

### Minnesota's Mitigation Plan 2.0

Updated June 4, 2024

### Overview

**Issue:** Minnesota conducts auto-renewals (i.e., ex-parte renewals) on a household basis rather than an individual basis. In accordance with CMS guidance, states that do so must pause procedural terminations until a mitigation strategy can be implemented.

**Impacted Individuals:** Those impacted are individuals in multi-member households subject to renewal where individual household members on Medicaid have different eligibility requirements. For example, kids have higher income limits than adults.

**Guiding Principle:** Minnesota's guiding principle is to efficiently maintain coverage for eligible enrollees and transition those ineligible to other health care coverage options, while protecting the integrity of the program and conserving resources for other public priorities.

### Minnesota's Approach



Reinstate coverage for impacted individuals



Pause procedural terminations



Develop and implement a mitigation strategy



Change systems and processes to conduct renewals on an individual level

The approach will vary based on the status of renewal processing for each cohort.



# Overview of Minnesota's Mitigation Plan 2.0

#### FIX **REINSTATE EXTEND RENEW** Restore Coverage Pause Procedural Terminations Implement Mitigation Strategy Change Systems and Processes DHS will identify individuals who DHS will pause procedural DHS will *identify households* with one or DHS will change systems and should have been auto renewed on an terminations and identify individuals more enrollees who likely should have processes to conduct renewals on an Action individual level. individual basis but were closed for who should have been auto renewed been individually auto renewed and not completing a renewal. Processing on an individual basis. Processing suppress generation of renewal forms. agencies will manually reinstate Processing agencies will manually renew agencies will *manually renew* these eligibility for 12 months until the next coverage and renew eligibility. individuals. renewal period. Applies to the July, August, and Applies to the October, November, Applies to the January – May and December cohorts **September** cohorts cohorts



### **Key Considerations**

- For Minnesota's Mitigation Plan 2.0, DHS broadly identified impacted individuals who likely should have auto renewed based on available data.
- DHS paused procedural terminations for the October, November, and December renewal cohorts for three (3) months for each cohort. This protects enrollees and allows processing agencies time to manually restore eligibility and renew coverage for affected individuals. This occurs at the same time agencies are also processing renewals received.
- Minnesota is working on system updates to fully support individual renewals. Mitigations will be in effect until these updates are completed.



## Minnesota's Mitigation Plan 2.0



#### **REINSTATE**

- DHS identified individuals who should have been auto renewed on an individual basis but were closed for not completing a renewal.
   This includes both METS and MAXIS cases.
- DHS compiled a report of these individuals.
- DHS manually reinstated coverage and renewed eligibility for 12,508 individuals.
   This work was completed by November 30, 2023.

Applies to the July, August,

and September cohorts



#### **RENEW**

- DHS extended coverage in MMIS for an additional three months for each cohort.
- DHS identified individuals who should have been auto renewed on an individual basis. This includes both METS and MAXIS cases.
- DHS compiled a report of these individuals for each cohort and sent the report to processing agencies.
- Processing agencies processed renewal forms received, following existing procedures.
- Processing agencies manually renewed coverage for 38,701 individuals.
- Individuals not on the report, who did not complete their renewals, lost coverage at the end of the three-month extension.



#### **EXTEND**

- This applies to METS only. For MAXIS, we expanded our selection criteria, including additional individual enrollees that workers will attempt to renew on an ex-parte basis.
- METS renewal batch processes continue to run and households that auto renew are sent an *auto-renew* notice.
- DHS identified households for each renewal cohort with one or more enrollees who likely should have been individually auto renewed and suppressed renewal forms.
- DHS compiled a report of these households for each cohort.
- DHS *manually renewed* eligibility for 12 months until the next renewal. DHS created a batch to automate the process to manually renew eligibility for 9,355 households for January; 6,834 households for February; 7,347 households for March; 4,170 households for April; and 3,895 households for May.
- Processing agencies continue to process renewal forms received, following existing procedures.
- Enrollees in households not on the report, who did not complete their renewals, lost coverage.



#### <u>FIX</u>

processes to conduct renewals on an individual level.

Applies to the June and future cohorts

Applies to the October, November, and December cohorts

Applies to the January – May cohorts



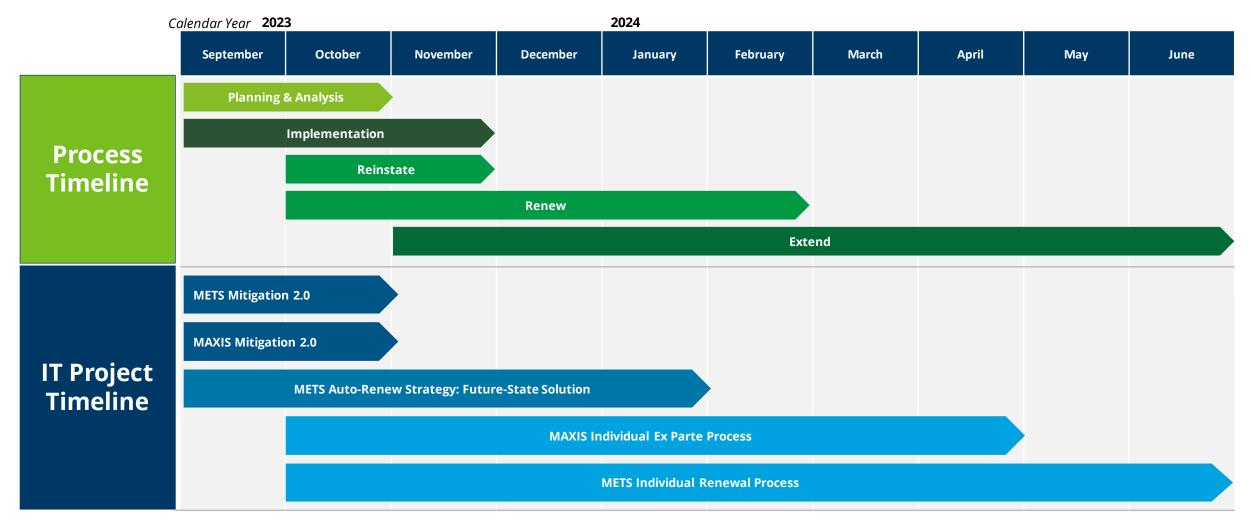
# IT Projects for Mitigation Plan 2.0



Project	Description	<b>Go-Live Date</b>	First Cohort	Status
METS Mitigation 2.0	Changes to METS to support the Mitigation Plan 2.0. The project will identify cases in which some household members should have autorenewed, and it will suppress sending out renewal forms.	10/8/2023	January 2024	Completed
MAXIS Mitigation 2.0	Changes to MAXIS to support the Mitigation Plan 2.0. The project will modify the Ex-Parte report that is generated and sent to agencies. The updated report will identify individuals, not households, for workers to review for an ex-parte determination.	10/13/2023	January 2024	Completed
METS Automated Manual Passive Renewal	Changes to METS to automate the renewal of cases in which some household members should have auto-renewed on an individual basis per Mitigation Plan 2.0.	12/17/2023	January 2024	Completed
METS Auto-Renew Strategy: Future-State Solution	Changes to the METS renewal batches to implement new business rules for the auto-renew determination with the goal to increase the auto-renew rate. The new business rules follow an individual-based determination.	1/26/2024	April 2024	Completed
MAXIS Individual Ex-Parte Process	Changes to MAXIS to support an individual-based ex-parte determination. This includes moving the data fields a worker enters for the ex-parte process to a person-based panel.	4/12/2024	July 2024	Completed
METS Individual Renewal Process	Changes to METS to support individual-based renewals. This includes updating the non-batch components to fully support an individual-based auto renew determination.	3/10/2024, phase 1 6/23/2024, phase 2 TBD, phase 3	June 2024	Phase 1: Completed Phase 2: Active - On Trac Phase 3: Active - Plannin

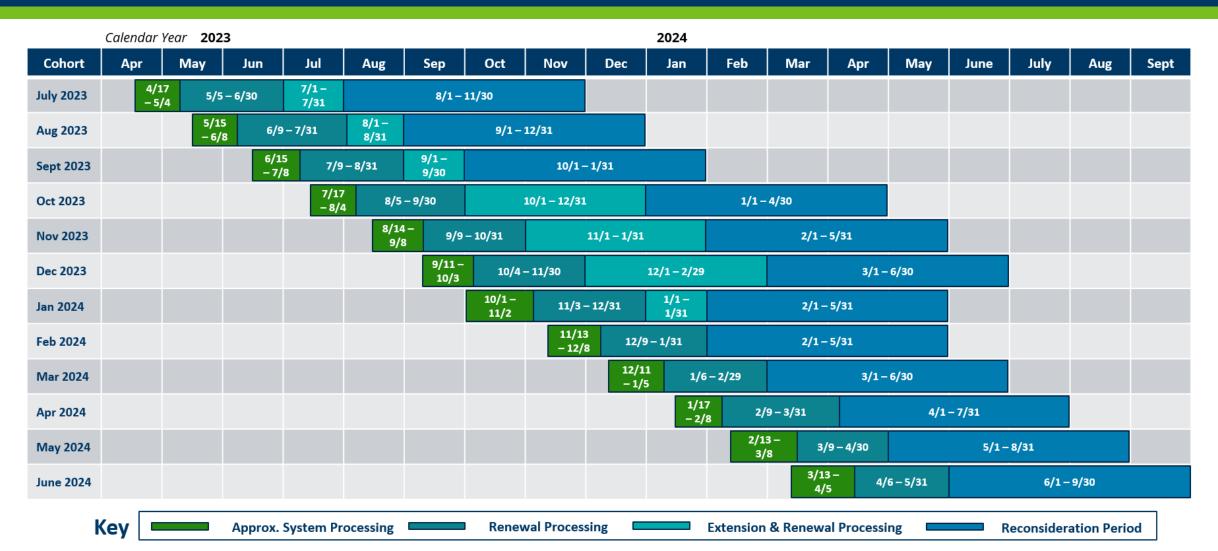


# Mitigation Plan 2.0 Timeline



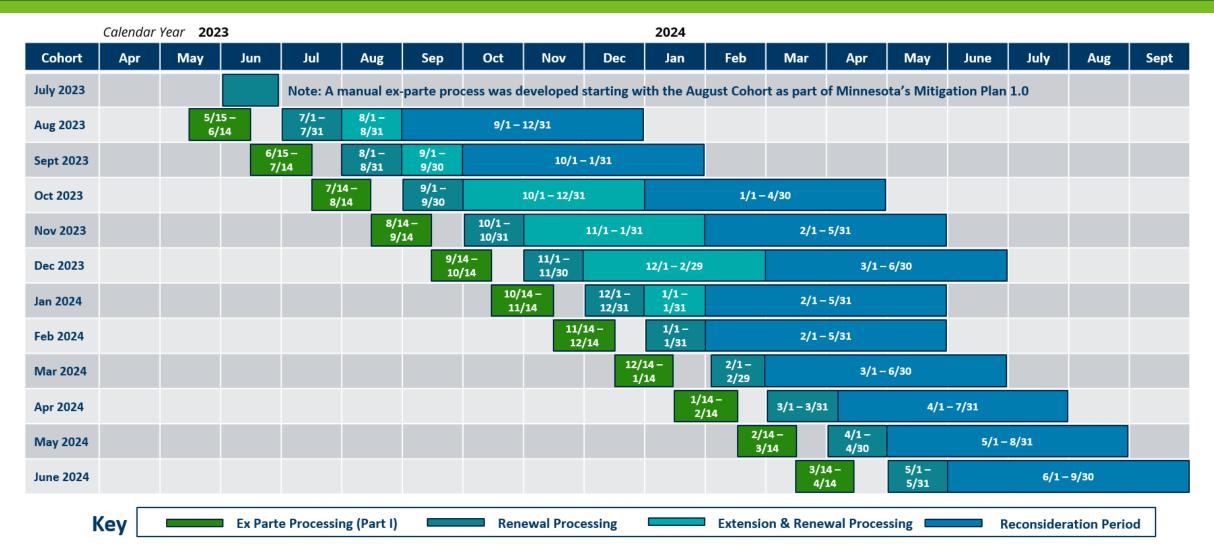
### METS Renewal Cohort Timeline

MA for families and children, MA for adults without children, and MinnesotaCare



### MAXIS Renewal Cohort Timeline

MA for individuals who are blind, disabled, or aged 65 and older



### Point of Importance



DHS will continue to transition people off Medicaid who are determined ineligible

