminimum wages into competitive, integrated employment. Email Danielle Mahoehney at mahoe001@umn.edu for more information about MTI project activities. (pub. 10/6/22)

Minnesota Health Care Programs Provider Manual webpage issues

We made an update on Sept. 27 to the web platform that houses the MHCP Provider Manual and it caused some formatting and spacing issues, as well as other unexpected behavior, on some provider manual webpages. We are aware of the issue and we are working to get it resolved as soon as possible. (pub. 9/30/22)

Training

Minnesota Provider Screening and Enrollment (MPSE) portal live demonstrations

The Minnesota Department of Human Services (DHS) will be offering monthly live demonstrations of various functions in the MPSE Portal. Live demonstrations take place on the first Wednesday of each month from 1 to 3 p.m. starting on **Sept 7, 2022**. There will be three categories of live demonstrations provided on a rotating basis. These live demonstrations are free of charge.

Categories of live demonstrations include:
- New Provider Enrollment
  - How to enroll in MPSE as a first-time provider
  - Shows the steps for enrollment from registration to submission
- Managing Enrollment Records
  - How to enroll new locations
  - How to update services, credentials, addresses, and other enrollment information
- Managing Affiliations
  - How to affiliate an individual provider to an organization
  - How to affiliate an organization to an individual provider
  - How to affiliate an organization to a direct support worker
  - How to affiliate a trading partner

Who should attend?
- Owners of MHCP-enrolled organizations or individual providers
- Employees of MHCP-enrolled organizations who maintain provider enrollment records
- Employees of MHCP-enrolled organizations who process affiliations
- Employees of MHCP-enrolled organizations responsible for MHCP compliance
- Anyone interested in learning more about the MPSE portal

Register for these demonstrations on the MPSE portal training webpage where you can also find on-demand videos and links to more information about the MPSE portal. (pub. 8/18/22)

Minnesota Health Care Programs (MHCP) on-demand video and online training updates

MHCP offers training for providers who provide services for members enrolled in MHCP. We have updated on-demand and online training opportunities on the [MHCP provider training](#) webpage.

On-demand videos
On-demand videos are arranged by category, including Minnesota Provider Screening and Enrollment Portal (MPSE), MN–ITS and Billing. Each video can be viewed in 10 minutes or less and provides instructions on a concept or technique.

Online training
Online training is arranged by content for all providers or specific providers. Training is led by an instructor who will help attendees navigate the Minnesota Department of Human Services website and locate and use MHCP provider information and other related webpages or internet-based applications such as MN–ITS. All instructor-led training is online only. (pub. 11/22/22)

Free online Resources and MN–ITS training available

Minnesota Health Care Programs (MHCP) offers free online training for MHCP-enrolled providers. Go to the [MHCP provider training](#) webpage to review the list of available training. We have added an Equipment and Supplies training session and have updated training dates for 2023 for all of the following:
- Child and Teen Checkups
- Chiropractic Services
- Dental
- Early Intensive Developmental and Behavioral Intervention
- Equipment and Supplies
- Housing Stabilization Services
- Housing Support Supplemental Services
- Individualized education program
- Mental health
- Nursing Facilities
- Personal Care Assistance
- Psychiatric Residential Treatment Facilities
- Substance Use Disorder
- Waiver and Alternative Care

(pub. 11/22/22, rev. 1/31/23)

Free online Provider Basics and MN–ITS training available

Minnesota Health Care Programs (MHCP) is offering free online Provider Basics Resources and MN–ITS training to all enrolled MHCP providers who bill fee-for-services claims. This training is being offered monthly beginning Mar. 10, 2021.

You will learn how to navigate the MHCP provider webpages and the MHCP provider manual, and how to use MN–ITS administration, mailbox and eligibility requests (270/271) features. Go to the [Provider Basics](#) webpage to register for this training.

Claim training is not provided in this training. See our [MHCP provider training](#) webpage to register for provider-specific claim training. (pub. 2/11/21)

New on-demand training videos added

Minnesota Health Care Programs (MHCP) offers free on-demand training videos arranged by category on the [MHCP provider training](#) webpage. Each video can be viewed in 10 minutes or less and provides instructions on a concept or technique.

New videos:

- [Adding an Organization to Individual Provider Affiliation in MPSE](#) – This video demonstrates how an organization adds an affiliation to an individual provider who is already registered with MPSE and has an active enrollment status with the Minnesota Health Care Programs, or MHCP.
- [Adding an Affiliation to a Direct Support Worker in MPSE](#) – This video demonstrates how an organization adds an affiliation to a DSW who is an active MHCP provider and enrolled in the MPSE portal.
- [Revalidation for MHCP Providers](#) – In this video, we explain what revalidation is, how MHCP notifies enrolled providers that they need to revalidate and where they would find information on how to revalidate.
- [Managing Services and Credentials in MPSE](#) – In this video, we demonstrate how a provider manages their services and credentials in an active enrollment record. A provider would do this anytime a service is added.
- [Managing Addresses in MPSE](#) – We demonstrate how an organization or individual provider manages or adds an address in an active enrollment record in this video.

(pub. 12/13/22)

Free online Minnesota Provider Screening and Enrollment (MPSE) training available

Minnesota Health Care Programs is providing free online training for our MPSE online portal.

See the [MPSE portal training](#) webpage for registration, brief online tutorials to help prepare you for class and more information. (pub. 2/1/20, rev. 2/19/20, 7/27/22)

Additional information

- [Provider news and updates archive](#)
- [MHCP provider policies and procedures](#)
- [Latest Manual Revisions](#)
- [Grants and requests for proposals](#)

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this information.