DEPARTMENT OF HUMAN SERVICES

Waiver Reimagine Advisory Committee

Meeting 4: August 25, 2022



Welcome!

Facilitator Lea

Meeting practices

- When speaking, re-introduce yourself (and who you represent)
- Speak slowly so the captioner can accurately capture what you share
- Stay present giving your full attention to this discussion; let us know via chat if you need to leave the discussion and when you are back
- Please stay focused on the agenda item being discussed (Jot out note for reference later) (chat guidance)
- Share your main thoughts/key points early when speaking
- All members have the right to share their ideas and all ideas are valuable

Meeting practices (continued)

- Be respectful of the process and other participants including privacy (avoid names)
- Listen to other members and DHS with an open mind
- Focus on the issue, not the person giving feedback
- Assume positive intent embracing a mindset that will lead to something good
- Advocate for all, not individual situations stories are shared to inform the policy
- Summarize what you heard to ensure understanding before reacting to another's comment

Agenda

Agenda	Time(total time: 3.5 hours)	
Welcome/Roll Call	10 minutes	
June meeting recap/DHS updates	5 minutes	
Guiding principles	15 minutes	
Break	10 minutes	
Group discussion- History of reshaping waivers	60 minutes	
Break	10 minutes	
Group discussion- Policy Development	65 minutes	
Meeting Wrap up	5 minutes	

Captions and meeting objectives

Live captions: https://www.streamtext.net/player?event=WRAC

For WRAC members:

✓ Learn and understand the history of reshaping the waivers
 ✓ Discuss and recommend policy options within the scope of a 2-waiver system

✓ For DHS staff:

- \checkmark Provide context on topics for discussion
- ✓ Listen to responses
- \checkmark Answer questions and note follow up

June Meeting Recap

- Major policy themes of discussion and questions
 - Proposed budget amounts
 - MnCHOICES and individual budgets
 - Self-direction
 - Budget exceptions
 - Lead agency consistency
 - Performance measures
- DHS will:
 - ✓ Update FAQs
 - Use the major themes to direct meeting topics



DHS updates

- WR communication and engagement
 - FAQs: <u>Waiver Reimagine FAQ / Minnesota Department of</u> <u>Human Services (mn.gov)</u>
 - July 2022 Survey
 - People/family focus groups
 - > April Habilitation
 - ➤ Fall 2022- ??
- Equity plan- status update



Member discussion and feedback

Waiver policy team

Guiding principles for reshaping the waivers

Simplify the System	Increase Choice and Control	Equal Access to Services	Flexible and self-directed service options
 Guiding principles: Create a waiver system that is easier for all to use Expand service options Improve access to services, including accessibility and usability Develop policies/programs that people with disabilities can understand and navigate Create uniform policies/processes that are administered consistently across the state 	 Guiding principles: Empower people with information, so they have more choice and control over their services Create clear pathways to options for people receiving services Shift power from the lead agencies to people receiving services Keep person-centered practices at the forefront Less focus on independence and more focus on interdependence 	 Guiding principles: Create a system that provides equal access to services, regardless of disability and in which county or tribal nation a person lives. Recognize barriers to service access due to work force and housing shortages Create a process that will enable lead agencies and residential providers to respond effectively to change in need and change in demographics 	 Guiding principles: Create processes that lead to a variety of service options, including expanding self-direction regardless of waiver type/living arrangement Create flexible service policy to allow alternative support options such as remote support/assistive technology Assure CDCS self-direction is individualized, not requiring people to fit into a specific category of service Shift emphasis on congregate living by incenting flexible service options and self-directed services
 Outcomes: Create resources for people receiving services that describe waiver programs, services and related policy in a simple way, so they can make more informed choices when planning their services and supports Train/educate case managers on waiver programs, services and related policy as a result of waiver reimagine changes to assure more consistency with implementation 	 Outcomes: Develop resources to educate people on waiver service options, informed choice and self-determination Reduce administrative work to build case manager capacity to educate themselves and people receiving services on their options Maintain current self-directed service policy Define interdependence for people with disabilities (e.g. supported decision making concepts) 	 Outcomes: Conduct an assessment of gaps in service access Define what "equal access" means (consider demographics, geography, workforce and housing shortages) Increase cultural awareness and capacity to support people with different cultural backgrounds/needs 	 Outcomes: Create a liaison position in each county to work between case managers and client (out of scope) Create equal access to technology funding and training Define different levels of self-direction CDCS/Federal definition of self-direction Individual budgeting only Hybrid Define flexible- related to service options

Guiding principles for reshaping waivers- cont...

Share feedback from 1:1 meetings

- Additional principles/outcomes
- Using the principles and outcomes going forward

2-waiver system - History

- Brief history
- In/out of scope
- Share feedback from 1:1 meetings



Stay tuned.... The WRAC is taking a 10 minute break.

When we come back, the WRAC will have an opportunity to share their thoughts/recommendations related to implementing a 2-waiver system.

Group feedback- 2-waiver system

Question: What are your final thoughts related to how the 2 waiver structure came to be?

- Round robin style discussion: facilitator will call on WRAC members
- If you prefer to type your thoughts in chat, please have that prepared for when you are called on
- You can choose to pass or echo another member's input

Summary of group feedback

PLACEHOLDER: Notes will be shared from verbal input/chat on the history of the 2-waiver system

Summary of group feedback—Cont..

PLACEHOLDER: Notes will be shared from verbal input/chat on the history of the 2-waiver system

Next steps

Next steps:

- DHS will add WRAC feedback to meeting notes and the legislative report, including alternatives and concerns with implementing a 2-waiver system
- WRAC members will be invited to review and draft language for the report.



Policy discussion

Waiver Policy Team

Transition to 2-waivers: Policy Discussion

Waiver 1: Waiver for people that live in their own home or family home (placeholder name "Individual Supports")

- Living with family and receiving CDCS, individualized home supports without training, or individualized home supports with family training
- Living independently and receiving individualized home supports without training or individualized home supports with training
- Living with a roommate and receiving individualized home supports without training or individualized home supports with training
- Living with a caregiver (e.g., non-related individual) and receiving individualized home supports without training or individualized home supports with training

Waiver 2: Waiver for people that live in residential settings or commonly referred to as group homes, foster care or assisted living (placeholder name "Residential Supports"

- Living in a family foster care and receiving family residential services
- Living in a foster care or community residential setting and receiving community residential services
- Living in assisted living and receiving customized living services
- Living in an integrated community supports setting



Stay tuned.... The WRAC is taking a 10 minute break.

When we come back, the WRAC will have an opportunity to provide input on the names of the 2 new waivers, including examples of living/service arrangements by waiver.

Transition to 2-waivers: Policy Discussion

WRAC Open Discussion

- Does the name "Individual Supports" (Waiver 1) sufficiently describe the waiver for people that live in their own home or family home? If not, please recommend alternatives.
- Are there examples of living/service arrangements missing from Waiver 1? If so, please recommend alternatives.
- Does the name "Residential Supports" (Waiver 2) sufficiently describe the waiver for people that live in residential settings? If not, please recommend alternatives.
- Are there examples of living/ service arrangements missing from Waiver 2?

Summary of group feedback

PLACEHOLDER: Notes will be shared from verbal input/chat on policy recommendations for new waiver names and living/service arrangements

Summary of group feedback- Cont.

PLACEHOLDER: Notes will be shared from verbal input/chat on policy recommendations for new waiver names and living/service arrangements

Next steps

- Member feedback will be added to notes. DHS will summarize and send to the WRAC for review/additional feedback.
- The WRAC will finalize recommendations during December meeting.

Future policy/operational topics

- Habilitation requirement
- Moving between waivers
- Services by waiver (including self-directed services)
- Resources for people and families

Questions

- Questions that came in via chat will be captured from today's meeting and responded to individually and to the WRAC in summary (via email and FAQs)
- WRAC members can also submit questions via email to: <u>waiver.reimagine@state.mn.us</u>
- There will be an evaluation survey sent out shortly after the meeting, which will have space to capture questions

Reminders and future meeting

Reminders:

- Reimbursement form
- Some members will receive email notifications to re-apply please let us know if you have any questions!

Future meetings (2022):

- Thursday, October 27, 2022
 - Topic: Individual Budgets: deep dive into the support range budget methodology
 - Meeting time: 10:00 am-12:00 pm
- Thursday, December 15, 2022
 - Topic: Reshaping Waivers
 - Meeting time: 10:00 am 1:30 pm



Thank You!

Waiver.reimagine@state.mn.us