### Supply and shortages in the direct care workforce

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Health Policy & Management

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### The direct care workforce

- Nursing assistants, home health aides, home care workers, personal care aides, etc.
- Workers provide hands-on care and assistance with daily tasks
- Jobs are characterized by low wages, limited employment benefits, and difficult working conditions
- Women-dominated workforce, disproportionately performed by women of color



rie Salmon is Bob Dettmer's round-the-clock caretaker. Mr. Dettmer, 77, has Alzheimer's and Parkinson's es. Jackie Molloy for The New York Times

On the Job, 24 Hours a Day, 27 Days a Month

https://www.nytimes.com/2019/09/02/nyreg ion/home-health-aide.html



## Understanding the direct care workforce crisis

- Tight labor market
- High turnover
- Workforce shortages
- Competition from other industries
- Childcare instability
- Burnout
- Immigration



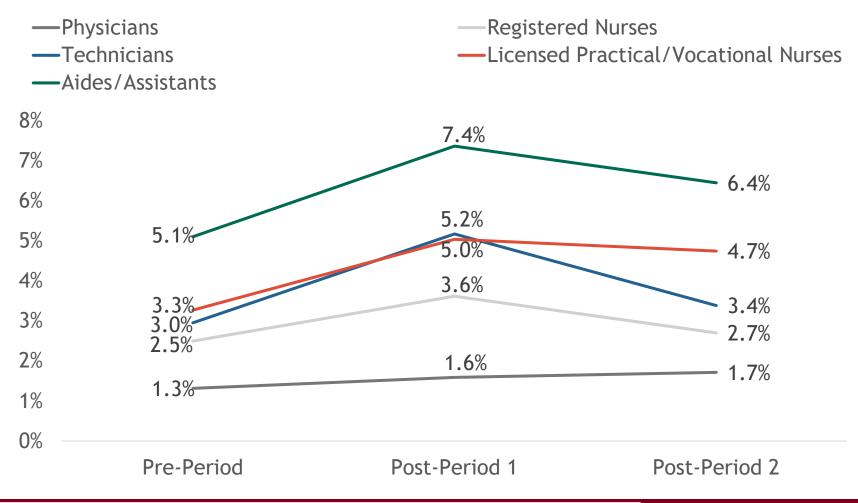
**OPINION** 





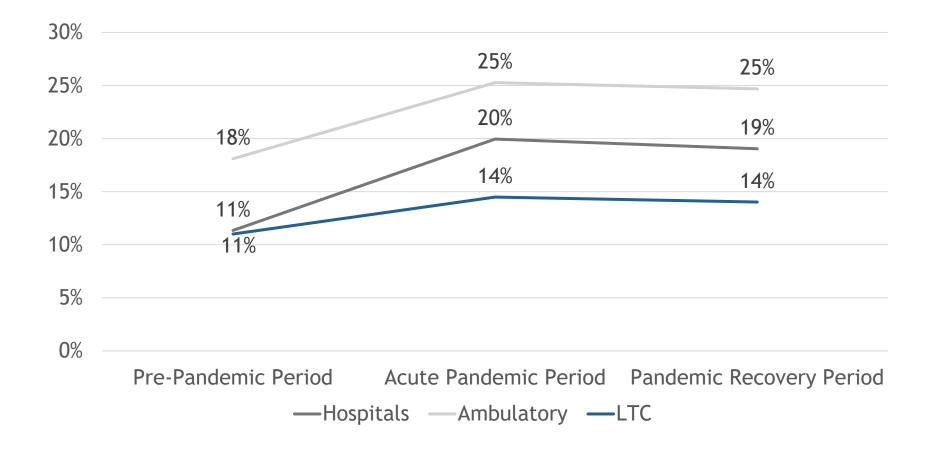


### Health care workers exiting the labor force





## Direct care workers transitioning to other occupations





#### The rural direct care workforce

- Older population, greater need for direct care services
- Smaller proportion of younger workers in rural areas
- LTC infrastructure in rural areas



#### The rural direct care workforce cont'd

	Rural areas	Urban areas	
Home health aides per 1000 alder adults	32.8	50.4	
Home health aides per 1000 older adults	(n=133)	(n=395)	
Normaine engistente nen 1000 elden edelte	20.9	25.3	
Nursing assistants per 1000 older adults	(n=134)	(n=389)	

Source: OEWS and AHRF

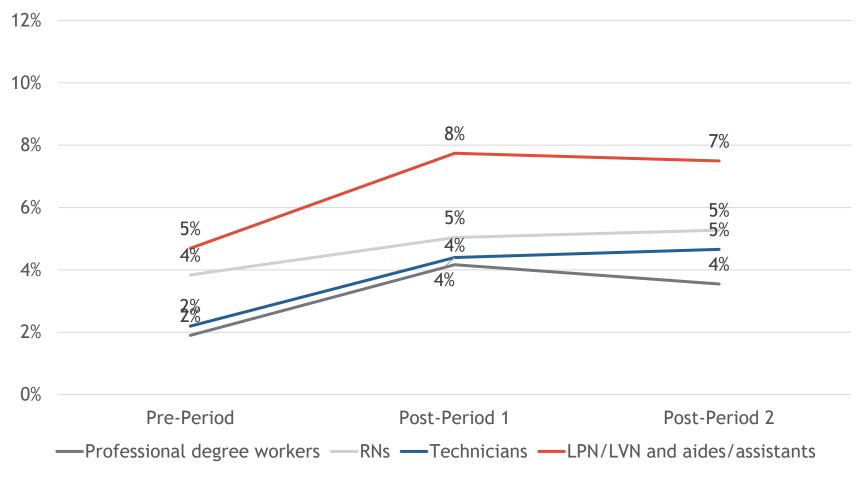


#### The rural direct care workforce

		Home health aides		Nursing assistants	
New England	Rural	14.2	(n=9)	10.2	(n=9)
	Urban	26.6	(n=21)	13.1	(n=21)
Middle Atlantic	Rural	55.7	(n=6)	18.3	(n=6)
	Urban	60.9	(n=34)	26.7	(n=35)
East North Central	Rural	30.2	(n=19)	22.2	(n=19)
	Urban	47.2	(n=58)	27.7	(n=57)
West North Central	Rural	40.9	(n=20)	33.5	(n=20)
	Urban	61.1	(n=33)	45.1	(n=33)
South Atlantic	Rural	26.2	(n=20)	19.5	(n=20)
	Urban	27.4	(n=83)	24.7	(n=83)
East South Central	Rural	22.0	(n=16)	21.0	(n=16)
	Urban	31.9	(n=29)	25.6	(n=29)
West South Central	Rural	43.3	(n=17)	22.8	(n=17)
	Urban	77.4	(n=43)	25.3	(n=42)
Mountain	Rural	34.4	(n=16)	17.3	(n=16)
	Urban	53.0	(n=37)	23.0	(n=37)
Pacific	Rural	38.4	(n=5)	11.4	(n=10)
	Urban	80.4	(n=49)	17.3	(n=48)



# Rural health care workers exiting the labor force





# Strategies for addressing direct care worker challenges

- Credentialing
- Unionization
- Wage pass-throughs, support for rural home health agencies





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