

Revalidation frequently asked questions (FAQs)

Q. What is provider revalidation?

[Revalidation](#) is a mandatory, periodic process to verify that provider enrollment information, credentials, and practice details are accurate and compliant with state and federal regulations. This process entails credential verification and may require unannounced site visits, and background checks depending on the [risk levels](#) of the Medicaid services you provide. It is a measure that helps combat fraud, increase program integrity, and safeguard Medicaid funding.

Q. What is “off-cycle” revalidation? What is “Minnesota Revalidate 2026”?

Off-cycle revalidation is a revalidation of a provider’s enrollment that occurs outside the standard periodic revalidation cycle (every 5 years for most providers and every three years for certain designated providers.) The new off-cycle revalidation effort, also known as Minnesota Revalidate 2026, is in-place because of orders from the federal Centers for Medicare and Medicaid Services, which instructed the department to revalidate all providers delivering high-risk benefits and services by May 31, 2026.

Q. What is the project timeframe?

The project launched Jan. 26, 2026, and must be completed by May 31, 2026.

Q. How were providers notified that they would be required to revalidate?

They were sent a notice when the project was launched explaining the requirements. Some providers have experience with revalidation site visits but for some this may be a new process. Providers were either sent notification through their MNIT provider email account or by mail.

Q. Why do I need to avoid referring to DHS?

We do not want any confusion over the MN Department of Human Services and the federal Department of Homeland Security which have the same acronym.

Q. What if I witness some form of abuse, financial, physical or verbal?

It would need to be reported through DHS. There are different reports, depending upon the situation, but your supervisor is the place to start.

Q. What if I need to talk to a supervisor and mine is not available?

You can reach out to any of the supervisors, and if you can’t get one of them, the managers listed under resources can help.

Q. Is there a resource for interpreting if someone doesn’t speak English, or needs assistance?

There is a language line that is part of the Refugee and Immigrant Helpline that offers access to interpreters; however, this has rarely been required. If someone you are interviewing is struggling to understand your questions, ask if someone in the office can assist. If no one can help, the number is 1-800-814-4806.

Q. If the contact person says they need an appointment time, can I agree to meet them then?

Visits must be unannounced. You cannot set a specific time. You can agree to wait a reasonable amount of time if they can be at the location soon (15-30 minutes) or ask for timeframes (e.g. Tuesday and Thursday from 11-4).

Q. If I get reimbursed for mileage, do I also get reimbursed for fuel?

No, the amount per mile specified by the IRS includes any expense incurred for fuel.

Q. If I need to have a provider call me back, what phone number should I use? Does it identify me on their line?

Use the DHS issued cell phone number. It will only show the phone number to the recipient of a call or text.

Q. I forgot my work mobile phone. Can I use my personal phone?

No. All calls or photos pertaining to visits should be on the DHS issued cell phone.

Q. Can I take pictures of paper lists or documents, or must they be emailed?

You can take pictures, provided they can be read from the photo.

Q. What does “accessible website” mean?

It means anyone could find it using a browser search engine (Google, Edge, etc.)

Q. Do I have to interview all the owners associated with a provider?

No, however you do need to interview all owners that are on-site during the site visit.

Q. What is the difference between a QSP and a lead QSP?

A provider might have many QSPs but there should be one that is a supervisory or lead role.

Q. Do I need to gather the information for all licensed professionals and leads?

Yes – we need to verify and/or gather all their information. Only leads require phone numbers.

Q. Who approves my timecard?

Your home agency supervisor will approve your timecard. For temporary staff, it will be approved by your screening supervisor.

Q. If the checklist has me ask the provider a question but doesn't specify that I need proof, what do I do?

There are several questions that ask for attestations, meaning we just need to record their answer.

Q. Are business expense reimbursements taxable?

No, however, it is important to submit reimbursement requests timely as this can affect tax status if submitted more than 60 days after incurred.

Q. What are information would we be looking for to validate that these providers are not committing fraud, waste or abuse?

The screening visit is designed to evaluate specific factors of the provider's submitted enrollment which results in them being revalidated or denied. An investigation is used to determine fraud, waste or abuse. If red flags are noted during a screening visit, the case will be referred to our investigative unit.