DEPARTMENT OF HUMAN SERVICES

October 20- November 7, 2026

{**Fighting fraud, waste and abuse**} {**News and updates**} {**Training and more**} {**Provider Connect**}

News and resources for providers enrolled to serve Minnesota Health Care Programs (MHCP) members. We list the current messages and include links to view older messages. Get provider news and other MHCP updates through our free provider email lists.

Systems announcements

We will update this section with information about MN–ITS availability, technical information and other systems announcements when necessary.

Steps for providers who cannot access new profile requests in MPSE

Some providers who started an MPSE New Profile Request before the June 13, 2026, migration to LoginMN are not seeing their requests in MPSE, or have been unable to log in to MN–ITS using LoginMN.

The Minnesota Provider Screening and Enrollment (MPSE) portal is Minnesota Health Care Programs' secure online tool that lets providers enroll and manage their enrollment records with MHCP.

Scenario A: If you started an MPSE new profile request before June 13, 2026, and cannot see your request in MPSE and are able to log in to MN–ITS through LoginMN:

- Call the **MHCP Provider Resource Center** and ask for a "**portfolio return key**" ticket to be assigned to an MPSE specialist.

Scenario B: If you started an MPSE new profile request before June 13, 2026, and cannot log into LoginMN:

1. Register with LoginMN to create a temporary MPSE account. Follow the Steps for New Enrollers to Register for MPSE to create your temporary account. You must create a separate temporary account for each new profile request you created. **Use the same email address to create each temporary MPSE account**. Each temporary MPSE account can only be assigned one request.
2. Then, call the **MHCP Provider Resource Center** and ask for a **"portfolio return key"** ticket to be assigned to the MPSE specialist. You must request a separate portfolio return key for each new profile request you started in MPSE.

(pub. 8/3/26)

Information for providers who started enrollment requests in MPSE before June 13, 2026

Providers who started an enrollment request in the Minnesota Provider Screening and Enrollment (MPSE) portal before the switch to LoginMN on June 13, 2026, may not be able to see their enrollment request ID when accessing MN–ITS and selecting MPSE. This is a known issue and we are working to restore access. We will post a message on this webpage when this is resolved. Creating additional tickets or emailing to report this issue results in an increased backlog. Additionally, we are working through the current backlog of LoginMN tickets in the order they were received. Thank you for your continued patience while waiting for us to get back to you. (pub. 7/6/26)

A message from Minnesota IT Services regarding LoginMN

MNIT Services moved MN–ITS and MPSE to the new LoginMN sign-in system. Some users have had trouble signing in or getting into these applications since the move.

This is caused by the system move, not by anything related to a provider's account or status.

If you're having trouble accessing the application, please reach out to your MN–ITS site primary administrator first. If they can't fix the issue, they should email the MNIT Services MN–ITS Help Desk at dhs.tier2@state.mn.us with a short subject line describing the problem, such as: email change needed, MFA issues, password problems, registration email needed, or SFTP issues.

Thank you for your patience while we work on this move. MNIT Services is responding to reports as quickly as possible. (pub. 6/22/26)

MN–ITS move to LoginMN Frequently Asked Questions posted

We have posted a MN–ITS move to LoginMN Frequently Asked Questions (PDF). LoginMN is a widescale, all-Minnesota state agency effort to improve security, enhance program integrity and pull all state applications under one sign on. (pub. 6/17/26)

Instructions for accessing MN–ITS through LoginMN

The MN–ITS login moved to LoginMN on June 13, 2026. Minnesota Health Care Programs providers will use the LoginMN website to access MN–ITS. **You will not be able to log into MN–ITS until after your registration with LoginMN is complete.**

We included instructions in this message to assist providers with using this process for the first time. Follow these instructions if you are a current MN–ITS user. Additionally, the Accessing MN–ITS through LoginMN video explains these instructions with screenshots of the process.

Use the following instructions to access MN–ITS through LoginMN for the first time:

1. Locate the email from **noreply_prod@login.mn.gov** sent on June 13, 2026. Make sure to check your spam and junk mail if you do not find the email in your inbox.
   Note: If you cannot locate your email, please email dhs.healthcare-providers@state.mn.us with subject: LoginMN and in the body include the email address you would like the registration email sent. Include all email addresses of all users if you have multiple users who did not receive the registration email.
2. Click the Complete the Registration button to start your LoginMN registration.
3. On the registration page, enter the email address where you received your LoginMN email and click **Send Code**. We will email a verification code to the email address.
4. Locate the verification code and enter it in the **Verification Code** field.
5. Enter the password you want to use for your account in the **New Password** field and then reenter the password in the **Confirm New Password** field.
6. Set up multifactor authentication by selecting your preferred method of authentication. If you are not sure which option to choose, select **Phone**. Then click **Continue**. **Note:** We recommend not using the passkey option as losing your passkey will lock you out of your account. Do not use a phone number with an automatic answering service. You must be able to receive the authentication code by either answering the phone or receiving a text message.
7. Complete your multifactor authentication by following the prompts on your screen. If you selected the **Phone** option, choose either a phone call or a text message to receive your authentication code. If you selected **Authenticator App**, you will need to identify the app you are using and complete the process using that app to receive your authentication code.
8. Enter the authentication code you received in the **Verification Code** field and click **Confirm code**.
9. After confirming your code, you will be taken to the Minnesota Partner Apps website. We recommend bookmarking this website. Select **DHS MN–ITS** on your screen.
10. Agree to the terms and conditions by checking the box and then click **Continue**.

11. If you have access to multiple NPI or UMPIs in MN–ITS, select the NPI/UMPI that you need to be active for this MN–ITS session and then click **Continue**.
12. To choose a different NPI or UMPI, click the **Logout** button at the top of the MN–ITS home page to go back to the Minnesota Partner Apps webpage and select **DHS MN–ITS**. Then agree to the terms and conditions to display the NPI or UMPI selection screen again.

After completing your registration, use your bookmark for the LoginMN website. You will be prompted to log in using your email address and password. Additionally, any links to MN–ITS that you previously saved will automatically redirect you to the LoginMN website. (pub. 6/15/26)

Minnesota Health Care Programs (MHCP) experiencing high call volume

Due to new legislative updates and revalidations, the MHCP Provider Resource Center is experiencing high call volume. You may experience a longer wait time or you will have to call back at a different time.

You may also refer to the following webpages:
- MHCP billing resources webpage for billing resources
- MHCP provider training webpage for free training sessions for specific provider types and services

We will offer free question and answer sessions for the MPSE Portal beginning Feb. 7, 2024. Refer to the Minnesota Provider Screening and Enrollment (MPSE) portal training webpage for more information about the sessions.

Fighting fraud, waste and abuse

The following online resources are updated on a regular basis:
- Frequently asked questions for the **pre-payment review** process announced by Governor Walz on Oct. 29, 2025.
- Provider frequently asked questions and Minnesota Revalidate 2026 for the current **off-cycle revalidation** effort.
- Medicaid program integrity for the department's broader **program integrity** efforts.

(Oct. 23, 2026) Temporary moratorium on enrolling new Early Intensive Developmental and Behavioral Intervention (EIDBI) provider agencies extended

Minnesota Department of Human Services received approval from the Centers for Medicare & Medicaid Services (CMS) to extend the temporary moratorium on enrolling new EIDBI provider agencies. The extension is effective beginning Nov. 1, 2026, through April 30, 2027.

Refer to the Extension of temporary moratorium on enrolling new EIDBI provider agencies DSD eList announcement for more information. (pub. 10/27/26)

(July 23, 2026) Moratorium on enrollment of NEMT providers located in the seven-county metro area extended

The Minnesota Department of Human Services has extended the moratorium on enrolling nonemergency medical transportation (NEMT) providers located in the seven-county metro area which includes Anoka, Carver, Dakota, Hennepin, Ramsey, Scott, and Washington counties.

The enrollment moratorium, effective beginning Jan. 27, 2026, is now extended to Jan. 27, 2027. We will not enroll any new NEMT providers located in the seven-county metro area during this time. NEMT providers located in any Minnesota county that is outside the seven-county metro area can enroll.

Email transportation.DHS@state.mn.us with any questions about this message. (pub. 7/23/26)

(July 14, 2026) Clarifying termination dates for providers appealing a revalidation determination on enrollment records with high-risk services

The Minnesota Department of Human Services has received many questions from providers currently appealing a revalidation termination made for their enrollment records with high-risk services, as part of Minnesota Revalidate 2026. Providers currently engaged in the appeals process as part of Minnesota Revalidate 2026 should refer to the following information for clarification on termination dates.

Termination dates

Providers who are working with the Minnesota Department of Human Services through the appeals process will not be terminated – even if their termination date has passed – until an appeal determination is made. Many providers in appeals currently have an outstanding Request for More Information (RFMI) notice, which requires the provider to respond with the additional information requested within seven business days.

We are working to allow for continued waiver service billing and Service Authorizations to be entered while the appeal is in process.

Help for providers

Providers who need assistance are encouraged to respond to calls from the Minnesota Department of Human Services and letters about their appeal and revalidation, and can connect with our staff by:

- Attending a virtual MPSE portal technical drop-in session, held daily, Monday through Friday, from 1 to 2 p.m.
- Sending appeal materials and questions to: provider.enrollment.appeals.dhs@state.mn.us.
- Sending general questions regarding revalidation to: revalidation.inquiries.dhs@state.mn.us.

If it has been more than 30 days since you submitted your appeal and you have not heard from us via your MN–ITS mailbox, email, U.S. Postal Service or MPSE notes, call the Provider Resource Center (PRC) at 651-431-2700 or 800-366-5411 or use the PRC contact form so we can check the status of your appeal. The PRC is open 8 a.m. to 4:15 p.m. (closed from noon to 12:45 for lunch), Monday through Friday. The contact form is available online 24 hours a day, seven days a week. (pub. 7/14/26)

(July 10, 2026) Temporary moratorium on enrolling high-risk service providers extended

The Centers for Medicare & Medicaid Services has approved our request to extend the temporary moratorium on enrollment of providers of 12 of the 14 high-risk services identified by the Minnesota Department of Human Services (DHS). The extension is effective from July 27, 2026, through Jan. 27, 2027.

DHS will continue to:

- No longer accept new provider enrollment applications for these services.
- Not process any new provider enrollment submissions, including those previously submitted and currently pending in the queue.
- Keep the moratorium in place for at least six months and may extend it if necessary.

A moratorium on enrolling Early Intensive Developmental and Behavioral Intervention providers was previously extended to Oct. 31, 2026. The Housing Stabilization Services program ended Oct. 31, 2025, and we stopped enrolling Housing Stabilization Services providers.

This moratorium does not impact member enrollment. (pub. 7/10/26)

View all fighting fraud waste and abuse messages

View all fighting fraud, waste and abuse messages.

News and updates

(Oct. 23, 2026) 2027 Early Intensive Developmental and Behavioral Intervention (EIDBI) CPT code updates

Minnesota Health Care Programs will transition the EIDBI high-intensity intervention service from CPT code 0373T to the new permanent CPT code 97159 effective Jan. 1, 2027. We will update related EIDBI policies, billing systems and guidance to support the transition.

Refer to the EIDBI CPT code updates DSD eList announcement for information about:

- The new CPT code for high-intensity intervention service and its effective date.
- Plans to update EIDBI policies, billing systems and provider guidance.
- Whether additional CPT codes will be added to the EIDBI benefit.
- Steps providers should take to prepare for the transition.
- Provider responsibilities for confirming implementation requirements with individual payers.

(pub. 10/23/26)

(Oct. 20, 2026) IEP claims for school-based and adaptive transportation services reprocessed

The Minnesota Department of Human Services has reprocessed denied individualized education program (IEP) services claims for school-based and adaptive transportation services back to Oct. 1, 2025.

Reprocessed claims updates

We reprocessed claims for CPT codes (T2001, T2003) with Remittance Advice X-12 and Remark Code N362, N130 for dates of services Oct. 1, 2025, through Sept. 16, 2026. You do not need to resubmit these claims.

We processed claims with CPT codes 90832, 90839, 90846, 90847,90853, H2019, H2027 for dates of services Oct. 1, 2025, through Sept.16, 2026. These claims only have a Claim Adjustment Group code (CO) and Claim Adjustment Reason code (11); and do not have Remittance Advice X-12 Remark codes. You do not need to resubmit these claims.

We are updating our system to bypass Remittance Advice X-12 Remark Code N95 for some mental health services.

Provider actions

- Claims with CPT code 90899 need to be copied and resubmitted with a claim note:
  - 90899 (U8) Clinical care consultation, face to face
  - 90899 (U8) (HN) Clinical care consultation, face to face (by clinical trainee)

- Use billing modifier TM for adaptive transportation (T2003). The bill modifier officially changed to (TM) from (UA) effective July 1, 2026.

- Review your Oct. 20, 2026, Remittance Advice statements to confirm reprocessed claims were paid.

Call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 10/20/26)

(Oct. 20, 2026) Early Intensive Developmental Behavioral Intervention (EIDBI) service authorization update

Acentra Health resolved the EIDBI service authorization processing backlog as of Oct. 1, 2026. EIDBI partners, providers and families can expect Acentra Health to complete their review and make a determination or request additional information within seven days for requests submitted after Oct. 1, 2026.

Refer to the EIDBI service authorization update DSD eList announcement for information about:

- How the Minnesota Department of Human Services and Acentra Health reduced processing delays.
- Steps taken to prevent future delays.
- What providers can do to support timely service authorization review.
- How families and case managers can check on the status of pending requests.

(pub. 10/20/26)

(Oct. 15, 2026) Electronic visit verification quarterly provider notice

The Minnesota Department of Human Services (DHS) is introducing the electronic visit verification (EVV) quarterly provider notice to keep providers informed about EVV developments, upcoming changes and helpful resources. Providers required to use EVV will automatically receive these notices quarterly in their PRVLTR folder of their MN–ITS mailbox.

We sent the first notice Oct. 14, 2026. It includes updates on quarterly compliance reviews, planned system enhancements, the status of expanded services, monitoring reminders and upcoming training and guidance on manual edits and signatures.

Providers using EVV can check their PRVLTR folder of their MN–ITS mailbox for the latest notice in the first month of each quarter (January, April, July and October). (pub. 10/15/26)

(Oct. 14, 2026) DHS has sent CFSS Steps for Success certificates for September 23-25

The Minnesota Department of Human Services (DHS) has sent certificates of completion to providers who attended the entire September 23-25, 2026, Community First Services and Supports (CFSS) Steps for Success workshop.

We sent certificates to the email addresses used at the time of registration. Providers who completed the entire training received their certificates by the end of the business day Oct. 12, 2026.

Disregard any emails sent the week of Oct 5, 2026, as those certificate links are not functional.

Call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this message. (pub. 10/14/26)

(Oct. 12, 2026) Grant applications for Health Sector Multi-Employer Registered Apprenticeship Program due Oct. 21

The Minnesota Department of Labor and Industry (DLI) is seeking one or two organizations to support the design and development of new health sector multi-employer registered apprenticeship programs in Minnesota. These programs will:

- establish a sustainable infrastructure that enables health care sector employers to efficiently participate in registered apprenticeship programs, and
- cost-effectively address health care sector employers' workforce development needs.

Refer to DLI's Health Sector Multi-Employer Registered Apprenticeship Program Grant webpage for application materials and more information. (pub. 10/12/26)

(Oct. 12, 2026) November is Celebrate Caring Careers month

Minnesota state agencies and partners will celebrate the professionals who work in caring careers this November. The Minnesota Department of Employment and Economic Development has created the following materials to help employers prepare for the month-long event:

- Celebrate Caring Careers step-by-step guide for employers (PDF)
- Celebrate Caring Careers Resources webpage, including flyer templates, a fillable certificate, a social media toolkit and more

(pub. 10/12/26)

(Oct. 6, 2026) Noncitizen adult Medical Assistance (MA) eligibility changes are now in effect

On Oct. 1, 2026, federal law changed who can qualify for federally funded Medical Assistance based on immigration status. Now, noncitizens age 21 or older who are not pregnant must have one of several specific immigration statuses to keep their MA coverage. (Note, children under age 21 who are lawfully present and people who are pregnant regardless of immigration status remain eligible.)

You can find detailed information about the new rules in the noncitizen adults section of the federal Medicaid changes webpage, and refer to the toolkit materials created by the Minnesota Department of Human Services to help partners communicate about these changes. (pub. 10/6/26)

(Oct. 6, 2026) Claims for in-home nursing care must list NPI for ordering provider

Effective July 1, 2026, Minnesota Health Care Programs (MHCP) will require providers billing for HCPCS code **S9123** on an 837P Professional claim to list the national provider identifier (NPI) for the ordering provider. HCPCS code S9123 is for nursing care in the home or place of residence by a public health nurse or registered nurse. Refer to the information on billing for public health nurses in the Clinic Services section in the MHCP Provider Manual. (pub. 10/6/26)

(Oct. 6, 2026) Claim denials for prosthetic supplies and manual wheelchairs

Minnesota Health Care Programs (MHCP) is aware some claims are denying for prosthetic supplies and manual wheelchairs.

Some L HCPCS code claims for prosthetic supplies are denying incorrectly for limit exceeded.

Certain claims for manual wheelchair purchases described by HCPCS codes K0001 through K0004, K0006, and K0007 are denying incorrectly for requiring authorization.

MHCP will fix the system and reprocess incorrectly denied claims. We will update providers after the system is fixed and we know the reprocessing dates for impacted claims.

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this message. (10/6/26)

(Oct. 1, 2026) Update for Certified Community Behavioral Health Clinics (CCBHC) who provide Substance Use Disorder (SUD) services

Programming updates related to the CCBHC SUD service and billing codes are now complete. These changes were announced July 27, 2026, in the Behavioral Health e-Memo: BHA shares revised CCBHC Scope of Services resulting from SUD treatment services and outpatient billing changes effective Aug. 1, 2026.

The SUD treatment services and outpatient billing changes came from the 2025 Minnesota Legislative Session. The effective date for SUD changes for CCBHCs is Aug. 1, 2026. Aligning this effective date with non-CCBHC SUD providers allows CCBHCs to provide and retroactively bill the new Recovery Support service for claim dates of service on or after Aug. 1, 2026.

CCBHCs must discontinue use of the Health Care Procedure Code (HCPC) H2035 beginning with claim dates of service Aug. 1, 2026.

Now that the system changes are live, CCBHCs must bill SUD services for dates of service on or after Aug. 1, 2026.

Refer to the “Substance Use Disorder Treatment” section on Page 7 of the Scope of Services for CCBHC (PDF) to review the revised codes and modifiers. The Scope of Services for CCBHC (PDF) is also available on BHA’s CCBHC webpage.

Refer to “Information on 2026 Changes” listed under the News and Current Reminders heading on the Substance Use Disorder Reform webpage for more information. It is important to also follow the information shared in the Thursday Connections with SUD at DHS.

Call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about CCBHC SUD claims and payments.

Email nonclaim questions about the SUD changes to sud.direct.access.dhs@state.mn.us.

Email specific CCBHC questions to MN_DHS_CCBHC@state.mn.us. (pub. 10/1/26)

(July 2, 2026) Obstetric coding changes update on recommendations, timeline and resources

Minnesota Health Care Programs (MHCP)-enrolled providers can currently bill obstetric services either globally (bundled coding) or by component; however, the American Medical Association (AMA) is eliminating the global CPT codes effective Jan. 1, 2027. Providers have until Dec. 31, 2026, to access the global codes.

Global codes bundle all prenatal visits, delivery, and postpartum care into a single claim. Under the new system, each phase of care — prenatal, labor management, delivery, and postpartum — will be billed separately as services are provided. The Minnesota Department of Human Services will follow updated billing guidance from the American College of Obstetricians & Gynecologists (ACOG).

ACOG recommends providers switch to billing by component for members who begin prenatal care in 2026 and are expected to deliver in 2027.

- For members who begin prenatal care in 2026 and are expected to deliver in 2027, providers should bill each prenatal visit using the appropriate Evaluation and Management (E/M) code (99202–99499); and append the TH modifier to indicate the visit is for obstetric care. ACOG recommends providers begin this by June 1, 2026, and no later than **Sept. 1, 2026.**
- Providers can separately bill services that were previously bundled into the global code, including nutrition counseling and other medically necessary services, in the new coding structure. Bill these using the appropriate codes with the E/M visit and TH modifier.

Timeline

- **June 1, 2026:** Providers are encouraged to begin billing prenatal visits with E/M codes (99202–99499) + TH modifier
- **Sept. 1, 2026:** Providers are encouraged to fully transition to using the appropriate E/M codes (99202-99499) + TH modifier.
- **Jan. 1, 2027:** Global obstetric care services codes are no longer valid. The Minnesota Department of Human Services fully transitions to the new AMA coding methodology.

Refer to ACOG Maternity Care Coding Resources for guidance and tools to support this transition.

For providers who are unable to meet this timeline, ACOG issued the following recommendations for how to continue billing bundled codes in 2026 for pregnant people who are expected to deliver in 2027:

- **May 15 to July 14, 2026:** Use CPT code 59426 with new delivery only codes to account for anticipated 7 or more prenatal visits
- **July 15 to Sept. 1, 2026:** Use CPT code 59425 with new delivery only codes to account for anticipated 4 to 6 prenatal visits
- **Sept. 1, 2026, and onward:** Full transition to Evaluation and Management (E/M) codes as it is likely obstetric providers will only provide 1 to 3 prenatal visits before delivery

Resources

- Webinar video - MHCP Obstetric Coding Changes
- Frequently asked questions: 2027 perinatal billing changes
    - Open Office Hours: We will host open office hours to answer provider questions. Register for the Aug. 13 session from 12:15 to 1 p.m.

Call the MHPC Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 7/2/26)

Check your MN–ITS mailbox regularly

We recommend providers check their MN–ITS mailbox regularly for important correspondence from Minnesota Health Care Programs (MHCP). MHCP delivers the following provider information electronically to each provider's MN–ITS mailbox account.

- Provider news and updates
- Enrollment letters
- Medical, dental and service authorization letters
- Remittance advices

Providers are required to verify member eligibility. Use MN–ITS or call the automated Eligibility Verification System at 651-431-2700 or 800-366-5411 option 1. Review the Verifying MHCP Eligibility in MN–ITS and Understanding Eligibility Results in MN–ITS videos for more information.

Sign up for MHCP Provider Connect weekly provider e-newsletter

The department launched an e-newsletter for providers titled MHCP Provider Connect: A weekly roundup of news, updates and reminders to keep Minnesota Health Care Programs providers informed of developments at the Minnesota Department of Human Services. Our goal is help keep you aware of changes that impact your work and the communities we serve together. Sign up for email alerts on the Email Updates webpage to have these emails sent directly to your inbox.

View more news and updates

View more news and updates.

We keep provider news messages on the Minnesota Department of Human Services website for one year. Refer to the Provider news and updates archive webpage to view archived messages.

Training and more

- Minnesota Provider Screening and Enrollment (MPSE) portal Questions and Answers sessions
- MHCP on-demand video, online MN–ITS training including Provider Basics and more
- MHCP provider policies and procedures
- Latest Manual Revisions
- Grants and requests for proposals

Free online Resources and MN–ITS training available

Minnesota Health Care Programs (MHCP) offers free online training for MHCP-enrolled providers. Go to the MHCP provider training webpage to review the list of available training. (rev. 1/13/26)

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this information.