The Overland Park Police Department's Mental Health Co-Responder Project

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The initiative

- Identify calls for service where mental health (MH) might be a relevant factor
- Dispatch mental health co-responder with police on MH calls
- Prevent those with MH issues from penetrating CJ system any more than necessary, when possible
 - ▶ MH co-responder offers expert assessment to police/scene
 - Offering referral to subject
 - ▶ Follow-up when necessary

Assessing effectiveness of co-responder initiative Two-prong evaluation approach

- ▶ <u>Police officer survey</u>; same questions asked before coresponder came on board & approximately 1 year post
 - Demographics; administrative
 - ▶ Views re: MH system
 - Views re: competencies dealing with calls where MH issues may be a factor
- Outcomes pre- & post-co-responder
 - ▶ Hard outcomes studied for the year prior to co-responder
 - ▶ Same outcomes studied for 1st year of co-responder

Officer survey – to allow for anonymous reporting, results were compared in the aggregate

Age

Pre = 37.6 yrs.

Post = 36.6 yrs.

Sex

▶ Male

Pre = 87.6%

Post = 80.0%

▶ Female

Pre = 12.4%

Post = 20.0%

▶ Education

▶ H.S./some coll.

Pre = 33.9%

Post = 33.7%

▶ Bach./Grad.

Pre = 66.1%

Post = 66.3%

Officer survey

▶ Rank*

▶ Patrol	Pre = 76.7%	Post = 86.5%
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▶ Shift

Officer survey

► CIT trained

Post = 45%

► CIT trained by shift

Days

Post = 65%

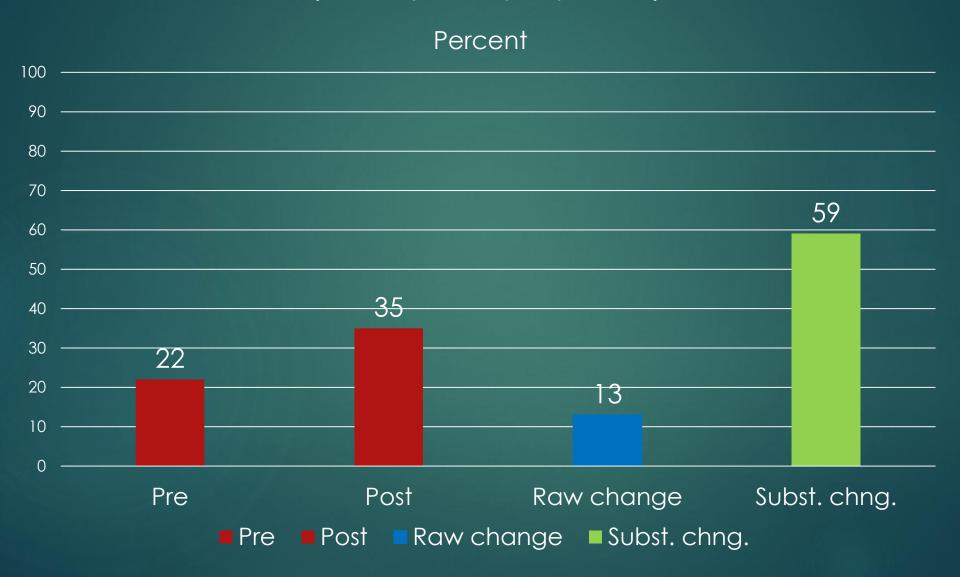
▶ Evenings

Post = 30%

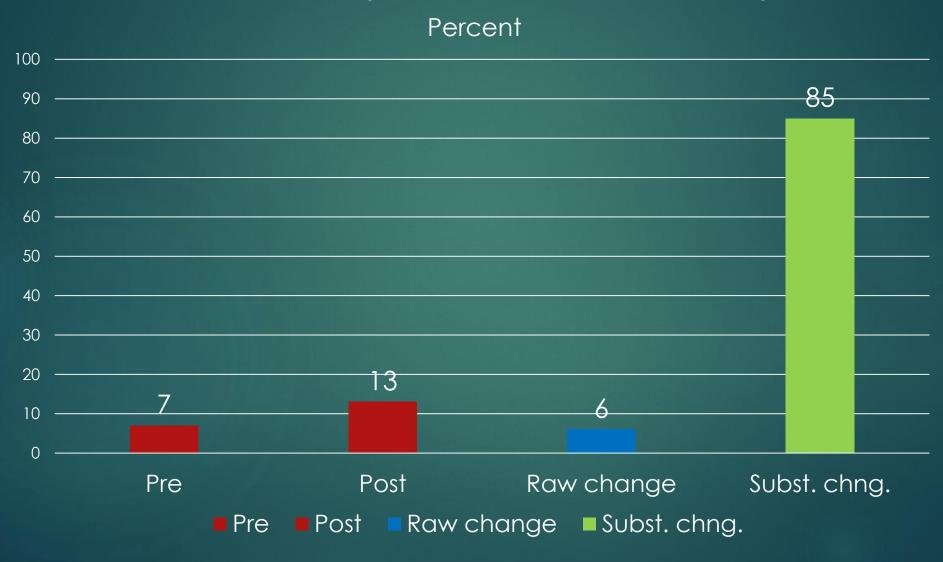
▶ Midnights

Post = 23%

How well prepared are you to deal with situations involving mental health issues? (% Very well prepared) *

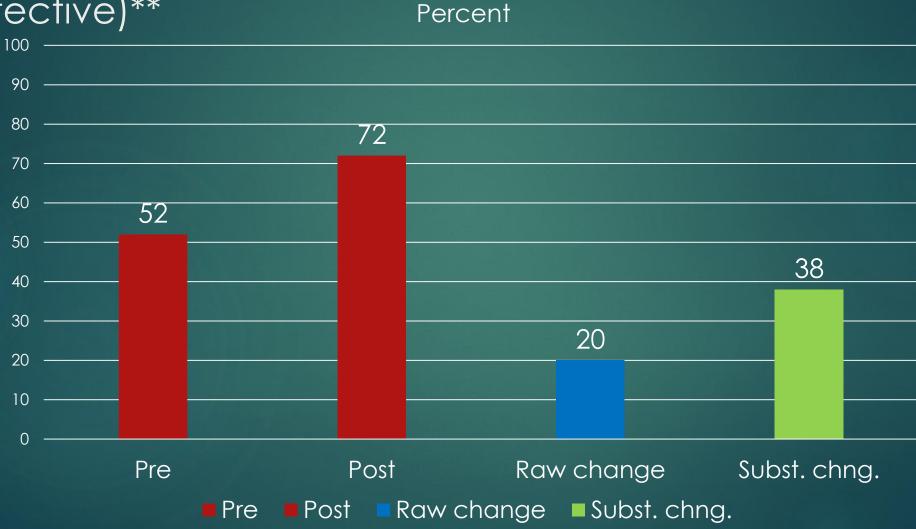


How well prepared are other officers to deal with mental health issues? (% Very well prepared) n.s.

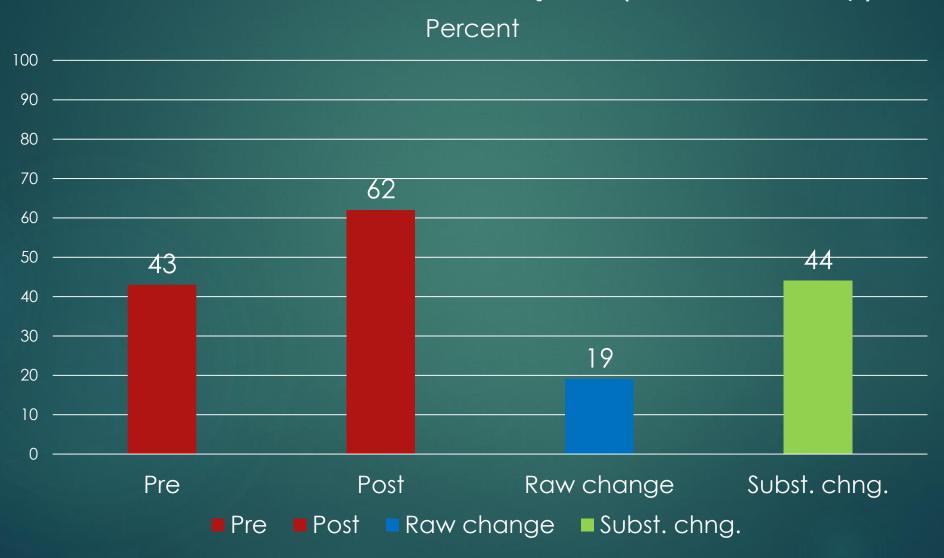


How effective is the Department in dealing with mental health issues? (% Moderate or Very effective)**

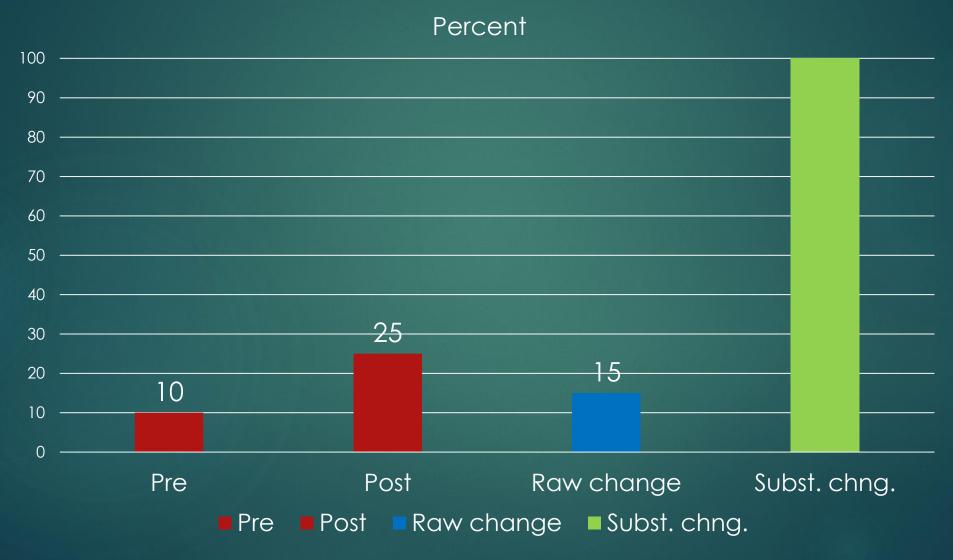
Percent



How effective is the Department in keeping people with mental health issues out of jail? (% Mod./Very) **

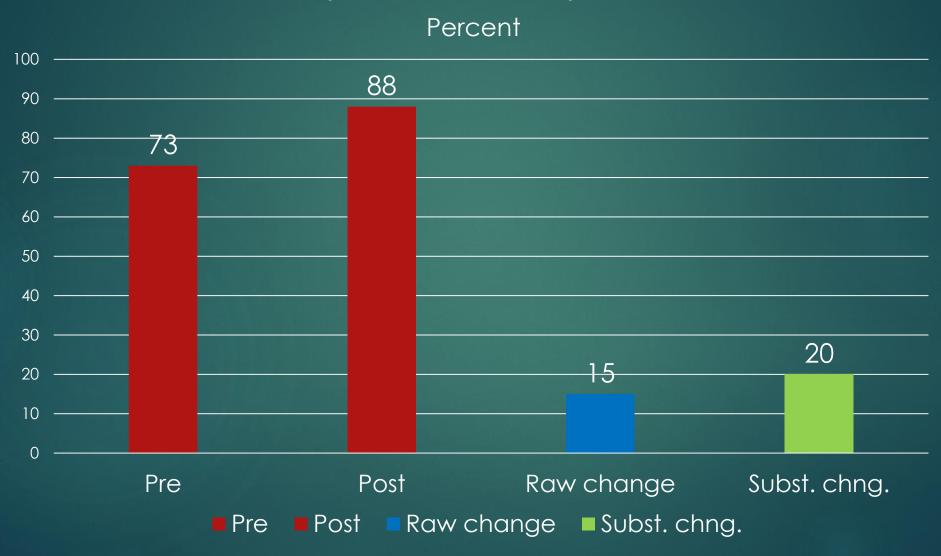


How effective is the Department in minimizing time spent on mental health issues? (% Mod./Very) **

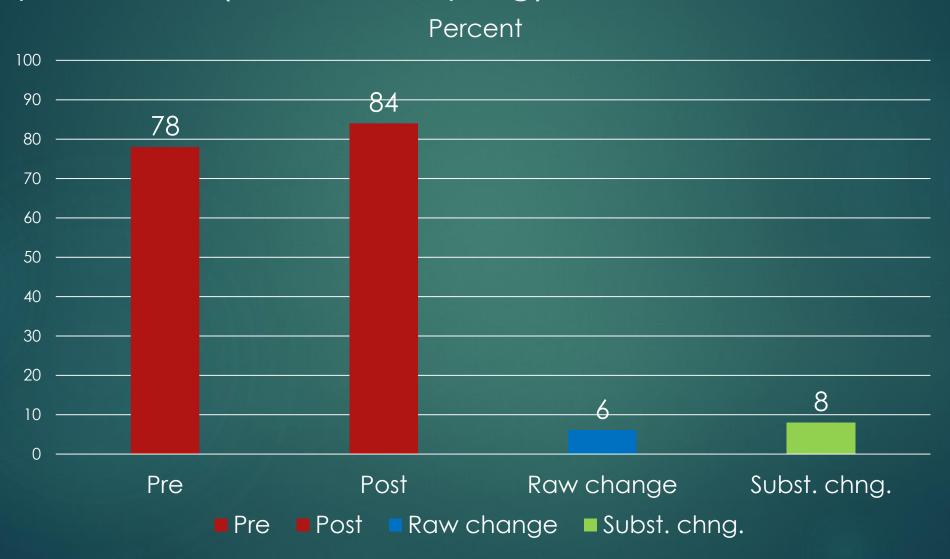


Actual Substantive Change = 150%

How effective is the Department in maintaining community safety? (% Mod./Very) **



How big a problem are mental health issues for the department? (% Mod./Very big) n.s.

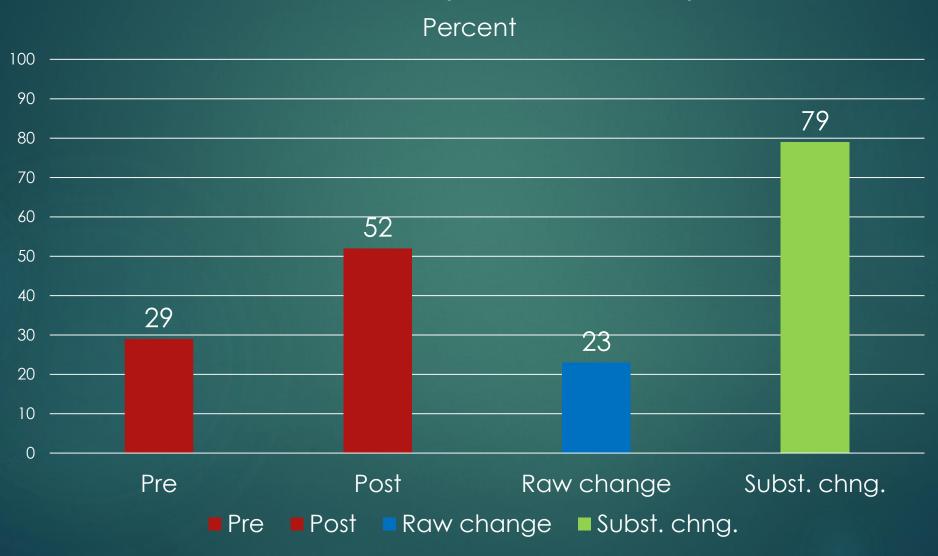


Average # of contacts with people dealing with mental health issues in last month? **

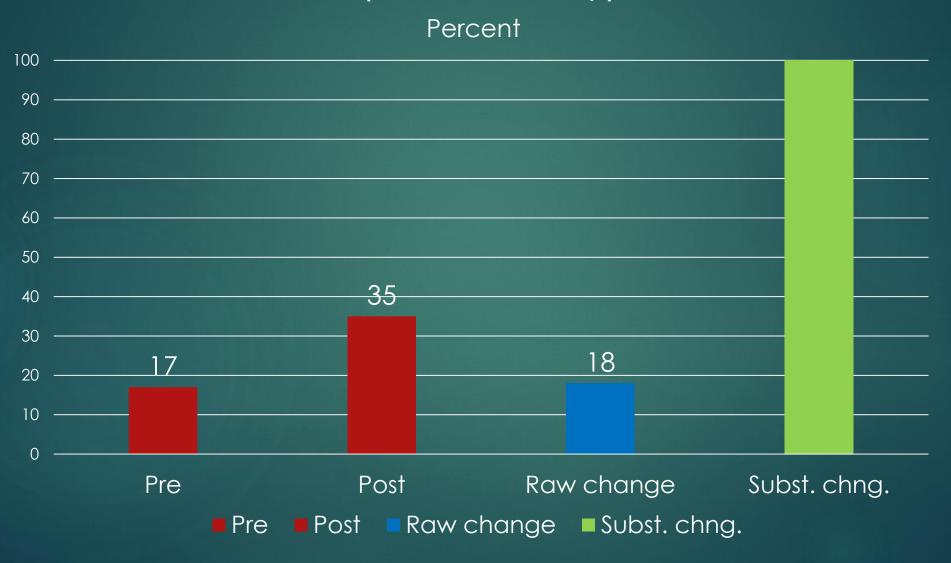
ightharpoonup Pre = 6.2/month Post = 8.7/month

Difference likely due to heightened awareness since co-responder

How helpful is the mental health system in assisting with mental health issues? (% Mod./Very) ***



How helpful is the emergency room in assisting with mental health issues? (% Mod./Very) **



Actual Substantive Change = 106% Post-survey respondents were asked "How helpful is the co-responder in dealing with mental health issues?" 79% responded moderately or very helpful

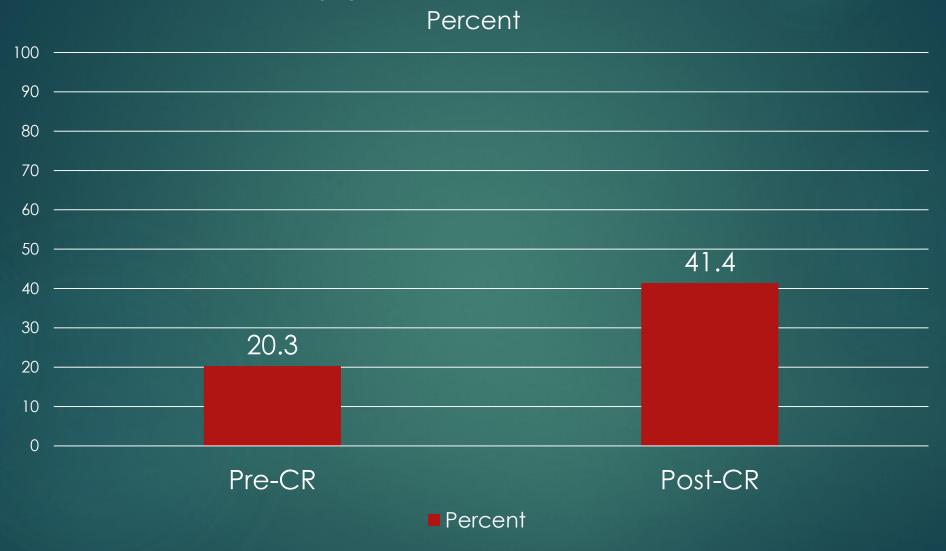
Comparing hard outcomes for the year prior to coresponder, to first year of co-responder service

- Pre-co-responder data gathered retrospectively
- Calls for service during the year before co-responder initiation were selected (calls that met certain criteria)
- Several variables examined:
 - Whether arrest was a potentiality (for statistical control)
 - Substance use/involvement
 - ▶ If person was brought to detox
 - ▶ If the emergency room was avoided
 - ▶ If the person was referred to the emergency room
 - ▶ If the person was arrested

Characteristics of the dataset

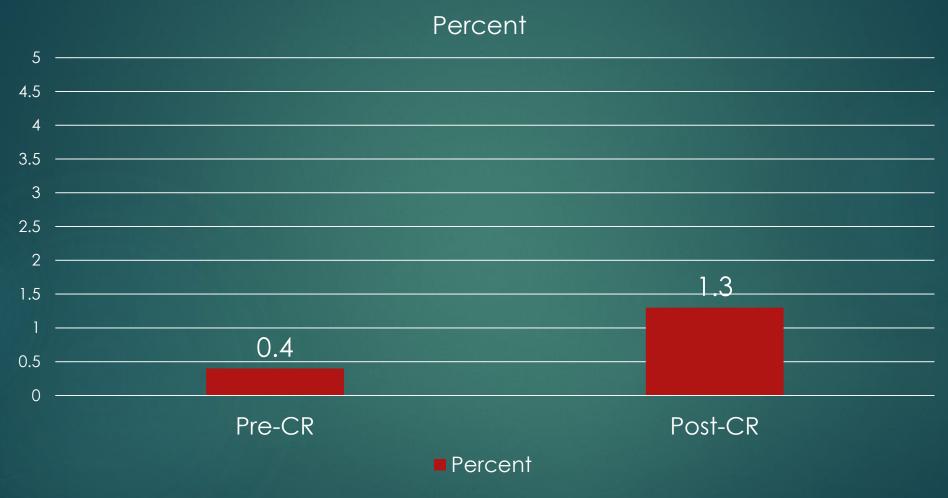
- N = 513 MH calls for service identified during pre-coresponder year
- N = 773 MH calls for service recorded during coresponders first year of service
 - Percentages will be compared as opposed to raw numbers, along with significance testing
- Date of call for service captured
- Case/event number recorded allowing for verification

Did substances appear to be involved?



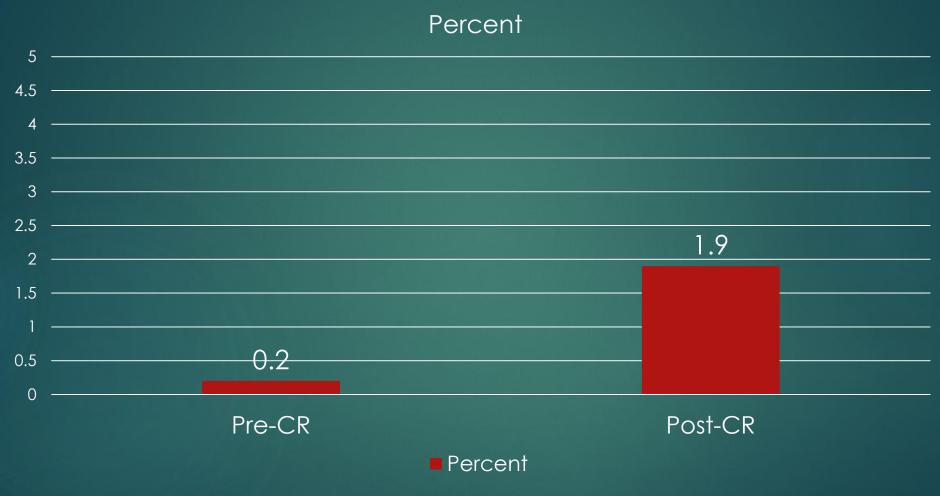
The difference between pre-and post-percentages was statistically significant p < .001

Was person brought to detax?



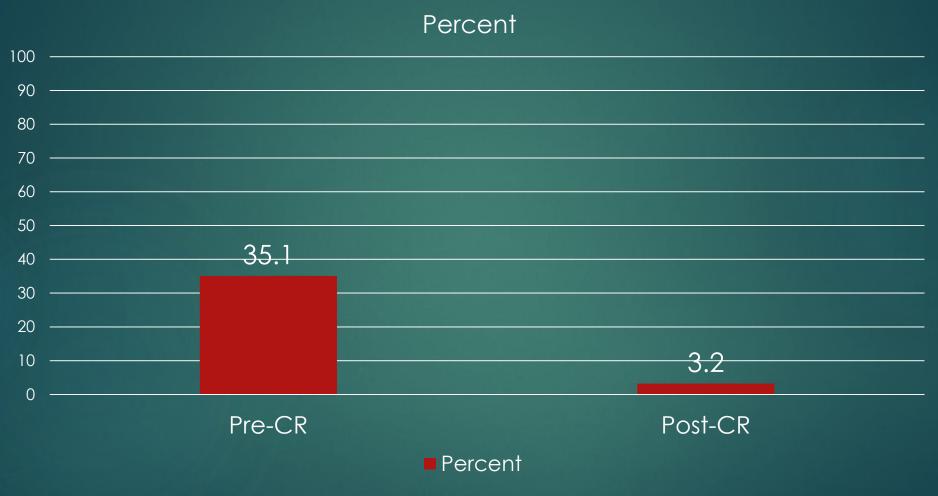
The difference approached but did not meet statistical significance at p < .05; p = .09

Was person involuntarily brought to detax?



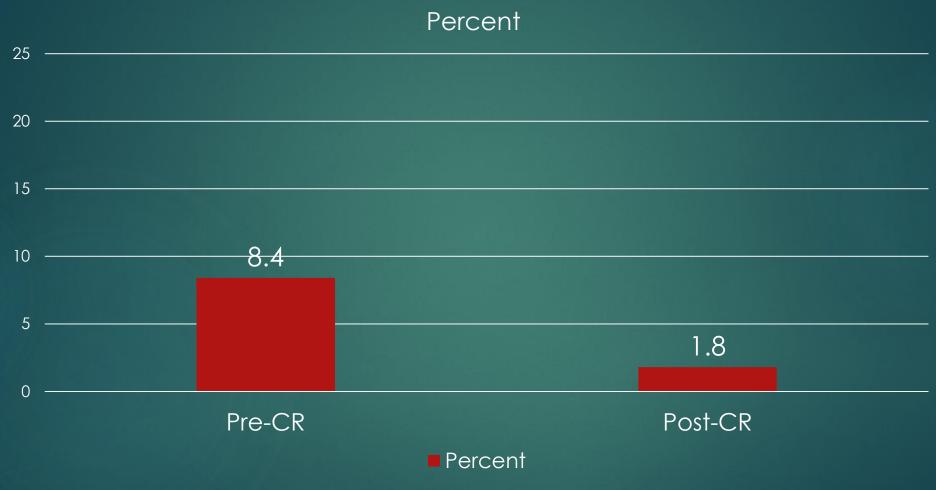
The difference was statistically significant at p < .01

Was the person referred to the E.R.?



The difference was statistically significant at p < .001

Was the person arrested?



The difference was statistically significant at p < .001

Predicting the **likelihood of ER referral** post-co-responder initiation

- Mental health-related calls for service 15 to 16 times less likely to result in ER referral post-co-responder (no statistical controls)
- ▶ 15.4 to 16.4 times less likely to result in ER referral, while controlling for whether or not arrest was deemed a possibility
- ▶ 26 to 26.8 times less likely to result in ER referral, while controlling for whether or not substances were involved
- 26 to 26.9 times less likely to result in ER referral, while controlling for both arrest possibility and substance involvement
- Initiation of the co-responder resulted in large reduction in <u>actual</u> ER referrals, as well as the statistical probability of ER referral while controlling for potentially important mitigating factors.

Predicting the **likelihood of arrest** post-co-responder initiation

- Mental health-related calls for service 4 to 5 times less likely to result in arrest post-co-responder (no statistical controls)
- ▶ 1.8 to 2.8 times less likely to result in arrest, while controlling for whether or not arrest was deemed a possibility
- ▶ **4.3 to 5.3 times less likely** to result in arrest, while controlling for whether or not substances were involved
- 2.9 to 3.9 times less likely to result in arrest, while controlling for both arrest possibility and substance involvement
- Initiation of the co-responder resulted in large reduction in <u>actual</u> arrest, as well as the statistical probability of arrest while controlling for potentially important mitigating factors.

Predicting the **likelihood of ER referral and/or arrest** post-co-responder initiation

- Mental health-related calls for service 13 to 14 times less likely to result in ER and/or arrest post-co-responder (no statistical controls)
- ▶ 12.5 to 13.5 times less likely to result in ER and/or arrest, while controlling for whether or not arrest was deemed a possibility
- ▶ 21.2 to 22.3 times less likely to result in ER and/or arrest, while controlling for whether or not substances were involved
- 22.2 to 23.5 times less likely to result in ER and/or arrest, while controlling for both arrest possibility and substance involvement
- Initiation of the co-responder resulted in large reduction in composite outcome, as well as the statistical probability of composite outcome while controlling for potentially important mitigating factors.

Summary re: overall effects since coresponder initiation

- Officer views impacted +
- Officer self-reported competencies impacted +
- More awareness re: the issues +
- ▶ More confidence as well +
- Likelihood of ER transfer impacted –
- Likelihood of arrest impacted –
- Results became stronger/more pronounced when controlling for sub. use and arrest potential

Additional research

- ► Another wave of officer survey?
 - ▶ See if effects hold
 - ► Ask additional questions

Continue to track hard outcomes

▶ Initiate same research model in other locales as support for best practices in MH issues continues