

January 3, 2024 – January 16, 2024

### Systems announcements

We will update this section with information about MN–ITS availability, technical information and other systems announcements when necessary.

# Local county or tribal agency nonemergency medical transportation (NEMT) 2024 mileage rate increases

2024 mileage rate increases for local county or tribal agency NEMT have been implemented and include the following updates.

- 2024 IRS mileage reimbursement rate for licensed foster parents and volunteer drivers: Increased to \$0.67 cents per mile effective Jan.1, 2024. This impacts personal mileage code A0090 with UC modifier for licensed foster parents and personal mileage code A0080 for volunteer drivers. Both mileage codes include the 2024 fuel adjuster.
- Unassisted Transport (Mode 3): Base rate increased to \$12.10. Mileage rate increased to \$1.43 per mile and includes the 2024 fuel adjuster.
- Assisted transport (Mode 4): Base rate increased to \$14.30. Mileage rate increased to \$1.43 per mile and includes the 2024 fuel adjuster.

Review <u>Local County or Tribal Agency NEMT Services Claim, Service and Rate Information</u> under Transportation Services in the Minnesota Health Care Programs (MHCP) Provider Manual for more information.

Call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 1/10/24)

### **EIDBI** rate increase and MPSE workaround for new provider shortage variances

The following rate increase and Minnesota Provider Screening Enrollment (MPSE) portal information is intended for Early Intensive Developmental and Behavioral Intervention (EIDBI) providers.

#### EIDBI rate increases starting Jan. 1, 2024

Rates for EIDBI services were increased effective Jan. 1, 2024, during the 2023 legislative session. We have determined that claims requiring a service agreement that we have received with dates of service on or after Jan. 1, 2024, are still paying at the 2023 rate. This is impacting service agreements previously approved for the 97153, 97154, 97155, 97156, 97157, H0046 and 0373T EIDBI service codes. The H0032, T1024 and 97151 service codes that don't require authorization, are paying correctly at the increased 2024 rates.

We are working to correct this issue and will update providers when more information is available. Refer to the <u>EIDBI</u> <u>billing grid</u> and <u>Minnesota Health Care Programs (MHCP) Fee Schedule</u> for the most current rate information.

#### MPSE workaround for enrolling clinical staff using new provider shortage variances

New provider shortage variances for EIDBI individual providers were approved effective Jan. 1, 2024, but have not yet been added as "Credential" options in the MPSE portal's "Credentials" page. We expect the new variances to be added as credential options by June 2024.

You should upload the DHS-7120 (D, E, or F) assurance statements in the "CREDENTIALS" section of your enrollment request when enrolling EIDBI clinical staff using one of the newly approved variances until the MPSE portal has been updated. DO NOT upload the assurance statement into the "NOTES" section.

We will review and process the attestations initialed on the provider assurance statement submitted because the new variance credentials are not available to select in the MPSE portal. We will post a message on this webpage after the new variance credentials are available as options in the portal.

Refer to the "Legislative and state plan amendment approvals for Early Intensive Developmental Intervention (EIDBI) effective Jan. 1, 2024" message posted on this webpage Dec. 21, 2023, for more information on the new EIDBI provider shortage variances. Call the <u>MHCP Provider Resource Center</u> at 651-431-2700 or 800-366-5411 if you have questions about this message. (pub. 1/10/24)

# MHCP has sent personal care assistance Steps for Success certificates for the Dec. 6-8 workshop

Minnesota Health Care Programs (MHCP) has sent providers who attended the <u>PCA Steps for Success</u> workshop on Dec. 6-8, 2023, their certificates of completion via the email address used to register for the training. Providers who completed the training should receive the certificate by the end of the business day on Jan. 10, 2024. If you have any questions, call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411. (pub. 1/10/24)

### Processing delay for dental claims

The Minnesota Health Care Programs (MHCP) <u>dental benefits</u> for 2024 have been implemented and reflect there are no longer age or pregnancy status as qualifiers effective Jan. 1, 2024, because of legislation passed during the 2023 Session (<u>Minnesota Statutes, 256B.0625</u>, subdivision 9).

We are currently experiencing a processing delay which may cause claims to pay incompletely. We will automatically reprocess all dental claims that were paid incompletely when the system update is completed. No action is needed at this time from providers.

We will post a message on this webpage with updated claim and billing information when available. (pub.1/4/24)

# Training on new remote support requirement for housing stabilization services available

Housing stabilization services providers will be required to use a new remote support modifier to identify services effective Feb. 1, 2024. Housing stabilization services policy and provider training will offer two online trainings to help providers transition to the new requirement and correctly identify remote support services on their claims. Providers are encouraged to attend one of the following trainings. The same information will be presented at each session.

- Tuesday, Jan. 16, 2024, from 2 3:30 p.m. Register for this training session on the Register for Jan. 16 webpage
- Thursday, Jan. 18, 2024, from 9:30 11 a.m. Register for this training session on the <u>Register for Jan. 18</u> webpage

Email <u>dhshousingstabilization@state.mn.us</u> if you have questions about this message. (pub. 1/4/24)

### DHS to begin to send monthly provider revalidation notices

Starting January 2024, the Minnesota Department of Human Services (DHS) will send revalidation notices on the 15<sup>th</sup> of every month (or the next business day if the 15<sup>th</sup> is on a weekend or holiday). Check the <u>Revalidation</u> section of the Provider Screening Requirements page of the Minnesota Health Care Programs (MHCP) Provider Manual for more information on revalidation and to view the revalidation schedule. The revalidation schedule will be updated on an ongoing basis.

You will receive a revalidation request letter to notify you that your revalidation is due. DHS will place revalidation request letters into the **PRVLTR** folder of your MN–ITS mailbox. Refer to the <u>MN–ITS Mailbox User Guide</u> for instructions on using the mailbox or review the <u>Using the MN–ITS Mailbox</u> on-demand video.

If you do not have a registered MN–ITS account, DHS will send the revalidation request letter via U.S. Postal Service. To ensure there is no delay in receiving your notice, update your information, such as practice address and mailing address, whenever it changes. If you received your revalidation request letter through the U.S. Postal Service, you need to register your MN–ITS account to ensure timely notifications. Refer to the Welcome Letter you received when you first enrolled for instructions to register for MN–ITS. If you do not have a copy of your Welcome Letter, call the <u>MHCP</u> <u>Provider Resource Center</u> to ask for a copy.

You can also see if you are due for revalidation using the <u>Minnesota Provider Screening and Enrollment (MPSE)</u> portal. Log into MN–ITS and click on the MPSE portal link. This will open the **Manage Portfolio** page. Go to the **Revalidations** section and click on the **Manage Enrollment Records Due for Revalidation** link. This will take you to the **Enrollment Records with a Revalidation In-Process** page which will display a list of enrollment records due for revalidation. Review the <u>Revalidation MPSE User Manual</u> page for additional instructions on completing your revalidation in the MPSE portal.

When you receive your revalidation notice, if you do not submit all required documentation within the required timelines and do not comply with all screening requirements, DHS may revoke your billing privileges and end your MHCP enrollment (<u>Minnesota Statutes, 256B.04, subdivision 22</u> and <u>256B.064</u>). (pub. 1/2/24)

## Minnesota Health Care Programs (MHCP) covers seizure detection devices

### beginning Jan. 1, 2024

MHCP covers seizure detection devices effective Jan. 1, 2024. Seizure detection devices are covered for MHCP members who have epilepsy, have a diagnosis of convulsive seizures, and meet applicable criteria listed in the <u>Seizure</u> <u>Detection Devices</u> section of the MHCP Provider Manual. MHCP only covers devices approved by the FDA. MHCP only reimburses for the standard subscription plan for the telemonitoring component. Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this message. (pub. 1/2/24)

### New Recuperative Care program expands coverage for MHCP members

### experiencing homelessness

The Minnesota Department of Human Services now covers medical care and support services to Minnesota Health Care Programs (MHCP) members experiencing homelessness when they are unable to recover from a physical illness when unhoused or living in a shelter, but do not need to be hospitalized, through its new Recuperative Care program which launched on Jan. 1, 2024.

Recuperative Care program services may include basic nursing care, counseling and social services. These services may help prevent or reduce hospitalization, Emergency Department visits or hospital readmissions for eligible members.

Refer to the <u>Recuperative Care</u> section in the MHCP Provider Manual for complete policy and billing information.

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 1/1/24)

### 2024 dental benefit updates

The Minnesota Health Care Programs (MHCP) dental benefit no longer has age or pregnancy status as qualifiers effective Jan. 1, 2024, because of legislation passed during the 2023 Session (<u>Minnesota Statues, 256B.0625</u>, subdivision 9). We made the following changes to the MHCP Provider Manual to reflect these updates.

- Dental Benefits for Non-Pregnant Adults expired as of 11:59 p.m. on Dec. 31, 2023.
- Dental Benefits for Children and Pregnant Women is now named <u>Dental Benefits</u> effective Jan. 1, 2024.

Note, Program HH maintains an additional dental benefit set.

The following new codes released by the American Dental Association for 2024 are included in the dental benefit. These codes will not have a set rate at this time.

| Code  | Description   | Limits                            |
|-------|---|-----------------------------------|
| D1301 | Immunization Counseling   | Once per member per year          |
| D2976 | Band Stabilization per tooth  | Once per tooth number per 90 days |
| D2989 | Excavation of tooth resulting in the determination of non-<br>restorability | Once per tooth number             |
| D2991 | Application of hydroxyapatite regeneration medicament<br>– per tooth        |                                   |
| D6089 | Accessing and re-torquing loose implant screw – per screw                   |                                   |
| D7284 | Excisional biopsy of minor salivary gland                                   |                                   |
| D9957 | Screening for sleep related breathing disorders                             |                                   |

Coverage changed for the following codes.

| Code            | Description               | Limits                            |
|-----------------|---------------------------|-----------------------------------|
| D1310           | Nutritional Counseling    | Once per member per year          |
|                 |                           | No Prior Authorization            |
| D1320           | Tobacco Counseling        | Once per member per year          |
|                 |                           | No Prior Authorization            |
| D1321           | Substance Use counselling | Once per member per year          |
|                 |                           | No Prior Authorization            |
| D1330           | Oral Hygiene Instruction  | Once per member per year          |
|                 |                           | No Prior Authorization            |
| D1351           | Sealant                   | Once per permanent molar per five |
|                 |                           | years – age limit removed         |
|                 |                           | No Prior Authorization            |
| D8010-D8040 and | Orthodontics              | Age restriction removed           |
| D8070-D8090     |                           | Authorization criteria are        |
|                 |                           | unchanged.                        |

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 1/1/24)

### System edit in progress for COVID-19 vaccine, CPT code 91318

The Minnesota Department of Human Services is working on a category of service system edit for the Pfizer-BioNtech COVID-19 vaccine (CPT code 91318). Providers should continue to follow the <u>Billing for Vaccines</u> instructions under Immunizations and Vaccinations in the Minnesota Health Care Programs Provider Manual.

We will post a future Provider News message on this webpage with billing instructions when the system update is completed. (pub. 12/29/23)

# Minnesota Health Care Programs (MHCP) application fee increase effective Jan.

### 1, 2024

The MHCP provider application fee will be \$709 per practice location beginning Jan. 1, 2024. You must pay the fee that applies to the calendar year we receive your application if you are required to pay a fee. We must receive your application fee before we can process your enrollment application.

Refer to Application Fees in the <u>Provider Screening Requirements</u> section of the MHCP Provider Manual for more information. (pub. 12/28/23)

## Legislative and state plan amendment approvals for Early Intensive Developmental and Behavioral Intervention (EIDBI) effective Jan. 1, 2024

The following legislative and state plan amendment approvals are effective for EIDBI providers beginning Jan. 1, 2024.

#### Legislative changes

Minnesota Department of Human Services (DHS) will enact the following legislative changes that passed in the 2023 session:

- Provider qualification changes to ensure Native American providers can enroll as Level II providers
- Rate increases of 14.99% for EIDBI services

Refer to Minnesota Laws 2023, Chapter 61, article 1, sections 19 and 72, to review the complete legislation.

#### State plan amendment changes

DHS has obtained federal approval for two provider variances to continue to address the direct care workforce shortage effective Jan. 1, 2024. Refer to <u>The direct care workforce shortage in Minnesota</u> and the <u>Building EIDBI provider capacity</u> webpages for more information about the workforce shortage.

- Level I variance: DHS is implementing the following Level I variance to help account for experience within EIDBI provider agencies. This variance recognizes the value of clinical experience and accounts for the barriers to advanced education, such as cost, time and other commitments. The Level I provider must meet all the following requirements to qualify for the variance:
  - Be employed by an EIDBI provider agency.
  - Have at least 6,000 hours of clinical experience providing early intervention services in the treatment modality the EIDBI provider agency uses (refer to the <u>Treatment modalities</u> webpage).
  - Have a bachelor's degree in a related field.
  - o Complete the required training for level III providers on the Individual EIDBI provider trainings webpage.

Refer to <u>Level I provider qualifications, roles and responsibilities</u> webpage for existing policy information about Level I providers.

- Level II variance: DHS is implementing the following Level II variance to help expand the workforce of EIDBI providers to meet the growing need. The Level II provider must meet all the following requirements to qualify for the variance:
  - Be employed by an EIDBI provider agency.
  - Be age 18 or older.
  - Complete initial certification in the treatment modality the EIDBI provider agency uses (refer to the <u>Treatment</u> <u>modalities</u> webpage).
  - o Complete the required training for Level III providers on the Individual EIDBI provider trainings webpage.
  - Receive observation and direction from an advanced certification provider at least once per week until meeting 1,000 hours of supervised clinical experience.

Refer to the <u>Level II provider qualifications</u>, roles and responsibilities webpage for existing policy information about Level II providers.

DHS submitted these variance proposals to the Centers for Medicare & Medicaid Services according to <u>Minnesota</u> <u>Statutes</u>, <u>256B.0949</u>, subdivision 17.

#### Additional information

The approved state plan amendment includes the legislative changes and the variance changes. Refer to <u>TN: 23-17</u> <u>Provider Qualifications and Training (PDF)</u> for more information.

### Questions

Contact us using the ASD contact form if you have questions about this message. (pub. 12/21/23)

# DHS reminds providers that the minimum wage for direct support workers in CDCS, CSG, and PCA Choice increases January 1

The Minnesota Department of Human Services (DHS) sent Personal Care Assistance (PCA) Choice agencies and Financial Management Service (FMS) providers a memo in their MN–ITS PRVLTR folder on December 19, 2023, with a reminder of the new minimum wage rate of \$19.00 that goes into effect **January 1, 2024**, for direct support workers who provide Consumer Directed Community Supports (CDCS), Consumer Support Grant (CSG) and PCA Choice services. The subject of the memo was "Service Employees International Union (SEIU) Healthcare Minnesota and Iowa Contract Requirements for 2023-2025."

PCA Choice and FMS providers are responsible for knowing the information contained in the original "SEIU Healthcare Minnesota and Iowa Contract Requirements for 2023-2025" memo (sent to providers' MN–ITS mailbox June 23, 2023) and for implementing the terms of the contract on their effective dates. (pub. 12/20/23)

### **RSV vaccine approved for pregnant people**

Minnesota Health Care Programs (MHCP) will cover the administration of the RSV vaccine named ABRYSVO (CPT code 90678) for pregnant people effective Aug. 21, 2023. The U.S. Food and Drug Administration approved ABRYSVO (CPT code 90678) for pregnant people to protect babies from RSV through their first six months. It's a single dose vaccine from Pfizer and one of same vaccines approved for adults 60 and older.

MHCP will post a Provider News message with billing information on this webpage when providers can submit claims for ABRYSVO (CPT code 90678).

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 12/19/23)

### 2023 MinnesotaCare tax rate is 1.6 percent; claims reprocessed

Effective Jan. 1, 2023, the MinnesotaCare tax rate was lowered to 1.6 percent for the provider, hospital, surgical center, wholesale drug distributor, and legend drug use taxes.

The MinnesotaCare tax rate for 2022 was 1.8 percent. Minnesota Health Care Programs (MHCP) reimbursement includes a rate add-on that equals the tax rate to reimburse providers for MHCP's share of the tax.

We updated our system with the new tax rate and started reprocessing claims that were submitted and paid at the higher add-on rate. Reprocessed claims should appear on your Dec. 19, 2023, warrant or the Jan. 2, 2024, warrant.

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 12/14/23)

# Guidance for providing Substance Use Disorder (SUD) services to incarcerated individuals

Minnesota Department of Human Services' Behavioral Health Division (BHD) issued guidance to jails, counties, tribes and providers for providing SUD services to incarcerated individuals. Refer to BHD's <u>Guidance on providing substance use</u> <u>disorder services to incarcerated individuals</u> e-memo for more information, including a link to specific guidance.

Email the BHD at <u>YourOpinionMatters.dhs@state.mn.us</u> if you have questions about the BHD e-memo. (pub. 12/14/23)

## Denied claims reprocessed for adjunctive nonimplanted continuous glucose monitor supplies (HCPCS A4238) and adjunctive continuous glucose monitor or receiver (HCPCS E2102)

We have reprocessed claims denied due to an incorrect living arrangement for HCPCS A4238 and HCPCS E2102 from April 1, 2022, through Sept. 21, 2023. The incorrect living arrangements were on codes A4238 and E2102 and this error has been corrected. The reprocessed claims will appear on your Dec. 19, 2023, remittance advice.

Call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 12/13/23)

### Incontinence product lists updated

We updated the 2020-2023 Incontinence Products Lists by <u>Manufacturer</u> and <u>HCPCS</u>. We added eligible products by Attends and Cardinal Health and removed three Principle Business Enterprises, Inc. products. The updates are effective Dec. 7, 2023.

Call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 12/13/2023)

### Prior authorization requirement eliminated for CDT D1110 effective Jan. 1, 2024

Prior authorization will no longer be required to request additional prophylaxes (CDT D1110) under the updated dental benefit effective Jan. 1, 2024. The updated dental benefit includes the following.

- Two prophylaxis appointments per calendar year are covered for all Minnesota Health Care Programs (MHCP) members.
- Two additional D1110 are allowed per calendar year as needed with an individualized treatment plan

Note: MHCP requires providers to maintain an individualized treatment plan in the dental health record.

Call the MHCP Provider Resource Center at 800-366-5411 or 651-431-2700 with questions. (pub. 12/11/23)

### Changes to assessment process for personal care assistance (PCA) providers

MnCHOICES has launched a revised MnCHOICES assessment and support plan application to replace the current MnCHOICES assessment (MnA) and support plan application. The Minnesota Department of Human Services (DHS) along with partners chose to do a rolling launch beginning July 10, 2023. In the interim, PCA providers can expect to receive a variety of documents depending upon the type of assessment lead agencies (counties, tribal governments or managed care organizations) use. Each of these document sets contain all the information PCA providers require to develop their service plan with the person.

PCA providers may receive the following:

- If a lead agency completes a legacy assessment for a person enrolled in a waiver, the lead agency will send <u>Supplemental Waiver PCA Assessment and Service Plan (DHS-3428D) (PDF)</u> to the provider.
- If a lead agency completes a legacy PCA assessment for a person not enrolled in a waiver, the lead agency will send <u>PCA Assessment and Service Plan (DHS-3244) (PDF)</u> or the <u>Supplemental Waiver PCA Assessment and</u> <u>Service Plan (DHS-3428D) (PDF)</u> to the provider.
- If a lead agency completes an MnA assessment, the lead agency will send the PCA provider report and support plan to the provider.
- If a lead agency completes an assessment in the revised MnCHOICES application, the lead agency will send the supplemental summary charts and support plan to the provider.

Refer to the Update on launch of MnCHOICES revision project eList announcement for more information. (pub. 12/8/23)

### 2023 Provider Legislative Update posted

We posted the 2023 Provider Legislative Update. It includes a summary of key provisions passed during the 2023 Minnesota Legislative Regular Session that may affect you. Go to <u>2023 Minnesota Health Care Programs (MHCP)</u> <u>Provider Legislative Update (DHS-7607E) (PDF)</u> to read the update. (pub. 12/6/23)

# Housing Stabilization Services moving expenses benefit start date postponed to April 1, 2024

Minnesota Health Care Programs has postponed the start date of the moving expenses benefit under Housing Stabilization Services - Housing Transition originally scheduled for Jan. 1, 2024, to April 1, 2024. The Housing Stabilization Services team is finalizing the moving expenses policy, developing trainings, and preparing resources to ensure a smooth launch.

We will share more information in the coming months, including scheduled trainings in February and March 2024. Email <u>dhshousingstabilization@state.mn.us</u> if you have questions about this message. (pub. 12/5/23)

### All contracted MCO providers must enroll with MHCP

This is a reminder that the screening and enrollment process for contracted managed care organization (MCO) providers started July 17, 2023. The 21st Century Cures Act requires states to enroll contracted MCO providers who are currently or wish to provide services to members enrolled in Minnesota Health Care Programs (MHCP) manage care.

All MCO in-network providers who already have an existing contract with an MCO must enroll by July 15, 2024, except for the following provider types that will require a site visit from DHS:

- Provider type 10–Community Mental Health Center
- Provider type 11–Rehab Agency
- Provider type 46–Day Treatment
- Provider type 64-O–Home Care Nursing Organization
- Provider type 82–Medical Transportation

The providers in the bulleted list must enroll by Dec. 31, 2024. Note MHCP will conduct an announced site visit within 60 days of the referral date (a letter will be sent) for the providers. You must complete both the enrollment process and site visit by **Dec. 31, 2024**.

To ensure you meet the enrollment deadline, submit your enrollment application as soon as possible. Actively enrolled fee-for-service providers who have an existing contract with an MCO will not need to go through the screening and enrollment process again.

Refer to <u>Enrollment with MHCP</u> Provider Manual page for steps to enroll and a list of provider types that can enroll. Refer to the <u>Minnesota Provider Screening and Enrollment (MPSE) portal training</u> webpage for MPSE training on how to use the MPSE portal to enroll. Refer to the Enrollment process for MCO network providers on the <u>Enroll with Minnesota Health</u> <u>Care Programs</u> webpage for more information. (pub. 12/5/23)

### EVV no longer required for hospice providers enrolled in Minnesota Health Care Programs (MHCP)

Minnesota Department of Human Services no longer requires electronic visit verification (EVV) for MHCP-enrolled hospice providers effective immediately.

Review the <u>DHS no longer requires hospice to use EVV in Minnesota</u> AASD and DSD eList announcement for more information about these updates. (pub. 12/5/23)

### Minnesota Health Care Programs (MHCP) covers pasteurized donor human milk

MHCP covers pasteurized donor human milk as an enteral nutrition benefit under medical supplies and equipment effective Dec.1, 2023. Pasteurized donor human milk is covered for infants from birth up to 12 months old when documentation indicates the milk will improve a member's illness or condition.

Authorization is always required for donor human milk, except for the initial 30-day supply when the member is discharged from a hospital. Donor human milk must be obtained from a milk bank and adhere to guidelines set by the Human Milk Bank Association of North America. Refer to the <u>Nutritional Products and Related Supplies</u> section of the MHCP Provider Manual for more information. (pub. 12/5/23)

# RelayHealth (also known as McKesson and CoverMyMeds) will not connect to DHS as VAN providers beginning Jan. 1, 2024

Value added network (VAN) providers, also known as pharmacy switch vendors, must update the IP address used to direct pharmacy claims to the Minnesota Department of Human Services (DHS) by Dec. 31, 2023, to continue connecting with DHS systems.

RelayHealth informed DHS and Minnesota IT Services (MNIT) that they will not update the IP address and will no longer be able to submit pharmacy claims directly to DHS systems beginning Jan. 1, 2024. MNIT must update several IP addresses, including those used by VAN providers, before Jan. 1, 2024.

Providers should contact RelayHealth to ensure you can continue to submit claims on and after Jan. 1, 2024, and to determine if rerouting may have other impacts on your contracts. You can contact RelayHealth by calling 800-388-2316.

RelayHealth indicated that they will work with other VAN providers to reroute claims to DHS. However, neither DHS or MNIT can validate that the rerouting will occur, or if the rerouting will result in additional switch fees assessed to pharmacy providers.

Red Sail Technologies, Optum and Change Healthcare notified DHS and MNIT that they have updated, or are in the process of updating, IP addresses to continue submitting claims directly to DHS on and after Jan. 1, 2024. (pub. 12/1/23)

### Home care services resources and MN–ITS training now available

Minnesota Health Care Programs (MHCP) now offers free online resources and billing training for MHCP-enrolled home care services providers. MHCP provides these training sessions through a webinar. Go to the <u>Home Care Services</u> <u>Resources and MN–ITS training</u> webpage to review training dates and register.

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 12/1/23)

### Current Dental Terminology (CDT) codes for Program HH members effective Jan. 1, 2023

The following CDT codes have been retroactively effective Jan. 1, 2023, for <u>Program HH (HIV/AIDS)</u> members only. Additionally, the CDT codes (factor 3) are not covered in the <u>Dental Benefit for Children and Pregnant Women</u> or <u>Dental Benefits for Non-Pregnant Adults</u>.

- D0801
- D0802
- D0803
- D0804
- D1310
- D1320
- D1321

- D2740
- D2750
- D2751
- D2752
- D2753
- D2780
- D2781
- D2782
- D2783
- D2790
- D2791
- D2792
- D2794
- D4921
- D5991
- D5999
- D9311

Call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 11/15/23)

# Reminder: Waiver allowing PCA agencies to bill for services provided by certain family members ended Nov. 11

We explained on Sept. 27 on this webpage that the temporary waiver allowing personal care assistance (PCA) agencies to hire certain family members to be paid to provide PCA services ended Nov. 11, 2023. This is a reminder this temporary waiver ended Nov. 11, 2023.

The family members that the waiver allowed to be paid for providing PCA services were:

- Parents of minors
- Stepparents of minors
- Legal guardians of minors
- Spouses

The Minnesota Department of Human Services (DHS) previously announced an extension of the end date for this waiver in a <u>May 12, 2023, eList</u>.

Effective **Nov. 12, 2023**, Minnesota Health Care Programs (MHCP) or a person's managed care organization (MCO) cannot pay PCA agencies for claims with dates of service provided after Nov. 11, 2023, by these family members.

People and families should work together with their PCA agency to develop an alternative plan for providing PCA services. They can contact their lead agency (county, tribal government, or managed care organization) for additional support if they continue to struggle with staffing.

Review the Sept. 26, 2023, eList announcement for more information.

Contact the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 or use the <u>Disability Services Division</u> <u>Contact Form</u> to submit an inquiry with questions. (pub. 9/27/23 and 10/24/23, rev. 12/5/23)

### Updates to Substance Use Disorder 1115 Demonstration provider enrollment

Review the following 1115 Demonstration provider enrollment dates.

### Providers requiring Jan. 1, 2024, enrollment date

The following substance use disorder (SUD) providers are required to enroll in the 1115 Demonstration by Jan. 1, 2024:

 Minnesota residential treatment providers licensed by the Minnesota Department of Human Services (DHS) and enrolled in Minnesota Health Care Programs (MHCP)

- Minnesota withdrawal management providers licensed by DHS and enrolled in MHCP
- Out-of-state residential SUD providers enrolled in MHCP

#### Providers requiring Jan. 1, 2025, enrollment date

The following SUD providers are required to enroll in the demonstration by Jan. 1, 2025:

- Minnesota nonresidential treatment providers licensed by DHS and enrolled in MHCP
- Hospital-based residential treatment providers licensed by DHS and enrolled in MHCP

Tribally licensed providers may elect to participate in the demonstration.

These enrollment requirements are according to Minnesota Statute 256B.0759, subdivision 2. Send an email to <u>115demonstration.dhs@state.mn.us</u> if you have questions or would like assistance in completing your enrollment application. (pub. 7/12/23 and republished 9/26/23)

# Updated webpage and new tools help Minnesotans keep their health insurance as renewals resume in public health care programs

Minnesota Department of Human Services refreshed the <u>Renew My Coverage</u> webpage and will launch new tools in the coming weeks to make it easier for Minnesotans to keep their health insurance now that annual member eligibility renewals have resumed in public health care programs. Please share this information with the members you serve.

Members should look for:

- A new envelope design to help renewal paperwork stand out better in mailboxes. Envelopes are now marked with a blue circle with the text "Important information enclosed."
- A new <u>document upload tool</u> that allows members to skip the postage and upload their annual eligibility renewal documents online. Enrollees can also submit renewal paperwork by postal mail, dropping it off at their county or tribal office, fax or by giving their information verbally over the phone.

Members will soon be able to:

- Use a new renewal date lookup tool to find out when to watch their mail for renewal information.
- Receive text messages from the number "28343" when it's time to fill out and submit their renewal paperwork.

We are committed to ensuring that eligible Minnesotans retain their public coverage when renewal processes resume as required by Congressional legislation that <u>states to return to standard Medicaid eligibility procedures</u>. On the <u>Renew my</u> <u>coverage</u> webpage, we have created a one-stop shop for Medical Assistance and MinnesotaCare members with all the information they need about how to keep their insurance.

The most important thing enrollees can do now to prepare for their renewal is to <u>Update their contact information</u>. Members who have moved in the last three years should update their address, phone number and email, so they can be reached.

Renewal information will be mailed to members in monthly waves or "cohorts" each month for the next 12 months. The first group of Minnesotans due for their renewal paperwork will get their renewal information mailed within the next few weeks. (pub. 4/27/23)

### **COVID-19 vaccines and administration codes update**

Minnesota Health Care Programs (MHCP) posted a Provider News message on October 25, 2022, about the category of service edit occurring for the following COVID-19 vaccines and administration codes:

- Vaccine 91304
- administration codes 0041A and 0042A Vaccine 91308
- administration codes 0081A, 0082A and 0083A
- Vaccine 91311 administration codes 0111A, 0112A and 0113A
- Vaccine 91307 administration codes 0071A, 0072A, 0073A, and 0074A

The category of service edit is now fixed. We reprocessed claims back to the effective dates for the covered codes included in this message.

Find the effective dates for the covered codes on the <u>MHCP fee schedule</u> webpage or under <u>Vaccines</u> in the <u>Billing</u> section under Coronavirus (COVID-19) in the MHCP Provider Manual. (pub. 1/31/23)

# Free Organizational Transformation webinars for Employment and Day Service providers

The Minnesota Transformation Initiative (MTI) in collaboration with the Minnesota Organization for Habilitation and Rehabilitation (MOHR) will hold quarterly trainings focused on organizational transformation to support community engagement and competitive employment. These trainings are free and open to any employment and day service provider in Minnesota.

Webinars will be held on the following dates from 1 - 2:30 p.m.:

- Nov. 16, 2023
- Feb. 15, 2024

Planned training topics include:

- Setting a vision and defining success for transformation
- Managing through change (including supporting staff, clarifying roles, identifying professional development, and communication with staff)
- Financial stability and sustainability
- Moving from center-based to community-based services
- Employer engagement

Each session will include perspectives and special considerations for rural providers.

Registration for each quarterly webinar will be sent through the Minnesota Department of Human Services (DHS) Employment First email list. Sign up to receive the email by visiting and scrolling to the bottom of the <u>Employment First</u> webpage. Trainings will be recorded, and recordings will be sent to all who register.

The Minnesota Transformation Initiative is a project funded by (DHS) to support the transition of people with disabilities receiving subminimum wages into competitive, integrated employment. Email Danielle Mahoehney at <u>mahoe001@umn.edu</u> for more information about MTI project activities. (pub. 10/6/22)

### Training

### Minnesota Provider Screening and Enrollment (MPSE) portal live demonstrations

The Minnesota Department of Human Services (DHS) will be offering monthly live demonstrations of various functions in the <u>MPSE Portal</u>. Live demonstrations take place on the first Wednesday of each month from 1 to 3 p.m. starting on **Sept 7**, **2022**. There will be three categories of live demonstrations provided on a rotating basis. These live demonstrations are free of charge.

#### Categories of live demonstrations include:

- New Provider Enrollment
  - o How to enroll in MPSE as a first-time provider
  - Shows the steps for enrollment from registration to submission
- Managing Enrollment Records
  - How to enroll new locations
  - How to update services, credentials, addresses, and other enrollment information
- Managing Affiliations
  - How to affiliate an individual provider to an organization
  - How to affiliate an organization to an individual provider
  - How to affiliate an organization to a direct support worker

• How to affiliate a trading partner

#### Who should attend?

- Owners of MHCP-enrolled organizations or individual providers
- Employees of MHCP-enrolled organizations who maintain provider enrollment records
- Employees of MHCP-enrolled organizations who process affiliations
- Employees of MHCP-enrolled organizations responsible for MHCP compliance
- Anyone interested in learning more about the MPSE portal

Register for these demonstrations on the <u>MPSE portal training</u> webpage where you can also find on-demand videos and links to more information about the MPSE portal. (pub. 8/18/22)

# Minnesota Health Care Programs (MHCP) on-demand video and online training

### updates

MHCP offers training for providers who provide services for members enrolled in MHCP. We have updated on-demand and online training opportunities on the <u>MHCP provider training</u> webpage.

#### **On-demand videos**

On-demand videos are arranged by category, including Minnesota Provider Screening and Enrollment Portal (MPSE), MN–ITS and Billing. Each video can be viewed in 10 minutes or less and provides instructions on a concept or technique.

#### **Online training**

Online training is arranged by content for all providers or specific providers. Training is led by an instructor who will help attendees navigate the Minnesota Department of Human Services website and locate and use MHCP provider information and other related webpages or internet-based applications such as MN–ITS. All instructor-led training is online only. (pub. 11/22/22)

### Free online Resources and MN–ITS training available

Minnesota Health Care Programs (MHCP) offers free online training for MHCP-enrolled providers. Go to the <u>MHCP</u> <u>provider training</u> webpage to review the list of available training. We have scheduled 2024 training sessions for the following:

- Child and Teen Checkups
- Chiropractic services
- Dental services
- Early Intensive Developmental Behavioral Intervention (EIDBI)
- Equipment and supplies
- Federally qualified health centers (FQHC) and rural health clinics (RHC)
- Home care services
- Housing stabilization services
- Housing Support Supplemental services
- Individualized education program (IEP) services
- Mental health
- Minnesota Provider Screening and Enrollment Portal
- Nursing facilities
- PCA provider agencies
- Substance use disorder services
- Waiver services and Alternative Care program

(pub. 11/22/22, rev. 1/31/23, rev. 2/28/23, rev. 4/5/23, rev. 4/25/23, rev. 12/5/23)

### Free online Provider Basics and MN–ITS training available

Minnesota Health Care Programs (MHCP) is offering free online Provider Basics Resources and MN–ITS training to all enrolled MHCP providers who bill fee-for-services claims. This training is being offered monthly beginning Mar. 10, 2021.

You will learn how to navigate the MHCP provider webpages and the MHCP provider manual, and how to use MN–ITS administration, mailbox and eligibility requests (270/271) features. Go to the <u>Provider Basics</u> webpage to register for this training.

Claim training is not provided in this training. See our <u>MHCP provider training</u> webpage to register for provider-specific claim training. (pub. 2/11/21)

### **On-demand training videos**

Minnesota Health Care Programs (MHCP) offers free on-demand training videos arranged by category on the <u>MHCP</u> provider training webpage. Each video can be viewed in 10 minutes or less and provides instructions on a concept or technique. (pub. 12/13/22)

# Free online Minnesota Provider Screening and Enrollment (MPSE) training available

Minnesota Health Care Programs is providing free online training for our MPSE online portal.

See the <u>MPSE portal training</u> webpage for registration, brief online tutorials to help prepare you for class and more information. (pub. 2/1/20, rev. 2/19/20, 7/27/22)

### **Additional information**

- Provider news and updates archive
- MHCP provider policies and procedures
- Latest Manual Revisions
- Grants and requests for proposals

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this information.