

July 28-August 10, 2026

[{Fighting fraud, waste and abuse}](#) [{News and updates}](#) [{Training and more}](#) [{Provider Connect}](#)

News and resources for providers enrolled to serve Minnesota Health Care Programs (MHCP) members. We list the current messages and include links to view older messages. Get provider news and other MHCP updates through our [free provider email lists](#).

Systems announcements

We will update this section with information about [MN-ITS](#) availability, technical information and other systems announcements when necessary.

Minnesota Health Care Programs (MHCP) fax lines unavailable from 6 - 10 p.m. Aug. 11

MHCP fax lines will be unavailable Tuesday, Aug. 11 from 6 until 10 p.m. You may receive a busy signal if you try faxing documents during that time and should try again later. (pub. 8/10/26)

Steps for providers who cannot access new profile requests in MPSE

Some providers who started an MPSE [New Profile Request](#) before the June 13, 2026, migration to LoginMN are not seeing their requests in MPSE, or have been unable to log in to MN-ITS using LoginMN.

The [Minnesota Provider Screening and Enrollment \(MPSE\) portal](#) is Minnesota Health Care Programs' secure online tool that lets providers enroll and manage their enrollment records with MHCP.

Scenario A: If you started an MPSE new profile request before June 13, 2026, and cannot see your request in MPSE and are able to log in to MN-ITS through LoginMN:

- Call the [MHCP Provider Resource Center](#) and ask for a “**portfolio return key**” ticket to be assigned to an MPSE specialist.

Scenario B: If you started an MPSE new profile request before June 13, 2026, and cannot log into LoginMN:

1. Register with LoginMN to create a temporary MPSE account. Follow the [Steps for New Enrollers to Register for MPSE](#) to create your temporary account. You must create a separate temporary account for each new profile request you created. **Use the same email address to create each temporary MPSE account.** Each temporary MPSE account can only be assigned one request.
2. Then, call the [MHCP Provider Resource Center](#) and ask for a “**portfolio return key**” ticket to be assigned to the MPSE specialist. You must request a separate portfolio return key for each new profile request you started in MPSE.

(pub. 8/3/26)

Information for providers who started enrollment requests in MPSE before June 13, 2026

Providers who started an enrollment request in the Minnesota Provider Screening and Enrollment (MPSE) portal before the switch to LoginMN on June 13, 2026, may not be able to see their enrollment request ID when accessing MN-ITS and selecting MPSE. This is a known issue and we are working to restore access. We will post a message on this webpage

when this is resolved. Creating additional tickets or emailing to report this issue results in an increased backlog. Additionally, we are working through the current backlog of LoginMN tickets in the order they were received. Thank you for your continued patience while waiting for us to get back to you. (pub. 7/6/26)

A message from Minnesota IT Services regarding LoginMN

MNIT Services moved MN–ITS and MPSE to the new LoginMN sign-in system. Some users have had trouble signing in or getting into these applications since the move.

This is caused by the system move, not by anything related to a provider's account or status.

If you're having trouble accessing the application, please reach out to your MN–ITS site primary administrator first. If they can't fix the issue, they should email the MNIT Services MN–ITS Help Desk at dhs.tier2@state.mn.us with a short subject line describing the problem, such as: email change needed, MFA issues, password problems, registration email needed, or SFTP issues.

Thank you for your patience while we work on this move. MNIT Services is responding to reports as quickly as possible. (pub. 6/22/26)

MN–ITS move to LoginMN Frequently Asked Questions posted

We have posted a [MN–ITS move to LoginMN Frequently Asked Questions \(PDF\)](#). LoginMN is a widescale, all-Minnesota state agency effort to improve security, enhance program integrity and pull all state applications under one sign on. (pub. 6/17/26)

Instructions for accessing MN–ITS through LoginMN

The MN–ITS login moved to LoginMN on June 13, 2026. Minnesota Health Care Programs providers will use the LoginMN website to access MN–ITS. **You will not be able to log into MN–ITS until after your registration with LoginMN is complete.**

We included instructions in this message to assist providers with using this process for the first time. Follow these instructions if you are a current MN–ITS user. Additionally, the [Accessing MN–ITS through LoginMN](#) video explains these instructions with screenshots of the process.

Use the following instructions to access MN–ITS through LoginMN for the first time:

1. Locate the email from **noreply_prod@login.mn.gov** sent on June 13, 2026. Make sure to check your spam and junk mail if you do not find the email in your inbox.
Note: If you cannot locate your email, please email dhs.healthcare-providers@state.mn.us with subject: LoginMN and in the body include the email address you would like the registration email sent. Include all email addresses of all users if you have multiple users who did not receive the registration email.
2. Click the Complete the Registration button to start your LoginMN registration.
3. On the registration page, enter the email address where you received your LoginMN email and click **Send Code**. We will email a verification code to the email address.
4. Locate the verification code and enter it in the **Verification Code** field.
5. Enter the password you want to use for your account in the **New Password** field and then reenter the password in the **Confirm New Password** field.
6. Set up multifactor authentication by selecting your preferred method of authentication. If you are not sure which option to choose, select **Phone**. Then click **Continue**. **Note:** We recommend not using the passkey option as losing your passkey will lock you out of your account. Do not use a phone number with an automatic answering service. You must be able to receive the authentication code by either answering the phone or receiving a text message.
7. Complete your multifactor authentication by following the prompts on your screen. If you selected the **Phone** option, choose either a phone call or a text message to receive your authentication code. If you selected **Authenticator App**, you will need to identify the app you are using and complete the process using that app to receive your authentication code.
8. Enter the authentication code you received in the **Verification Code** field and click **Confirm code**.

9. After confirming your code, you will be taken to the Minnesota Partner Apps website. We recommend bookmarking this website. Select **DHS MN-ITS** on your screen.
10. Agree to the terms and conditions by checking the box and then click **Continue**.
11. If you have access to multiple NPI or UMPIs in MN-ITS, select the NPI/UMPI that you need to be active for this MN-ITS session and then click **Continue**.
12. To choose a different NPI or UMPI, click the **Logout** button at the top of the MN-ITS home page to go back to the Minnesota Partner Apps webpage and select **DHS MN-ITS**. Then agree to the terms and conditions to display the NPI or UMPI selection screen again.

After completing your registration, use your bookmark for the LoginMN website. You will be prompted to log in using your email address and password. Additionally, any links to MN-ITS that you previously saved will automatically redirect you to the LoginMN website. (pub. 6/15/26)

ACTION CLOSED: MN-ITS email and phone number validation

The time for providers to validate their MN-ITS email and phone number for the migration to LoginMN has passed.

MN-ITS will be moving to [LoginMN](#) soon. Log in to MN-ITS and validate your email and phone number. If you do not log in to MN-ITS to validate your email and phone number, your login information will not transfer to LoginMN and you will not be able to access MN-ITS.

Before the move, you will receive a pop-up message in MN-ITS to enter and confirm your work email and phone number. You will only need to complete this once for each username you have for MN-ITS. The email address you use will be your username when we move to LoginMN.

You must use an email address unique to a single user. Do not use a general business email address. For example: Use jane.biller@businessname.com, not info@businessname.com. You should use your same work email and phone number if you currently have multiple MN-ITS account logins. For example: You are a biller for five different providers (NPIs 1234567890, 2345678901, 3456789012, 4567890123, 5678901234), you should use the same email address for all five. Use an email address specific to you, such as jane.biller@businessname.com. (pub. 2/6/26, rev. 6/17/26)

Minnesota Health Care Programs (MHCP) experiencing high call volume

Due to new legislative updates and revalidations, the MHCP Provider Resource Center is experiencing high call volume. You may experience a longer wait time or you will have to call back at a different time.

You may also refer to the following webpages:

- [MHCP billing resources](#) webpage for billing resources
- [MHCP provider training](#) webpage for free training sessions for specific provider types and services

We will offer free question and answer sessions for the MPSE Portal beginning Feb. 7, 2024. Refer to the [Minnesota Provider Screening and Enrollment \(MPSE\) portal training](#) webpage for more information about the sessions.

Fighting fraud, waste and abuse

The following online resources are updated on a regular basis:

- [Frequently asked questions](#) for the **pre-payment review** process announced by [Governor Walz on Oct. 29, 2025](#).
- [Provider frequently asked questions](#) and [Minnesota Revalidate 2026](#) for the current **off-cycle revalidation** effort.
- [Medicaid program integrity](#) for the department's broader **program integrity** efforts.

(July 23, 2026) Moratorium on enrollment of NEMT providers located in the seven-county metro area extended

The Minnesota Department of Human Services has extended the moratorium on enrolling nonemergency medical transportation (NEMT) providers located in the seven-county metro area which includes Anoka, Carver, Dakota, Hennepin, Ramsey, Scott, and Washington counties.

The enrollment moratorium, effective beginning Jan. 27, 2026, is now extended to Jan. 27, 2027. We will not enroll any new NEMT providers located in the seven-county metro area during this time. NEMT providers located in any Minnesota county that is outside the seven-county metro area can enroll.

Email transportation.DHS@state.mn.us with any questions about this message. (pub. 7/23/26)

(July 14, 2026) Clarifying termination dates for providers appealing a revalidation determination on enrollment records with high-risk services

The Minnesota Department of Human Services has received many questions from providers currently appealing a revalidation termination made for their enrollment records with high-risk services, as part of Minnesota Revalidate 2026. Providers currently engaged in the appeals process as part of Minnesota Revalidate 2026 should refer to the following information for clarification on termination dates.

Termination dates

Providers who are working with the Minnesota Department of Human Services through the appeals process will not be terminated – even if their termination date has passed – until an appeal determination is made. Many providers in appeals currently have an outstanding Request for More Information (RFMI) notice, which requires the provider to respond with the additional information requested within seven business days.

We are working to allow for continued waiver service billing and Service Authorizations to be entered while the appeal is in process.

Help for providers

Providers who need assistance are encouraged to respond to calls from the Minnesota Department of Human Services and letters about their appeal and revalidation, and can connect with our staff by:

- Attending a [virtual MPSE portal technical drop-in session](#), held daily, Monday through Friday, from 1 to 2 p.m.
- Sending appeal materials and questions to: provider.enrollment.appeals.dhs@state.mn.us.
- Sending general questions regarding revalidation to: revalidation.inquiries.dhs@state.mn.us.

If it has been more than 30 days since you submitted your appeal and you have not heard from us via your MN–ITS mailbox, email, U.S. Postal Service or MPSE notes, call the Provider Resource Center (PRC) at 651-431-2700 or 800-366-5411 or use the [PRC contact form](#) so we can check the status of your appeal. The PRC is open 8 a.m. to 4:15 p.m. (closed from noon to 12:45 for lunch), Monday through Friday. The contact form is available online 24 hours a day, seven days a week. (pub. 7/14/26)

(July 10, 2026) Temporary moratorium on enrolling high-risk service providers extended

The Centers for Medicare & Medicaid Services has approved our request to extend the temporary moratorium on enrollment of providers of 12 of the 14 high-risk services identified by the Minnesota Department of Human Services (DHS). The extension is effective from July 27, 2026, through Jan. 27, 2027.

DHS will continue to:

- No longer accept new provider enrollment applications for these services.
- Not process any new provider enrollment submissions, including those previously submitted and currently pending in the queue.
- Keep the moratorium in place for at least six months and may extend it if necessary.

A moratorium on enrolling Early Intensive Developmental and Behavioral Intervention providers was previously extended to Oct. 31, 2026. The Housing Stabilization Services program ended Oct. 31, 2025, and we stopped enrolling Housing Stabilization Services providers.

This moratorium does not impact member enrollment. (pub. 7/10/26)

[View all fighting fraud waste and abuse messages](#)

View all [fighting fraud, waste and abuse](#) messages.

News and updates

(Aug. 6, 2026) DHS requests public comments on amendments to disability waiver plans

The Minnesota Department of Human Services (DHS) requests public comments on disability waiver plan amendments proposed for fall of 2026 before submitting the amendments to the Centers for Medicare & Medicaid Services for approval.

Submit comments to DSD.PublicComments@state.mn.us by **4 p.m. Friday, Sept. 4, 2026**.

Review the [DHS requests public comments on amendments to the disability waiver plans](#) Disability Services Division eList announcement for more information. (pub. 8/6/26)

(Aug. 5, 2026) Join school-based services office hours on Aug. 10 and 19 for update on NPI and MHCP enrollment

The Behavioral Health Administration (BHA) and Health Care Administration (HCA) of the Minnesota Department of Human Services have been working on necessary updates to National Provider Identifier (NPI) and Minnesota Health Care Programs (MHCP) enrollment for school personnel.

We will provide updates at the school-based services online office hours on Monday, Aug. 10 and Wednesday, Aug. 19 at 3 p.m. All school providers are encouraged to join. Office Hours are held online and registration is not required to attend.

- **Monday, Aug. 10 at 3 p.m. Office Hours:** [Join the meeting](#)
- **Wednesday, Aug. 19 at 3 p.m. Office Hours:** [Join the meeting](#)

(pub. 8/5/26)

(Aug. 5, 2026) Direct pharmacy dispensing payment list of approved providers available online

The Minnesota Department of Human Services is currently processing Directed Pharmacy Dispensing Payment Assurance Statement (DHS-8750) documents received **July 21 through Aug. 4, 2026**.

Providers can verify if their pharmacy has been approved for the direct pharmacy dispensing payment by reviewing the [Provider Records Currently Coded for the Direct Pharmacy Dispensing Payment Rate](#) document. We will post an updated list on Thursday, **Aug. 6, 2026**, Friday, **Aug. 7, 2026**, and Monday, **Aug. 10, 2026**.

Additionally, providers should check their [MN-ITS mailbox](#) under “Miscellaneous Received” in the **PRVLTR** folder regularly for communications including if your form was not accepted.

Refer to [Pharmacy Services](#) in the Minnesota Health Care Programs Provider Manual for complete policy information. (pub. 8/5/26)

(Aug. 4, 2026) Early Intensive Developmental and Behavioral Intervention (EIDBI) reimbursement rates for H0032 UB and H0046 UB

Minnesota Health Care Programs (MHCP) reminds providers and other interested parties of the correct reimbursement rates for EIDBI services billed with procedure codes H0032 UB and H0046 UB.

The current EIDBI reimbursement rates have been in effect since Jan. 1, 2024, following the implementation of the 14.99% EIDBI rate increase. The current reimbursement rates for EIDBI claims billed with UB modifier are:

- H0032 UB: \$94.80 per unit
- H0046 UB: \$0.52 per unit

The MHCP fee schedule does not include the EIDBI-specific reimbursement rates for the H0032 and H0046 with UB modifier. The fee schedule lists the behavioral health reimbursement rates for H0032 and H0046 because these procedure codes are used by multiple MHCP programs.

Because the MHCP fee schedule does not display the EIDBI-specific reimbursement rates for these procedure codes, MCOs and providers may notice that EIDBI claim payments differ from the published fee schedule. This difference is expected and will be posted on the [EIDBI Billing Grid](#).

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this message. (pub. 8/4/26)

(Aug. 4, 2026) Early Intensive Developmental Behavioral Intervention (EIDBI) medical necessity and service authorization request updates

Minnesota Department of Human Services (DHS) is updating EIDBI medical necessity, authorization and documentation requirements for providers to:

- Document functional and developmental needs to establish medical necessity.
- Support requested service intensity with assessed needs and objective clinical evidence.
- Document service coordination with schools, case managers and other providers.
- Review and document ongoing medical necessity to support continued eligibility and service intensity.

Refer to the [EIDBI medical necessity and service authorization request updates](#) DSD eList announcement for more information, including the reason for the updates, an implementation timeline, provider responsibilities and DHS actions. (pub. 8/4/26)

(Aug. 4, 2026) Early Intensive Developmental Behavioral Intervention (EIDBI) legislative updates

The 2026 Minnesota Legislature passed changes that impact the EIDBI benefit in [Laws 2026, chapter 95, section 23](#), [Laws 2026, chapter 121, article 9, section 20](#) and [Laws 2026, chapter 121, article 10, section 4](#).

Refer to the [EIDBI legislative updates](#) DSD eList announcement for a summary of the changes. (pub. 8/4/26)

(Aug. 3, 2026) Substance Use Disorder (SUD) treatment services and outpatient billing changes effective Aug. 1, 2026

SUD treatment services and outpatient billing changes resulting from the 2025 Minnesota Legislative Session took effect on Aug. 1, 2026. These include many changes that will impact providers whose services include SUD treatment, such as:

- New types and descriptions of treatment services for all providers of SUD services
- New SUD billing procedure codes and units for providers of outpatient SUD services

Refer to the [Substance Use Disorder \(SUD\) Services](#) section of the Minnesota Health Care Programs (MHCP) Provider Manual for information. Providers may also refer to the [Information on 2026 Changes \(PDF\)](#) listed under the News and Current Reminders heading on the [Substance Use Disorder Reform](#) webpage for information about the SUD changes. Email sud.direct.access.dhs@state.mn.us if you have questions about this message. Contact the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about claims billing. (pub. 8/3/26)

(July 31, 2026) Update: Cost reporting demo for CFSS providers

The Minnesota Department of Human Services (DHS) is offering a webinar session to demonstrate how to complete the Community First Services and Supports (CFSS) cost reporting for Minnesota Health Care Programs (MHCP) providers selected for this requirement.

CFSS Cost Reporting Demo and Q&A

August 3, 2026, from 1 p.m. – 2:30 p.m.

DHS sent memos on May 22, June 19 and 26, 2026, to the PRVLTR folder in the MN-ITS mailbox for all CFSS providers that were selected for cost reporting in 2026. The memos included details on how to register for the CFSS demo webinars. If you are a selected provider and want to attend the demonstration, check your MN-ITS mailbox for the memo to register for the demonstration.

The deadline to complete cost reporting is Aug. 31, 2026.

For questions about cost reporting, review the [CFSS cost reporting](#) webpages or email dhs.costreport@state.mn.us.

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this message. (pub. 5/27/26, rev. 7/31/26)

(July 31, 2026) Update on claim information requirement for NEMT services

Effective Aug. 1, 2026, the Minnesota Department of Human Services requires a transportation company's NPI or UMPI to be included as the referring provider on nonemergency medical transportation (NEMT) services claims submitted by a local county, tribal agency, or transportation coordinator. This requirement applies to all submitted claims for which an individual driver's UMPI is required to be included as the rendering provider.

Refer to [Medical Transportation Management - Minnesota Nonemergency Transportation \(MTM-MNET\), SmartLink and Local County or Tribal Agency Nonemergency Medical Transportation \(NEMT\) Services Claim, Service and Rate Information](#) in the Minnesota Health Care Programs (MHCP) Provider Manual for complete details on basic claim information.

Call the [MHCP Provider Resource Center](#) at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 7/31/26)

(July 31, 2026) Resolved: Provider news webpage link now appears in providers' MN-ITS mailbox; other notifications not affected

The Minnesota Department of Human Services (DHS) has confirmed that the link to the Provider news and updates webpage is appearing again in providers' MN-ITS mailboxes. The link to the Provider news webpage was not appearing from May 2 through July 27, 2026, but is now resolved.

Important: This only affected Provider news and updates links. All other folder or file types have been functioning as normal. This means Minnesota Health Care Programs (MHCP) providers received all other notifications, memos and communications sent to their "Transaction Responses" and "Miscellaneous Received" folders.

Additionally, the [Provider news](#) and [Provider news archive](#) webpages were not impacted in any way. All messages remained accessible on these webpages during this time, as they are updated regularly and operate independently of MN–ITS.

As reminder, DHS uses multiple channels to communicate important program news and requirements. We send many of the messages that appear in the Providers news and updates webpage via GovDelivery to subscribing providers' emails. Subscribe to get these [email updates](#).

We provide program news and important information via the following channels:

- [MHCP Provider Manual](#)
- [Minnesota Provider Screening and Enrollment \(MPSE\) Manual](#)
- [DHS Partners and providers](#) webpage
- Provider-specific letters sent to providers' [MN–ITS mailboxes](#)
- DHS [daily technical assistance sessions](#)
- Regular provider roundtable meetings
- [MHCP Provider Connect](#) newsletter sent via GovDelivery
- As a courtesy, we send a link to the [Provider news](#) in providers' MN–ITS mailboxes

(pub. 7/31/26)

(July 30, 2026) Providers must re-submit claims affected by CFSS claims processing issue

On Dec. 23, 2025, the Minnesota Department of Human Services (DHS) notified Community First Services and Supports (CFSS) agency and budget model providers about a system issue that was causing claim denials or partial payments. The claims issue was appearing as reason code CO 273 on providers' remittance advice for the following procedure codes.

- T1019 UB
- S5116 U9
- S5116 U9 UD
- S5116 UB UD
- T2040 UA UB
- T2040 UA UB U6
- T5999 U9
- T5999 UB

Claims with adjustment reason code CO 273 indicate that the authorization has been exceeded. This happened when authorizations for these claims still had funds available on the service lines

DHS has resolved this system issue and any new claims submitted on or after July 29, 2026, will be processed correctly.

Providers who have denied or partially paid claims with claim adjustment reason code CO 273 and the listed procedure codes submitted on or before July 28, 2026, may either rebill denied claims or replace partially paid claims. DHS will reprocess these claims.

Providers with claims for dates of service past timely filing must contact the Provider Resource Center **at 651-431-2700** to request a memo be put into their PRVLTR folder of their MN–ITS mailbox. This memo will serve as the additional documentation needed to reprocess the claim. Claims for dates of services past timely filing require an [Electronic claim attachment](#). (pub. 7/30/26)

(July 24, 2026) Recuperative Care Service Prior Authorization (DHS-8900) now available

The Minnesota Department of Human Services will require prior authorization for all recuperative care services effective Aug. 1, 2026. Recuperative Care providers should use [Recuperative Care Service Prior Authorization \(DHS-8900\) \(PDF\)](#) to request for services on or after Aug. 1, 2026. We announced this new process in a provider news posted on July 1, 2026.

We encourage providers to refer to the [Authorization](#) section under [Recuperative Care](#) in the Minnesota Health Care Programs Provider Manual for instructions on the new prior authorization process. This makes the 21-day extended stay process no longer valid.

To learn about billing, providers can register for a free, online training at [Recuperative Care Resources and MN-ITS Training](#). (pub. 7/24/26)

(July 14, 2026) DHS has updated electronic forms for direct support workers

The Minnesota Department of Human Services (DHS) has updated the following electronic forms for direct support workers. Effective Sept. 8, 2026, direct support workers must use the most current version of these forms. You can find the date the form was published in the top right corner on the first page.

- [Individual Personal Care Assistant \(PCA\) Enrollment Application \(DHS-4469\) \(PDF\)](#) (version 1-24)
- [Individual CDCS or CSG Worker Enrollment Application \(DHS-4469A\) \(PDF\)](#) (version 7-24)
- [Individual Direct Support Worker \(CDCS, CSG, PCA, CFSS\) Provider Agreement \(DHS-4611\) \(PDF\)](#) (version 8-24)
- [Individual Community First Services and Supports \(CFSS\) Worker Enrollment Application \(DHS-4469B\) \(PDF\)](#) (version 8-24)

Check the [Searchable document library \(eDocs\)](#) often to ensure you are using the most current form version. DHS will reject outdated application forms. This may delay provider enrollment.

Call the [MHCP Provider Resource Center](#) at 651-431-2700 or 800-366-5411 if you have questions or concerns. (pub. 7/14/26)

(July 14, 2026) PCA to CFSS provider transition training no longer available

Effective June 8, 2026, the personal care assistance (PCA) to Community First Services and Supports (CFSS) provider transition training is no longer available.

Current PCA providers who have not transitioned to CFSS or new providers who want to enroll to be a CFSS provider need to comply with the [PCA/CFSS provider agency training requirements](#) for CFSS and register and attend the [CFSS Steps for Success workshop](#) before transitioning or enrolling. (pub. 7/14/26)

(July 14, 2026) ICS providers must report service terminations and temporary service suspensions

The 2026 Minnesota Legislature amended [Minnesota Statutes, 245D.10, subd. 3](#) and [245D.10, subd. 3\(a\)](#) to require integrated community supports (ICS) providers to report service terminations and temporary service suspensions to the Minnesota Department of Human Services (DHS).

ICS providers must use the following forms to report service terminations and suspensions to DHS starting July 1, 2026:

- [Notice of Temporary Service Suspension \(DHS-2828C\) \(PDF\)](#).
- [Notice of Service Termination \(DHS-2828D\) \(PDF\)](#).

Each form has instructions on when and how to notify DHS.

Review the Disability Service Division (DSD) eList announcement, [ICS providers must report service terminations and temporary service suspensions to DHS](#), for more information.

Contact positivesupports@state.mn.us or the 245D Licensing Help Desk at 651-431-6624 if you have questions about this message. (pub. 7/14/26)

(July 14, 2026) Individualized home supports updated policy guidance

The Minnesota Department of Human Services (DHS) has updated the [Individualized home supports \(IHS\)](#) section of the Community-Based Services Manual (CBSM) and the [Service options for IHS](#) section of the CBSM to add additional guidance and resources related to IHS support and training.

The updates clarify the differences between support and training, provide additional guidance about IHS without training and IHS with training (including family training). These changes were made based on the disability waiver amendments that were approved by the federal Centers for Medicare & Medicaid Services (CMS) in March 2026.

We also added information and examples to support service authorization decisions. The update includes information to help lead agencies determine appropriate service mixes for people who live in their own homes or family homes.

These updates are intended to promote a more consistent understanding and use of IHS services among lead agencies, providers and people who receive services.

Providers can use the [DSD Contact Form \(DHS-8168\) \(eForm\)](#) to send questions about this message. (pub. 7/14/26)

(July 10, 2026) Reprocessed Individualized Education Program (IEP) claims

The Minnesota Department of Human Services has identified and resolved system errors that were previously causing IEP claims to be incorrectly denied with X12 Remark Code M86 for dates of service between Oct. 1, 2025, and May 22, 2026.

School districts do not need to take any action or resubmit claims because we have reprocessed impacted claims. The reprocessed claims will appear on your July 14, 2026, warrant.

Call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411, or via TTY at 711 or 800-627-3529 with questions about this message. (pub. 7/10/26)

(July 10, 2026) EIDBI agency ID updates in NETStudy 2.0 may affect provider affiliations

The Minnesota Department of Human Services is updating Early Intensive Developmental and Behavioral Intervention (EIDBI) agency records in NETStudy 2.0

NETStudy 2.0 Agency ID numbers in the 93000 series are being replaced with provisional license numbers which are issued as a business license number in the 2000000 series for agencies that applied for an EIDBI provisional license.

How to find your Agency ID

If your agency applied for an EIDBI provisional license, you can find your business license number by:

1. Logging in to the [Provider Hub](#).
2. Selecting **My Programs**.
3. Viewing the business license number (BL 2000000 series) assigned to your application. This number will be used in NETStudy 2.0 as your new agency ID.

How this may affect providers

Use your BL 2000000 series number after your old number has changed in both NETStudy 2.0 and the Minnesota Provider Screening and Enrollment (MPSE) portal. There may be a short time when your entity will not have access to complete requests in the MPSE portal as the transition from the 93000 series to the BL 2000000 series is completed. The MPSE portal will not accept requests if the Agency ID entered does not match the Agency ID in NETStudy 2.0.

Questions

Call 651-431-6620 or email dhs.netstudy2@state.mn.us if you have questions about NETStudy 2.0.

Call 651-431-6500 or email eidbi.licensing.dhs@state.mn.us if you have questions about the Provider Hub and identifying your new business license number.

Call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about MPSE. (pub. 7/10/26)

(July 7, 2026) Waiver Reimagine update: What 2026 legislative changes mean for Minnesota's new Disability Waiver Program

The Minnesota Department of Human Services continues to make progress on implementing Minnesota's new Disability Waiver Program. While the program will not launch on Jan. 1, 2027, work is ongoing to support a successful phased implementation. A new launch date has not yet been determined.

Current efforts include developing the updated waiver application, designing technology and business processes, creating a budget exception process and continuing stakeholder engagement. Providers can visit the new [Disability Waiver Program](#) website for the latest updates and resources.

We will publish additional information in Provider news and updates when it becomes available.

To read the full announcement, refer to [DSD eList announcement](#) (pub. 7/7/2026)

(July 7, 2026) CFSS Steps for Success certificates for June 24-26 workshop sent

The Minnesota Department of Human Services has sent certificates of completion to providers who attended the entire June 24-26, 2026, Community First Services and Supports (CFSS) Steps for Success workshop.

We sent certificates to the email addresses used at the time of registration. Providers who completed the entire training received their certificates by the end of the business day July 6, 2026.

Call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this message. (pub. 7/7/26)

(July 2, 2026) Dental benefits expanded to include CDT code D4346

Minnesota Health Care Programs is expanding its dental benefit set to include coverage for CDT code D4346 (scaling in the presence of generalized moderate or severe gingival inflammation – full mouth, after oral evaluation). The utilization frequency limit is one unit per year per member.

Providers can now submit claims for this service. (pub. 7/2/26)

(July 2, 2026) Electronic visit verification compliance updates and reminders

The Minnesota Department of Human Services (DHS) will determine quarter 2 electronic visit verification (EVV) compliance in July using the EVV data providers submitted for services provided from April–June 2026. Providers that do

not meet compliance requirements will receive a corrective action letter in their MN–ITS mailbox. DHS will send the letters to all mailboxes associated with the provider's Tax ID.

Monthly compliance reports schedule change

Beginning July 2026, HHAeXchange (HHAX) will send monthly EVV compliance reports on the 15th of each month, instead of the 25th. This earlier schedule gives providers more time to review their compliance status and resolve issues before the end of each quarter.

Providers must submit all EVV data by the 14th of each month to be included in the monthly EVV compliance report. DHS uses the monthly report each quarter to determine provider compliance and will not re-evaluate compliance based on EVV data submitted after the 15th of each month.

Provider reminder

- Providers must regularly review their EVV enrollment and compliance information, including:
- EVV enrollment: Verify that all required providers' NPIs or UMPIs are enrolled with HHAX.
- Provider identifiers: Ensure your Tax ID, NPI, and UMPI information is accurate and matches your Minnesota Health Care Program (MHCP) enrollment records.
- Monthly compliance reports: Review reports each month to identify issues that may affect compliance.
- EVV visit data: Submit all required EVV visits, including visits that do not meet EVV requirements.
- Outstanding issues: Resolve enrollment or EVV data issues promptly instead of waiting until the end of the quarter.

Provider identifiers subject to EVV enrollment

Providers that have billed for EVV-required services within the past 12 months must be enrolled with HHAX. If an NPI or UMPI is no longer used for EVV-required services, providers must terminate the associated MHCP enrollment record and update HHAX enrollment accordingly. Provider identifiers remain subject to EVV enrollment requirements until both MHCP and HHAX records have been updated. Use the following links to complete these processes.

- [Terminate MHCP Enrollment Record](#)
- [HHAeXchange Client Support Portal](#)

Additional services will become subject to EVV

Beginning July 2026, additional MHCP services will become subject to EVV requirements. DHS will provide additional guidance and implementation timelines before providers enroll with HHAX for EVV. Providers must not enroll with HHAX for these services until DHS announces the enrollment instructions.

Review the Aging and Adult Services and Disability Services Divisions (DSD) eList announcement, [EVV compliance updates and provider reminders](#), for more information and links to additional resources.

Use the [DSD Contact Form](#) if you have questions about this message. (pub. 7/2/26)

(July 2, 2026) Substance Use Disorder (SUD) treatment services and outpatient billing changes effective Aug. 1, 2026

SUD treatment services and outpatient billing changes resulting from the 2025 Minnesota Legislative Session will take effect on Aug. 1, 2026. These include many changes that will impact providers whose services include SUD treatment, such as:

- New types and descriptions for SUD treatment services for all providers
- New SUD billing procedure codes and units for outpatient providers

Please join the Minnesota Department of Human Services, Behavioral Health Administration for a provider-focused session to support programs with these changes.

What: SUD Treatment Service Connections: Treatment Services and Outpatient Billing Changes

When: Friday July 10, 2026, from 10 to 11:30 a.m.

Join: [Join the July 10th meeting](#)

Additionally, we will host an extended two-hour [Thursday Connections with SUD at DHS](#) meeting July 16, 2026, from 2 - 4 p.m. to thoroughly review the significant legislative changes occurring this summer, including new SUD treatment service types and billing codes, Behavioral Health Fund eligibility, and Recovery Residence certification updates. (pub. 7/2/26)

(July 2, 2026) Obstetric coding changes update on recommendations, timeline and resources

Minnesota Health Care Programs (MHCP)-enrolled providers can currently bill obstetric services either globally (bundled coding) or by component; however, the American Medical Association (AMA) is eliminating the global CPT codes effective Jan. 1, 2027. Providers have until Dec. 31, 2026, to access the global codes.

Global codes bundle all prenatal visits, delivery, and postpartum care into a single claim. Under the new system, each phase of care — prenatal, labor management, delivery, and postpartum — will be billed separately as services are provided. The Minnesota Department of Human Services will follow updated billing guidance from the American College of Obstetricians & Gynecologists (ACOG).

ACOG recommends providers switch to billing by component for members who begin prenatal care in 2026 and are expected to deliver in 2027.

- For members who begin prenatal care in 2026 and are expected to deliver in 2027, providers should bill each prenatal visit using the appropriate Evaluation and Management (E/M) code (99202–99499); and append the TH modifier to indicate the visit is for obstetric care. ACOG recommends providers begin this by June 1, 2026, and no later than **Sept. 1, 2026**.
- Providers can separately bill services that were previously bundled into the global code, including nutrition counseling and other medically necessary services, in the new coding structure. Bill these using the appropriate codes with the E/M visit and TH modifier.

Timeline

- **June 1, 2026:** Providers are encouraged to begin billing prenatal visits with E/M codes (99202–99499) + TH modifier
- **Sept. 1, 2026:** Providers are encouraged to fully transition to using the appropriate E/M codes (99202–99499) + TH modifier.
- **Jan. 1, 2027:** Global obstetric care services codes are no longer valid. The Minnesota Department of Human Services fully transitions to the new AMA coding methodology.
- Refer to [ACOG Maternity Care Coding Resources](#) for guidance and tools to support this transition.

For providers who are unable to meet this timeline, ACOG issued the following recommendations for how to continue billing bundled codes in 2026 for pregnant people who are expected to deliver in 2027:

- **May 15 to July 14, 2026:** Use CPT code 59426 with new delivery only codes to account for anticipated 7 or more prenatal visits
- **July 15 to Sept. 1, 2026:** Use CPT code 59425 with new delivery only codes to account for anticipated 4 to 6 prenatal visits
- **Sept. 1, 2026, and onward:** Full transition to Evaluation and Management (E/M) codes as it is likely obstetric providers will only provide 1 to 3 prenatal visits before delivery

Resources

- [Webinar video - MHCP Obstetric Coding Changes](#)
- [Frequently asked questions: 2027 perinatal billing changes](#)
 - Open Office Hours: We will host open office hours to answer provider questions. [Register for the Aug. 13 session from 12:15 to 1:00 p.m.](#)

Call the MHPC Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 7/2/26)

(July 1, 2026) All recuperative care services require prior authorization effective Aug. 1

The Minnesota Department of Human Services will require recuperative care providers to submit a prior authorization and receive approval from our contracted medical reviewer (Accentra) before we approve any recuperative care services for a Minnesota Health Care Programs member. This change begins and applies to date of services on or after Aug. 1, 2026.

We will post a future Provider News message on this webpage closer to the prior authorization effective date with more prior authorization information. (pub. 7/1/26)

Check your MN–ITS mailbox regularly

We recommend providers check their MN–ITS mailbox regularly for important correspondence from Minnesota Health Care Programs (MHCP). MHCP delivers the following provider information electronically to each provider's MN–ITS mailbox account.

- Provider news and updates
- Enrollment letters
- Medical, dental and service authorization letters
- Remittance advices

Providers are required to verify member eligibility. Use [MN–ITS](#) or call the automated Eligibility Verification System at 651-431-2700 or 800-366-5411 option 1. Review the [Verifying MHCP Eligibility in MN–ITS](#) and [Understanding Eligibility Results in MN–ITS](#) videos for more information.

Sign up for MHCP Provider Connect weekly provider e-newsletter

The department launched an e-newsletter for providers titled [MHCP Provider Connect](#): A weekly roundup of news, updates and reminders to keep Minnesota Health Care Programs providers informed of developments at the Minnesota Department of Human Services. Our goal is help keep you aware of changes that impact your work and the communities we serve together. Sign up for email alerts on the [Email Updates](#) webpage to have these emails sent directly to your inbox.

View more news and updates

View more [news and updates](#).

We keep provider news messages on the Minnesota Department of Human Services website for one year. Refer to the [Provider news and updates archive](#) webpage to view archived messages.

Training and more

- [Minnesota Provider Screening and Enrollment \(MPSE\) portal Questions and Answers sessions](#)
- [MHCP on-demand video, online MN–ITS training including Provider Basics and more](#)
- [MHCP provider policies and procedures](#)
- [Latest Manual Revisions](#)
- [Grants and requests for proposals](#)

Free online Resources and MN–ITS training available

Minnesota Health Care Programs (MHCP) offers free online training for MHCP-enrolled providers. Go to the [MHCP provider training](#) webpage to review the list of available training. (rev. 1/13/26)

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this information.