

SNP Stakeholder Meeting Summary for Seniors and People with Disabilities in Managed Care from Sept. 25, 2017

Thank you for an informative and lively meeting yesterday. Below please find some reminders of opportunities for comment. We have also included links to documents that were discussed during the meeting. We appreciate your interest and input.

1. Welcome and Introductions. Presenter: Gretchen Ulbee, DHS.

- Providers who are interested in participating in the PCA sub-workgroup to discuss operational concerns are invited to send an email to express interest in this work group. Please include PCA sub-workgroup in the subject line to express interest in participating in this workgroup at: dhs.snp.stakeholders@state.mn.us by Tuesday, October 31, 2017.
- Minnesota is required to implement Electronic Visit Verification (EVV) and stakeholder meetings are underway. To participate in public meetings and learn more on this topic please visit this stakeholder website at: http://www.dhs.state.mn.us/main/idcplg?IdcService=GET_DYNAMIC_CONVERSION&RevisionSelectionMethod=LatestReleased&dDocName=DHS-295633

2. Disability Hub MN. Presenter: Nicole Scheiber, DHS.

- A video is available online titled "Introducing Disability Hub MN: Your best life, your way" and can be viewed at the link below: https://www.youtube.com/watch?v=xiYkC_Fb5ao&feature=youtu.be

3. Annual Health Plan Selection (AHPS). Presenter: Amy Salazar, DHS.

- Please find copies of the documents discussed at the meeting below. If you wish to submit comments for future AHPS mailings, please include AHPS in the title of your email to: dhs.snp.stakeholders@state.mn.us by Tuesday, October 31, 2017.
- [DHS-4858-ENG](#) Summary of Coverage, Cost Sharing and Limits for Medical Assistance
- [DHS-4858A-ENG](#) Summary of Coverage, Cost Sharing and Limits for MinnesotaCare
- [DHS-4858B-ENG](#) Summary of Coverage, Cost Sharing and Limits for Special Needs BasicCare (SNBC)
- [DHS-4858C-ENG](#) Summary of Coverage, Cost Sharing and Limits for Minnesota Senior Health Options (MSHO) and Minnesota Senior Care + (MSC+)

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4. Case Management Redesign. Presenter: Lisa Cariveau, DHS.

- DHS is requesting stakeholder feedback regarding the recommended definition and core activities of Case Management. Please send an email with your feedback and include Case Management Redesign in the subject line to: dhs.snp.stakeholders@state.mn.us by Tuesday, October 31, 2017.
- **Recommended Case Management definition:**
 - Case management is a service that provides a person with access to assessment, planning, referral, linkage, plan monitoring, coordination and advocacy in partnership with the people we serve and their family. A case manager assists with access to and navigation of social, health, education, vocational and other community and natural supports and services based on the person's values, strengths, goals and needs.
- **Case Management core activities:**
 - Assessment
 - Plan
 - Referral and linkage
 - Monitoring and coordination
 - Advocacy

5. SNBC Dental Update. Presenter: Kathy Albrecht, Medica.

- More information is forthcoming regarding the Dental Project update.
- Please send an email with your feedback and include Dental Update in the subject line to: dhs.snp.stakeholders@state.mn.us by Tuesday, October 31, 2017. You may also call us at 651-431-2516.

6. Quality PIPs/QIPs and CAHPS. Presenter: Mark Foresman, DHS.

- You can find additional information about health plan Performance Improvement Projects on this DHS webpage. To reach the websites of individual health plans, accessing the link below and click on the section titled Quality, outcomes and performance measures: <https://mn.gov/dhs/partners-and-providers/news-initiatives-reports-workgroups/minnesota-health-care-programs/managed-care-reporting/quality.jsp>

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7. Managed Care Appeals. Presenter: Margaret Manderfeld, DHS.

- **DHS is requesting feedback regarding Managed Care Appeal Notices.**

Please send an email to indicate your interest in providing feedback related to the Appeal Notices and include your contact information and Managed Care Appeals in the subject line to: dhs.snp.stakeholders@state.mn.us by this **Monday, October 2, 2017.**

8. Wrap- up and Next Meeting

- **We expect to hold the next meeting in December, with the exact date to be announced soon.** You may suggest meeting topics by sending an email to: dhs.snp.stakeholders@state.mn.us.

For any other questions, please email us at:

dhs.snp.stakeholders@state.mn.us