



June 16 – June 29, 2026

[{Fighting fraud, waste and abuse}](#) [{News and updates}](#) [{Training and more}](#) [{Provider Connect}](#)

News and resources for providers enrolled to serve Minnesota Health Care Programs (MHCP) members. We list the current messages and include links to view older messages. Get provider news and other MHCP updates through our [free provider email lists](#).

Systems announcements

We will update this section with information about [MN-ITS](#) availability, technical information and other systems announcements when necessary.

A message from Minnesota IT Services regarding LoginMN

MNIT Services moved MN-ITS and MPSE to the new LoginMN sign-in system. Some users have had trouble signing in or getting into these applications since the move.

This is caused by the system move, not by anything related to a provider's account or status.

If you're having trouble accessing the application, please reach out to your MN-ITS site primary administrator first. If they can't fix the issue, they should email the MNIT Services MN-ITS Help Desk at dhs.tier2@state.mn.us with a short subject line describing the problem, such as: email change needed, MFA issues, password problems, registration email needed, or SFTP issues.

Thank you for your patience while we work on this move. MNIT Services is responding to reports as quickly as possible. (pub. 6/22/26)

MN-ITS move to LoginMN Frequently Asked Questions posted

We have posted a [MN-ITS move to LoginMN Frequently Asked Questions \(PDF\)](#). LoginMN is a widescale, all-Minnesota state agency effort to improve security, enhance program integrity and pull all state applications under one sign on. (pub. 6/17/26)

Instructions for accessing MN-ITS through LoginMN

The MN-ITS login moved to LoginMN on June 13, 2026. Minnesota Health Care Programs providers will use the LoginMN website to access MN-ITS. **You will not be able to log into MN-ITS until after your registration with LoginMN is complete.**

We included instructions in this message to assist providers with using this process for the first time. Follow these instructions if you are a current MN-ITS user. Additionally, the [Accessing MN-ITS through LoginMN](#) video explains these instructions with screenshots of the process.

Use the following instructions to access MN-ITS through LoginMN for the first time:

1. Locate the email from noreply_prod@login.mn.gov sent on June 13, 2026. Make sure to check your spam and junk mail if you do not find the email in your inbox.
Note: If you cannot locate your email, please email dhs.healthcare-providers@state.mn.us with subject: LoginMN and in the body include the email address you would like the registration email sent. Include all email addresses of all users if you have multiple users who did not receive the registration email.

2. Click the Complete the Registration button to start your LoginMN registration.
3. On the registration page, enter the email address where you received your LoginMN email and click **Send Code**. We will email a verification code to the email address.
4. Locate the verification code and enter it in the **Verification Code** field.
5. Enter the password you want to use for your account in the **New Password** field and then reenter the password in the **Confirm New Password** field.
6. Set up multifactor authentication by selecting your preferred method of authentication. If you are not sure which option to choose, select **Phone**. Then click **Continue**. **Note:** We recommend not using the passkey option as losing your passkey will lock you out of your account. Do not use a phone number with an automatic answering service. You must be able to receive the authentication code by either answering the phone or receiving a text message.
7. Complete your multifactor authentication by following the prompts on your screen. If you selected the **Phone** option, choose either a phone call or a text message to receive your authentication code. If you selected **Authenticator App**, you will need to identify the app you are using and complete the process using that app to receive your authentication code.
8. Enter the authentication code you received in the **Verification Code** field and click **Confirm code**.
9. After confirming your code, you will be taken to the Minnesota Partner Apps website. We recommend bookmarking this website. Select **DHS MN-ITS** on your screen.
10. Agree to the terms and conditions by checking the box and then click **Continue**.
11. If you have access to multiple NPI or UMPIs in MN-ITS, select the NPI/UMPI that you need to be active for this MN-ITS session and then click **Continue**.
12. To choose a different NPI or UMPI, click the **Logout** button at the top of the MN-ITS home page to go back to the Minnesota Partner Apps webpage and select **DHS MN-ITS**. Then agree to the terms and conditions to display the NPI or UMPI selection screen again.

After completing your registration, use your bookmark for the LoginMN website. You will be prompted to log in using your email address and password. Additionally, any links to MN-ITS that you previously saved will automatically redirect you to the LoginMN website. (pub. 6/15/26)

ACTION CLOSED: MN-ITS email and phone number validation

The time for providers to validate their MN-ITS email and phone number for the migration to LoginMN has passed.

MN-ITS will be moving to [LoginMN](#) soon. Log in to MN-ITS and validate your email and phone number. If you do not log in to MN-ITS to validate your email and phone number, your login information will not transfer to LoginMN and you will not be able to access MN-ITS.

Before the move, you will receive a pop-up message in MN-ITS to enter and confirm your work email and phone number. You will only need to complete this once for each username you have for MN-ITS. The email address you use will be your username when we move to LoginMN.

You must use an email address unique to a single user. Do not use a general business email address. For example: Use jane.biller@businessname.com, not info@businessname.com. You should use your same work email and phone number if you currently have multiple MN-ITS account logins. For example: You are a biller for five different providers (NPIs 1234567890, 2345678901, 3456789012, 4567890123, 5678901234), you should use the same email address for all five. Use an email address specific to you, such as jane.biller@businessname.com. (pub. 2/6/26, rev. 6/17/26)

Minnesota Health Care Programs (MHCP) experiencing high call volume

Due to new legislative updates and revalidations, the MHCP Provider Resource Center is experiencing high call volume. You may experience a longer wait time or you will have to call back at a different time.

You may also refer to the following webpages:

- [MHCP billing resources](#) webpage for billing resources
- [MHCP provider training](#) webpage for free training sessions for specific provider types and services

We will offer free question and answer sessions for the MPSE Portal beginning Feb. 7, 2024. Refer to the [Minnesota Provider Screening and Enrollment \(MPSE\) portal training](#) webpage for more information about the sessions.

Fighting fraud, waste and abuse

The following online resources are updated on a regular basis:

- [Frequently asked questions](#) for the **pre-payment review** process announced by [Governor Walz on Oct. 29, 2025](#).
- [Provider frequently asked questions](#) and [Minnesota Revalidate 2026](#) for the current **off-cycle revalidation** effort.
- [Medicaid program integrity](#) for the department's broader **program integrity** efforts.

(June 16, 2026) Update on payment suspension lift for providers in one of the 13 high-risk services

For continuity of care, providers in one of the 13 high-risk services who have submitted an appeal for their revalidation disenrollment by Tuesday, June 16, 2026 at 6 p.m., will have their payment suspension lifted by end of day Friday, June 19, 2026. This includes providers who did not receive the previous payment suspension lift memo sent on June 11, 2026. Note, you must submit an appeal for each enrolled location or provider record if you own or operate multiple agencies or locations.

This payment suspension lift does not apply to providers who are currently subject to a payment suspension for other enrollment-related requirements or to providers with an active payment withhold imposed by the Program Integrity Oversight Division. A memo confirming your payment suspension lift will be sent via MN-ITS mailbox (PRVLTR file type).

Allow until Saturday, June 20, 2026, to verify that you have not received a payment suspension lift letter before contacting the Minnesota Health Care Programs Provider Resource Center on Monday, June 22, 2026, to create a new case. (6/16/26)

(June 10, 2026) Information about payment suspension lift for providers in one of the 13 high-risk services

For continuity of care, providers in one of the 13 high-risk services who have submitted an appeal by Tuesday, June 9, 2026, will have their payment suspension lifted by end of day Thursday, June 11, 2026. A memo confirming your payment suspension lift will be sent via MN-ITS mailbox (PRVLTR file type).

Please note: You must submit an appeal for each enrolled location or provider record if you own or operate multiple agencies or locations.

Additionally, DHS is allowing providers an additional 24 hours to submit their claims for this warrant cycle - extending the claims submission cut off to 11:59 p.m. on Friday, June 12, 2026. (pub. 6/10/26)

(June 5, 2026) Minnesota completes review of high-risk Medicaid providers to protect \$2B in federal funding

The Minnesota Department of Human Services finished a [comprehensive top-to-bottom review of nearly 5,600 high-risk Medicaid providers](#) on time on May 31. Completing the effort is a key part of Minnesota's plan to stop the federal government from withholding up to \$2 billion from its Medicaid program.

The five-month review required providers to show they met heightened legal and eligibility standards required to operate and serve vulnerable people.

"More than 1 million Minnesotans deserve to have confidence and trust in the Medicaid providers they depend on for lifesaving and life-affirming care," said Deputy Commissioner Shireen Gandhi. "We are grateful to the providers who successfully completed the revalidation process and will continue to provide quality care."

The Minnesota Department of Human Services issued a press release June 4 which included information about:

- The revalidation process, including provider enrollment and disenrollment numbers
- Continued access to Medicaid services for Minnesotans

- Efforts to rebuild trust in Minnesota's Medicaid

Refer to [Minnesota completes review of nearly 5,600 high-risk Medicaid providers to protect \\$2B in federal funding](#) to read the press release. (pub. 6/5/26)

View all fighting fraud waste and abuse messages

View all [fighting fraud, waste and abuse](#) messages.

News and updates

(June 24, 2026) Provider signature requirements for HCBS members support plans

The Minnesota Department of Human Services updated the support plan signature policy and resources for Home and Community-Based Services (HCBS). These updates are effective August 1, 2026. These updates clarify the process to fully align with existing federal requirements, [Code of Federal Regulations, section 441.301\(c\)\(2\)\(ix\) and \(x\)](#), which Minnesota originally implemented in 2017.

All HCBS waivers, Alternative Care (AC) and Essential Community Supports (ECS) services providers must sign the member's support plan and keep a current copy of the signatures for their records. Providers are responsible for signing and returning support plans within required timelines. Failure to comply with support plan signature requirements may result in nonpayment or claims payment takebacks.

Review the Aging and Adult Services and Disability Services Divisions eList announcement, [Support plan signature compliance changes](#), for more information and links to the updated resources in the Community-Based Services Manual (CBSM).

For questions related to the AC, ECS and Elderly Waiver (EW) programs, contact dhs.aasd.hcbs@state.mn.us. For questions related to disability waivers, use the [DSD Contact Form](#). (pub. 6/24/26)

(June 24, 2026) UPDATE: Continuity of care meeting for lead agencies

We have updated this message with new meeting dates. The Minnesota Department of Human Services (DHS) invites lead agency staff and leadership to a large-group discussion that will focus on strengthening our partnership efforts to ensure all Minnesotans have met their health care needs. We will discuss continuity of care for people served by disenrolled providers, as well as ongoing engagement with providers to help them through the appeal process.

This meeting is an opportunity to:

- Share updates on current processes and challenges.
- Discuss strategies to ensure uninterrupted care for affected people.
- Collaborate on solutions and align next steps across teams.

Lead agency's participation and perspective are important as we work together to support a smooth transition and maintain high-quality care for those we serve.

DHS will host regular meetings to provide updates on topics related to program integrity and get feedback from lead agencies. Lead agencies can [Register](#) online for the next meeting on **Friday, June 26, 2026**, from 9 to 10 a.m.

[Register](#) online for the following meeting on **Thursday, July 2, 2026**, from 11 a.m. to noon.

Review the Aging and Adult Service and Disability Services division eList announcement, [Lead agency continuity of care meeting](#), for more information. (pub. 6/24/26)

(June 23, 2026) Adaptive transportation services policy updates effective July 1, 2026

The Minnesota Department of Human Services has revised the adaptive transportation services policy to reflect the 2023 Centers for Medicare & Medicaid Services (CMS) school-based claiming guide. All policy updates are effective July 1, 2026.

Policy updates include, but are not limited to, the following:

- Special transportation is now known as adaptive transportation services.
- We added that the child's Individualized Education Program or Individualized Family Service Plan must show that adaptive transportation is needed. We also added what must be documented.
- CMS no longer recognizes an aide or Personal Care Assistant (PCA) as a vehicle adaptation so we removed related information that appeared in "Examples of vehicle adaptations" under Eligible Providers.

Refer to [Adaptive Transportation Services](#) in the Minnesota Health Care Programs (MHCP) Provider Manual for complete policy information. (pub. 6/23/26)

(June 23, 2026) Online payment processing fees effective July 1

Effective July 1, 2026, a processing fee will be charged for online payments. The fee for paying with a credit or debit card will be a percentage of the payment. The ACH processing fee will be a flat amount per ACH transaction.

Examples:

- If you make a \$100 credit card payment, your credit card will be charged \$102.15.
- If you make a \$100 ACH payment, your ACH payment will be \$101.00.

(pub. 6/23/26)

(June 23, 2026) Waiver and AC Resources and MN-ITS Training certificates for June 16-17 session sent

The Minnesota Department of Human Services sent certificates of completion to providers who completed the June 16-17, Waiver and Alternative Care (AC) Resources and MN-ITS Training session.

We sent the certificates to providers' MN-ITS mailboxes under the national provider identifier (NPI) providers used to register for the training. Providers who completed the entire training should receive their certificate in their [MN-ITS mailbox](#) under "Miscellaneous Received" in the **PRVLTR** folder by the end of the business day June 23, 2026.

Call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411, option 4, if you have questions about this message. (pub. 6/23/26)

(June 17, 2026) Upcoming changes to Behavioral Health Fund application processing will benefit potential patients, place less burden on county and tribal staff

The Behavioral Health Fund (BHF) provides financial assistance for substance use disorder services to Minnesotans who meet certain eligibility requirements, including specific income and household size limitations. Local agencies, including American Indian Tribes and Minnesota counties, have been responsible for determining Behavioral Health Fund eligibility. Legislation passed in 2025 will move that responsibility to the state.

Effective July 1, 2026, the Minnesota Department of Human Services will begin determining eligibility for the Behavioral Health Fund. Tribal Nations will have the option to determine eligibility under specific contracts with the Minnesota Department of Human Services. All other applications will be processed by the state, and the state will manage all appeals. Having a single entity perform eligibility work will reduce variation in rules, processes and access across jurisdictions and create a more uniform system with more consistent oversight.

Counties, tribes and substance use disorder (SUD) providers will continue playing a key role by helping people apply. People navigating SUD treatment often benefit from having someone guide them through the behavioral health system and find appropriate care.

This change will reduce workloads for county and tribal social services staff, allowing them to focus more on person-centered care navigation. Counties will continue to bear a share of financial responsibility for their residents who access BHF.

The Minnesota Department of Human Services is working closely with partners throughout this process to ensure a smooth transition. Staff have been meeting with county and Tribal human services leaders and substance use disorder providers in recent months to prepare them for this change. DHS will communicate regularly with counties, tribes and providers to help them understand the new process and other changes to the Behavioral Health Fund. Visit the [Need help paying for substance use disorder treatment?](#) webpage for more information.

Join us for the upcoming [Thursday Connections with SUD at DHS](#) meeting on **Thursday, June 18, 2026, from 2 to 4 p.m.** to learn more. We will discuss the Behavioral Health Fund eligibility transition in further detail. (pub. 6/17/26)

(June 17, 2026) Revisions to the upcoming Substance Use Disorder (SUD) outpatient billing changes

The Minnesota Department of Human Services is working on implementing changes to outpatient SUD billing procedures from the 2025 legislative session, including new procedure codes and 15-minute billing units. The changes are pending federal approval before becoming effective.

Implementation of the outpatient billing changes will no longer include changes to revenue codes or changes to claim formats. Providers will bill the new 15-minute outpatient procedure codes using the revenue codes and claim formats currently used with procedure code H2035. Providers will continue to:

- Use claim format 837I or 837P as they do now for outpatient claims. There will not be changes to the type of claim format providers should use.
- Use the revenue codes 0944, 0945, and 0953 with outpatient 837I claims. There will not be new revenue codes and providers will not have to use revenue codes that are specific to the ASAM level of care provided.

Refer to the “Information on 2026 Changes” listed under the News and Current Reminders heading on the [Substance Use Disorder Reform](#) webpage for information about and to prepare for the upcoming planned SUD changes.

Email sud.direct.access.dhs@state.mn.us if you have questions about this message. Contact the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about billing procedures. (pub. 6/17/26)

(June 16, 2026) 2026 Mental Health Codes and Maximum Adjusted Fee For Service (FFS) Rate by Date of Rate Change grid published

The Minnesota Department of Human Services' Behavioral Health Administration published the [Mental Health Codes and Maximum Adjusted FFS Rate by Date of Rate Change \(PDF\)](#). The grid includes current FFS rates for mental health services effective Feb. 1, 2026. Review Page 1 together with the rate grid. Page 1 explains when services qualify for adjusted reimbursement rates under specified circumstances.

Review the [Service rates information](#) webpage for more information. Email bhdrates.dhs@state.mn.us if you have questions about this grid.

(June 16, 2026) Public feedback needed about Early Intensive Developmental and Behavioral Intervention (EIDBI) licensing standards

The Minnesota Department of Human Services is seeking feedback from providers, families, advocates, and community members to help develop comprehensive EIDBI licensing standards required by the Minnesota Legislature. Your

feedback may help shape the future of Minnesota's Early Intensive Developmental and Behavioral Intervention (EIDBI) licensing standards. We're collecting feedback through Aug. 31, 2026.

Visit the [EIDBI Licensure Public Engagement](#) webpage for more information and to submit feedback. (pub. 6/16/26)

(June 16, 2026) Minnesota WIC formula updates for health care providers

The Women Infants & Children (WIC) Program formula list has changed. Please refer to the Minnesota Department of Health's (MDH) [WIC Formula Updates for Health Care Providers June 2026 \(PDF\)](#) and to MDH's [WIC and Health Care Providers](#) webpage for more information.

Contact the MDH WIC Program State Office at 800-657-3942 or 651-201-4404 for information about this message. (pub. 6/16/26)

(June 15, 2026) Reprocessing of incorrectly denied transportation claims

The Minnesota Department of Human Services has resolved the system error that was previously incorrectly denying transportation claims for procedure codes A0170 (parking fees and tolls), A0180 (lodging), and A0190 (meals). Impacted dates of service were Oct. 1, 2025, through June 1, 2026. County and Tribal agencies do not need to take any action or resubmit claims. We automatically reprocessed impacted claims which will start to appear on the June 16, 2026, warrant. We anticipate the reprocessing to be completed by the June 30, 2026, warrant.

Call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 6/15/26)

(June 12, 2026) CMS Managed Care Plan audit and record requests for EIDBI and peer recovery services providers

The Minnesota Department of Human Services is participating in a Centers for Medicare & Medicaid Services (CMS) Managed Care Plan Project audit for Early Intensive Developmental and Behavioral Intervention (EIDBI) providers and peer recovery services providers.

Authorized vendor identification

CoventBridge Group is the contracted vendor authorized to request and review medical and administrative records on behalf of CMS for this audit and may reach out to your organization.

Required action and compliance

- **Adhere to deadlines:** CoventBridge Group will provide detailed instructions within their correspondence. You must submit all requested documentation according to the specific deadlines established in the letters.
- **Verification and inquiries:** Contact your managed care organization's provider services line immediately if you have questions or require verification regarding a specific request.

(pub. 6/12/26)

(June 11, 2026) Reprocessed Individualized Education Program (IEP) special claims

The Minnesota Department of Human Services has successfully identified and resolved system errors that were previously causing IEP claims to be incorrectly denied. School districts do not need to take any action or resubmit claims because we have automatically reprocessed impacted claims.

- Error Code N290 for dates of service between Oct. 1, 2025, and Feb. 27, 2026: Reprocessed claims appeared on your May 5, 2026, warrant.

- Error Code MA92 for dates of service from Oct. 1, 2025, through May 6, 2026: Reprocessed claims appeared on your June 2, 2026, warrant.
- Error Code N30 covers dates of service between Oct. 1, 2025, and June 9, 2026: Payments will appear on your June 16, 2026, warrant.

Call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411, or via TTY at 711 or 800-627-3529 with questions about this message. (pub. 6/11/26)

(June 8, 2026) LoginMN information for SFTP users

The MN–ITS login moved to LoginMN on June 13, 2026. SFTP users must register with LoginMN, following the steps outlined in the Welcome email from LoginMN. SFTP users must complete the registration and create a new password. After you successfully complete this registration, you should wait for 15 minutes before accessing any of your SFTP accounts. The password you set up during the LoginMN registration process is also your password for all your SFTP accounts. The SFTP username has not changed.

An example would be:

Your new LoginMN username is the email you registered with, for example: Jane.Doe@email.com and your SFTP username is still JDoe@1234567890.

If you have multiple SFTP accounts, you will have the same username for LoginMN for example: JaneDoe@email.com but your SFTP usernames will be: JDoe@1234567890, JDoe@2345678901, JDoe@A987654321.

All accounts will use the same password you set up during the LoginMN registration process.

Refer to the [FTP \(File Transfer Protocol\) Software Instructions for MN–ITS Batch Use](#) section of the MN–ITS User Manual for more information. (pub. 6/8/26)

(June 5, 2026) Waiver and AC Resources and MN–ITS Training certificates for June session sent

The Minnesota Department of Human Services sent certificates of completion to providers who completed the June 2-3, Waiver and Alternative Care (AC) Resources and MN–ITS Training sessions.

We sent the certificates to providers' MN–ITS mailboxes under the national provider identifier (NPI) providers used to register for the training. Providers who completed the entire training should receive their certificate in their [MN–ITS mailbox](#) under "Miscellaneous Received" in the **PRVLTR** folder by the end of the business day June 5, 2026.

Call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411, option 4, if you have questions about this message. (pub. 6/5/26)

(June 3, 2026) Midwife workforce survey

Midwives are an important part of maternity and family care in Minnesota, and the Minnesota Department of Health (MDH) and Minnesota Department of Human Services want to better support the workforce and expand access for birthing people and their families.

We invite midwives to take the online [2026 Minnesota Midwife Workforce Survey](#) to help us learn more about midwife practices, barriers to success, and ways to improve access to the field. The survey takes about 20 minutes to complete and ends on June 30, 2026. For completing the survey, you can choose to be entered into a random prize drawing.

We will use this data for the following:

- Updating baseline demographic and workforce data.
- Identifying important needs of each workforce.

- Identifying important strengths of each workforce.
- Supporting strategic objectives to increase access to services.

We will post results on the [Maternal Care Access](#) webpage on the MDH website. (pub. 6/3/26)

(June 1, 2026) Jan. 1, 2026, PCA and CFSS reimbursement rates and wage floor retroactive payment requirements

The Minnesota Department of Human Services (DHS) received federal approval for the 2026 reimbursement rates for Personal Care Assistance (PCA) and Community First Services and Supports (CFSS) services backdated to Jan. 1, 2026. Federal approval includes the enhanced rates for PCA and CFSS and the enhanced budget in CFSS.

PCA Choice and financial management services (FMS) providers received a memo in their **PRVLTR** folder of their MN–ITS mailbox on May 28, 2026, titled:
NPI/UMPI_PRVLTR_20260528_Tiered_minimum_wage_floors_for_PCA_and_CFSS_workers.pdf

The memo included new tiered wage floors and additional information on the budget changes to the authorizations for CFSS budget model members.

PCA Choice and CFSS budget model

Direct support workers serving members in PCA Choice and the CFSS budget model are now required to be paid the new minimum wages for hours worked on or after Jan. 1, 2026. PCA Choice agencies and FMS providers must pay direct support workers retroactively for hours worked since Jan. 1, 2026, to comply with the new minimum wage floor increases following federal approval of the reimbursement rates, including the enhanced rate and budget percentage (12.5%). PCA Choice agencies have been receiving the higher rate since Jan. 1, 2026, and must pay direct support workers retroactively within 31 calendar days from the memo date.

PCA Choice agencies and FMS providers must use the increase from the enhanced rate and budget percentage for wages and wage-related costs for workers whose services triggered the enhanced rate and budget. PCA and CFSS agencies and FMS providers may find instructions on the [CFSS manual – PCA, CFSS and CSG enhanced rate budget](#) webpage.

DHS has made changes to the CFSS budget model to better support the payment of higher wages to more experienced workers. On June 1, 2026, we will add dollars to the budgets of CFSS budget model members based on the tier of the workers they've employed over the previous 11 months. At the end of each calendar quarter (April, July, October, January), we will add dollars to the member's service authorization based on the experience level and hours worked of their employees in the previous calendar quarter.

PCA traditional and CFSS agency model

PCA traditional and CFSS agency model providers are already receiving tiered reimbursement rates for claims that include a worker in tiers L1–L4. The purpose of the tiered rates is for the increase to be used for wages and wage-related costs for the worker. PCA traditional and CFSS agency model providers are required to document that at least 72.5% of revenue received from PCA and CFSS reimbursement rates were used to pay [worker wages and benefits](#). (pub. 6/1/26)

Check your MN–ITS mailbox regularly

We recommend providers check their MN–ITS mailbox regularly for important correspondence from Minnesota Health Care Programs (MHCP). MHCP delivers the following provider information electronically to each provider's MN–ITS mailbox account.

- Provider news and updates
- Enrollment letters
- Medical, dental and service authorization letters
- Remittance advices

Providers are required to verify member eligibility. Use [MN–ITS](#) or call the automated Eligibility Verification System at 651-431-2700 or 800-366-5411 option 1. Review the [Verifying MHCP Eligibility in MN–ITS](#) and [Understanding Eligibility Results in MN–ITS](#) videos for more information.

Introducing MHCP Provider Connect, a new weekly provider e-newsletter

The department is launching a new e-newsletter for providers titled [MHCP Provider Connect](#): A weekly roundup of news, updates and reminders to keep Minnesota Health Care Programs providers informed of developments at the Minnesota Department of Human Services. Our goal is help keep you aware of changes that impact your work and the communities we serve together. Sign up for email alerts on the [Email Updates](#) webpage to have these emails sent directly to your inbox.

View more news and updates

View more [news and updates](#).

We keep provider news messages on the Minnesota Department of Human Services website for one year. Refer to the [Provider news and updates archive](#) webpage to view archived messages.

Training and more

- [Minnesota Provider Screening and Enrollment \(MPSE\) portal Questions and Answers sessions](#)
- [MHCP on-demand video, online MN–ITS training including Provider Basics and more](#)
- [MHCP provider policies and procedures](#)
- [Latest Manual Revisions](#)
- [Grants and requests for proposals](#)

Free online Resources and MN–ITS training available

Minnesota Health Care Programs (MHCP) offers free online training for MHCP-enrolled providers. Go to the [MHCP provider training](#) webpage to review the list of available training. (rev. 1/13/26)

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this information.