

Isanti County Waiver Review 2013 Corrective Action Plan

- 1. Beginning immediately, ensure that all HCBS participants have documentation of their informed right to appeal included in the case file.**

Corrective Action Plan – Isanti County will inform participants of their right to appeal and provide DHS – 1941 on an annual basis. The signature page of the care plan has been updated to ensure signed documentation that participants have been informed of this right annually and will be included in the case file.

- 2. Beginning immediately, all care plans will include information about the participant's needs along with which services, formal or informal, will be provided to address those needs, the participant's health and safety issues and goals and outcomes for their involvement with home-and community based services.**

Corrective Action Plan – Isanti County will complete a Community Support Plan in addition to the Customized Living Tool for EW participants residing in a customized living facility to ensure sufficient detail is documented within the case file and provided to the participant regarding their individual outcomes and goals.

- 3. Beginning immediately, ensure that all Long Term Care Consultation assessments be conducted within 20 days of request.**

Corrective Action Plan – Isanti County will discontinue the practice of using the actual initial request date on screening documents entered upon reassessment required due to expired assessments for participants opening from a waiting list or upon a delayed Medicaid eligibility determination. The date of the reassessment will be entered as the initial request date in such circumstances.

- 4. Case File Compliance Worksheet – All items requiring follow up are to be corrected by April 8, 2013 and verification submitted to the Waiver Review Team to document full compliance. Isanti County submitted a completed compliance report on March 8, 2013.**