

# m DEPARTMENT OF HUMAN SERVICES 2018-2020 Strategic Plan

*When we help each other, we create a brighter future for Minnesota*



## Key Initiatives



### People

Advance equity and reduce disparities by establishing an environment in human services that engages all people.

- Policy on Equity
- Data-driven analysis
- Workforce development



### Services

Redesign, simplify and integrate services to achieve positive and equitable outcomes.

- Integrated Services Business Model
- Stakeholder engagement
- Measurable outcomes



### Finance

Prioritize financing reform and sustainability practices that ensure funds are used effectively and efficiently in order to support human services and improve outcomes for people.

- Efficiencies and stability
- Service-driven financial management
- Stakeholder informed decision-making



### Technology

Implement and support effective and timely technologies through strong partnerships to improve outcomes for the people we serve.

- Improved delivery
- Systems Modernization
- Innovative approaches to development