

Frequently Asked Questions: 10/26 Roundtables

Q: When people are reinstated, will they be reinstated to Fee-For-Service (FFS) and then be enrolled in their original health plan in the prospective month?

A: For MA enrollees from the July - September renewal cohorts who were closed for failure to complete a renewal, and who have MA subsequently reinstated:

-People who were previously enrolled in a PMAP managed care plan (MA for families with children and adults without children) will be covered via FFS for past months and the current month. Managed care enrollment will occur for future months following regular enrollment processes.

-People who were previously enrolled in MSHO, MSC+ or SNBC will be enrolled in their former health plan for any retroactive months, the current month and future months.

Q: If a MA enrollee was closed for failure to renew, and has subsequently enrolled in a Qualified Health Plan through MNSure, will they be reinstated?

A: Some people identified to have MA reinstated have already reapplied and were determined eligible for and are now enrolled in coverage other than MA. For these people, MA will be reinstated for any gap months after coverage was terminated for failure to renew and before their new coverage began. Their new eligibility determination will stand for current and future coverage.

Q: Can you confirm if DHS will be processing all MNCare renewals or whether it was mixed household renewals specifically?

A: All enrollees should return their renewal to the return address listed on your renewal.

Q: With the cohorts reinstated due to DHS procedures, is there a notification/phone call?

A: Enrollees will be getting a notice stating they have been reinstated.