

Helpful resources for enrolled Minnesota Health Care Programs (MHCP) providers

We understand that there is a lot of information shared and a lot to absorb within a short period of time during provider training sessions. MHCP Provider training team offers the following information you can use as a basic guide to familiarize yourself with navigating through Partners and Providers for MHCP. This resource may be updated in the future. If you print it to use as a handout or desk reference, please check back periodically to make sure you have the most current version.

Webpage links

The following are links and descriptions of webpages commonly used by providers. The URL for each webpage is listed in parenthesis.

[Minnesota Department of Human Services \(DHS\) Home Page](https://mn.gov/dhs/) (mn.gov/dhs/) – Select Partners and providers from this landing page. The Partners and providers webpage is your “go-to page” for information about MHCP.

[Partners and providers](https://mn.gov/dhs/partners-and-providers/) (mn.gov/dhs/partners-and-providers/) – Within Partners and providers, there are several helpful links for program overviews, policies and procedures, enroll with MHCP, eDocs searchable document library, news, initiatives, reports, work groups, training and conferences, contact us, grants and requests for proposals (RFPs), licensing, and IT systems and supports.

[Policies and procedures](https://mn.gov/dhs/partners-and-providers/policies-procedures/) (mn.gov/dhs/partners-and-providers/policies-procedures/) – Get help with policies and procedures for billing, enrollment, authorization and more. Webpages include links to manuals, bulletins, news updates and provider resources.

[MHCP provider email lists](https://mn.gov/dhs/mhcp/providers/email-signup) (mn.gov/dhs/mhcp/providers/email-signup) – You can sign up to receive topic-specific emails from MHCP on this webpage.

[MHCP Provider Resource Center](https://mn.gov/dhs/partners-and-providers/contact-us/minnesota-health-care-programs/providers/) (mn.gov/dhs/partners-and-providers/contact-us/minnesota-health-care-programs/providers/) – You will find contact information for the MHCP Provider Resource Center on this webpage.

[MHCP provider training](https://mn.gov/dhs/mhcp/provider-training) (mn.gov/dhs/mhcp/provider-training) – You will find and be able to enroll for other training opportunities on this webpage. Check out our on-demand videos! These short videos were created so that providers are able to view and learn at their own pace.

[Minnesota Provider Screening and Enrollment \(MPSE\) Portal](https://mn.gov/dhs/mhcp/providers/mpse) (mn.gov/dhs/mhcp/providers/mpse) – You will find all the primary resources for the MPSE portal on this webpage. Information about features, benefits, updates, and news is located here, as well as information about how to access the portal, resources for the portal, and training on the portal. Check out the on-demand videos!

[MPSE Provider Manual – Home](https://mn.gov/dhs/health-care/mpse-manual) (mn.gov/dhs/health-care/mpse-manual) – This MPSE manual includes announcements, first-time access, the basics of MPSE, and step-by-step user guides for the various features of MPSE.


[MHCP Provider Manual – Home](https://dhs.state.mn.us/id_000094) (dhs.state.mn.us/id_000094) – This online manual is your primary information source for [MHCP](#) coverage policies, rates and billing procedures. We update information in the MHCP Provider Manual sections on an ongoing basis.


[MHCP Provider Manual – Provider Basics](https://www.dhs.state.mn.us/DHS16_147613) (https://www.dhs.state.mn.us/DHS16_147613) – This section of the [MHCP Provider Manual](#) includes basic information for all providers.


[MHCP MN–ITS User Manual – Home](https://mn.gov/dhs/health-care/mn-its-manual) (mn.gov/dhs/health-care/mn-its-manual) – This online MN–ITS User Manual contains user guides to assist with using various features and functions with MN–ITS.

Navigation paths to specific resources for MHCP-enrolled providers



All navigation paths start at the [Partners and providers](#) landing page, which can be accessed on the blue ribbon at the top of the [DHS](#) homepage and clicking on “Partners and providers.” There are multiple paths to this information and this document only shows one path.

[Information for managed care organizations \(MCO\)](#) – Click on “Policies and Procedures” ➡ Click the  to expand “Health care” ➡ Click on “Managed care organizations”

[Long-term services and supports: policies and procedures](#) – Click on “Policies and Procedures” ➡ Click the  to expand “Services for seniors and people with disabilities” ➡ Click on “Long-term services and supports”

[MHCP provider email lists](#) – Click on “Contact us” ➡ Click the  to expand “Health care” ➡ Click “MHCP Provider Resource Center” ➡ Navigate to the bottom of the webpage to find “Additional resources” ➡ Click on “Sign up to receive email notices”

[Searchable document library \(eDocs\)](#) – Click on “eDocs library of forms and documents” ➡ Click on “Searchable document library (eDocs)” ➡ Enter in document number, title, or keyword(s) in search box and click “Search”

[MHCP billing resources](#) – Click on “Policies and procedures” ➡ Click the  to expand “Health care” ➡ Click “Provider billing, enrollment, authorization and more” ➡ Click the  to expand “Billing and using the MN–ITS secure online system” ➡ Click on “MHCP billing resources”