

Adult Protection Resources List

AGING

[Administration for Community Living \(ACL\)](#) - federal; primary source for federal policies and programs, updates on activities.

[Family Caregiver Alliance](#) - an online magazine that provides support and information to caregivers.

[Live Well at Home](#) - helps older Minnesotans and veterans live well longer in their own homes.

[Minnesota Board on Aging](#) - consumer-focused information on services and resources for older people in Minnesota.

[MinnesotaHelp.info](#) - resource database offering information on a wide range of community services, including senior services.

[Office of Ombudsman for Long Term Care](#) – independent state agency that advocates for person-directed living throughout the health care continuum. **(800)657-3591**

[Senior LinkAge Line®](#) - a free statewide comprehensive information and assistance service for seniors, caregivers, Medicare beneficiaries and any Minnesotan needing assistance. Link to a local aging expert **(800)333-2433**.

[The Alzheimer's Association](#) - consumer-focused facts and information on Alzheimer's and related cognitive disorders, local contacts. 24/7 Helpline: **(800)-272-3900**.

[The American Association of Retired Persons](#) - member benefits, organizations' position on issues, information and research updates.

[The National Council on the Aging](#) - news of interest to older people with a policy, advocacy and legislative focus.

DEMOGRAPHICS

[U.S. Census Bureau](#) - central access to Census data, collection issues and reports.

DISABILITIES

[Disability HUB MN](#) – free statewide resource network that helps you solve problems, navigate the system and plan for your future. Call the Hub **(866)333-2466**.

[MN State Council on Disability](#) – serves people with disabilities in MN through development of effective policy, training, technical resources and collaborations with public and private stakeholders.

[National Council on Disability](#) - information on disabilities including access to publications and reports.

[National Organization on Disability](#) - consumer-focused information and referral.

[National Rehabilitation Information Center](#) – information for independence.

[Office of Ombudsman for Mental Health and Developmental Disabilities](#) – independent state agency that promotes the highest attainable standards of treatment, competence, efficiency, and justice for persons receiving services for mental illness, developmental disabilities, chemical dependency, or emotional disturbance in children. **(800)-657-3506**

DOMESTIC VIOLENCE / TRAFFICKING / VICTIMS of CRIME

Advocacy/Support Groups for Older Women Who are Victims of Domestic Violence - The following are the known support groups for older battered women. There may be other programs not listed below. Contact the local domestic violence program to obtain additional information about support groups and other services for older adults that are victims of domestic violence.

[Cornerstone Advocacy Services](#) Bloomington, MN Business: (952)884-0376 **Crisis line: (952)884-0330**

[St. Paul & Ramsey County Domestic Abuse Intervention Project](#) St. Paul, MN Business: (651) 645-2824 **Crisis line: (651) 645-2824**. Area served: St. Paul and Ramsey County

[WINDOW Victim Services](#) Hinckley, MN Business: (320)384-7113 **Crisis line: (320) 384-7113** Area served: Carlton, Pine and Kanabec Counties.

[Minnesota Coalition for Battered Women](#) They can assess the situation; refer to local domestic violence program. Local programs can assist the victim in filing an order for protection. **MN Day One® Crisis Line (866)223-1111**

[Minnesota Day One®](#) - One call for statewide help for victims of domestic violence, sexual assault, and human trafficking. **MN Day One® Crisis Line (866)223-1111, Text: (612)-399-9995. MN Crime Victim Support Line (866)385-2699, Text: (612)399-9977**

[National Domestic Violence Hotline](#) -They will assess the situation, refer to local domestic violence programs and other local resources (i.e. legal aid, etc.). Has 24-hour access to the language line for non-speaking victims. **1-800-799-SAFE(7233)**

[Office for Victims of Crime](#) – programs and services that focus on helping victims in the immediate aftermath of crime and continuing to support them as they rebuild their lives.

Video Links

[Responding to Elder Abuse: What Community Corrections Should Know](#)

[Responding to Elder Abuse: What Law Enforcement Should Know](#)

[Responding to Elder Abuse: What Judges and Court Personnel Should Know](#)

[Elder Financial Fraud](#)

[Office for Victims of Crime Training and Technical Assistance Center Professional Development Scholarships](#) - available to those who work with victims of crime.

Provides up to \$1,000 for individuals and up to \$5,000 for multidisciplinary teams of victim service professionals seeking education opportunities.

[The Directory of Crime Victim Service Programs in Minnesota](#) – listing of government and non-profit organizations that serve victims of crime.

FINANCIAL

[Better Business Bureau \(BBB\) Scam Tracker](#) – submit complaints about a business or offer that sounds like an illegal scheme or fraud.

[Consumer Financial Protection Bureau](#) - submit complaints with a financial product or service.

[FBI Internet Crime Complaint Center \(IC3\)](#) – submit complaints about online Internet crimes.

[Financial Industry Regulatory Authority \(FINRA\)](#) - investor protection and regulation of the securities industry.

[Health Care Financing Administration](#) - general clearinghouse for information on Medicare, Medicaid and other federal health programs.

[MN Department of Commerce: File a Complaint](#) – submit complaints about a person or entity regulated by the MN Dept. of Commerce.

[MN Office of the Inspector General - Report Fraud](#) – Report Fraud, Waste, or Abuse against Public Assistance.

[Office of the Inspector General Social Security Administration](#) - Report Fraud, Waste, or Abuse against Social Security.

GENERAL

[Center on Budget and Policy Priorities](#) - non-profit policy research organization, evaluation of federal policies and programs.

[Center of Excellence on Elder Abuse and Neglect, University of CA, Irvine](#) - resource for professional technical assistance, professional training and research.

[Center for Excellence in Supported Decision Making](#) – serves vulnerable adults and their support systems in MN and WI through consultation, information, advice and referral, with emphasis on identifying suitable alternatives to guardianship where possible.

[Commonwealth Fund](#) - non-profit research foundation focused on health and social issues.

[Government Printing Office](#) - quick access to many federal documents.

[LinkVet Support](#) – provides support for Minnesota Veterans and their families.

[Medicare](#) - US government clearinghouse for Medicare information, fraud and abuse.

[Minnesota Elder Justice Center](#) - Prevention, protection and education to halt the abuse of elders and vulnerable adults.

[National Adult Protective Services Association \(NAPSA\)](#) – A national non-profit 501 (c) (3) organization with members in all fifty states. Formed in 1989, the goal of NAPSA is to provide Adult Protective Services (APS) programs a forum for sharing information, solving problems, and improving the quality of services for victims of elder and vulnerable adult mistreatment.

[National Center on Elder Abuse \(NCEA\)](#) - Directed by the U.S. Administration on Aging, NCEA is a resource for policy makers, social service and health care practitioners, the justice system, researchers, advocates, and families.

[National Resource Center for Supported Decision-Making \(NRC-SDM\)](#) – provides information and training resources on supported decision-making, a less-restrictive alternative to guardianship.

[Office of Disability, Aging and Long-Term Care Policy](#) – U.S. Department of Health & Human Services; information on policy studies and evaluation.

[Social Security Administration](#) - US government clearing house for questions and information about Social Security.

[Urban Institute](#) - research and information from national non-profit policy organization; focus on health care and social policies, new federalism, minority communities.

HEALTH

[National Institutes of Health](#) - Combined Health Information Database

[Healthfinder](#) - consumer-focused information on health and human services information from the federal government.

HOUSING

[HOME Line](#) - provides free and low-cost legal, organizing, education, and advocacy services so that tenants throughout Minnesota can solve their own rental housing problems

LEGAL

[Legal Aid in Minnesota](#)

[MN Legal Aid, Disability Law Center](#) - free legal assistance to individuals with disabilities related to their disabilities.

[National Senior Citizens Law Center](#) - protecting the rights of low income adults.

[The Office of Minnesota Attorney General](#)

[University of St. Thomas Elder Law Practice Group](#) - offers legal services for seniors encountering difficulties with long-term care and financial exploitation issues.

[William Mitchell College of Law Center for Elder Justice and Policy](#)

[MN State Bar Association](#) – for more information on the VA law.

STATE DEPARTMENTS

[Department of Health](#)

[Health Care Provider Directory](#)

[Office of Health Facility Complaints](#)

[Department of Human Services](#)

[Adult Protection: People We Serve](#)

[Adult Protection: Partners and Providers](#)

[Appeals](#)

[CountyLink](#)

[Data Privacy](#)

[DHS Licensing Information Lookup](#)

[Office of the Inspector General](#)

[Minnesota Health Licensing Boards](#)

STATUTES

[MN Statute 626.557](#) – Reporting of Maltreatment of Vulnerable Adults Act (VAA)

[MN Statute 626.5571](#) – Multidisciplinary Adult Protection Team

[MN Statute 626.5572](#) – Definitions for VAA

[MN Statute 13.05](#) – Duties of Responsible Authority

[MN Statute 13.46](#) – Welfare Data

[MN Statute 256B.04](#) – Duties of State Agency

[MN Statute 256.021](#) – Vulnerable Adult Maltreatment Review Panel

[MN Statute 245A](#) – Human Services Licensing

[MN Statute 144A](#) – Nursing Homes and Home Care

[MN Statute 144D](#) – Housing with Services Establishment

[MN Statute 144G](#) – Assisted Living Services

TRAINING

[MASTER Core Curriculum](#) – training modules are available nationally for all APS organizations to use to advance workforce skills and knowledge.

[SSIS Adult Protection Worker](#) – offered quarterly in St. Paul, Brainerd, Duluth and Willmar.

[Vulnerable Adults Mandated Reporter](#) – professionals or professional's delegate identified by law who MUST make a report if they have reason to believe abuse, neglect or financial exploitation of a vulnerable adult has occurred.