November 21 – December 4, 2023

Systems announcements

We will update this section with information about MN–ITS availability, technical information and other systems announcements when necessary.

RelayHealth (also known as McKesson and CoverMyMeds) will not connect to DHS as VAN providers beginning Jan. 1, 2024

Value added network (VAN) providers, also known as pharmacy switch vendors, must update the IP address used to direct pharmacy claims to the Minnesota Department of Human Services (DHS) by Dec. 31, 2023, to continue connecting with DHS systems.

RelayHealth informed DHS and Minnesota IT Services (MNIT) that they will not update the IP address and will no longer be able to submit pharmacy claims directly to DHS systems beginning Jan. 1, 2024. MNIT must update several IP addresses, including those used by VAN providers, before Jan. 1, 2024.

Providers should contact RelayHealth to ensure you can continue to submit claims on and after Jan. 1, 2024, and to determine if rerouting may have other impacts on your contracts. You can contact RelayHealth by calling 800-388-2316.

RelayHealth indicated that they will work with other VAN providers to reroute claims to DHS. However, neither DHS or MNIT can validate that the rerouting will occur, or if the rerouting will result in additional switch fees assessed to pharmacy providers.

Red Sail Technologies, Optum and Change Healthcare notified DHS and MNIT that they have updated, or are in the process of updating, IP addresses to continue submitting claims directly to DHS on and after Jan. 1, 2024. (pub. 12/1/23)

Home care services resources and MN–ITS training now available

Minnesota Health Care Programs (MHCP) now offers free online resources and billing training for MHCP-enrolled home care services providers. MHCP provides these training sessions through a webinar. Go to the Home Care Services Resources and MN–ITS training webpage to review training dates and register.

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 12/1/23)

Final phase of electronic visit verification (EVV) launched Oct. 16

The final phase of EVV implementation launched Oct. 16, 2023. Minnesota Department of Human Services will continue to operate EVV in a soft launch and not enforce claim denials and reversals in the beginning of 2024. We will communicate additional compliance steps to providers in 2024.

Use HHAeXchange's Client Support Portal to contact HHAeXchange with questions. Refer to the All required EVV service providers in Minnesota are live with EVV eList announcement for more information. (pub. 11/21/23)

Health Care Consumer Support Document Portal now available to HPE and MFPP providers

Hospital Presumptive Eligibility (HPE) and Minnesota Family Planning Program (MFPP) providers can now use the [Health Care Consumer Support (HCCS) Document Portal for Partners and Providers](#) to electronically submit presumptive eligibility forms, applications or renewals, and other documents to HCCS.

HPE and MFPP providers can find links to the HCCS Document Portal and user instructions on the [Hospital Presumptive Eligibility program](#) and [MFPP forms, documents, and resources](#) webpages.

Refer to the "Health Care Consumer Support (HCCS) Document Portal for Partners and Providers Available" memo sent to the MN–ITS mailboxes of HPE and MFPP providers on Nov. 17, 2023, for more information. (pub. 11/21/23)

PCA and CFSS training on how to add an authorized agent in MPSE

The Minnesota Department of Human Services (DHS) will implement the personal care assistance (PCA) and community first services and supports (CFSS) Cost Reporting Program in March 2024. PCA and CFSS organizations must update the contact information in the Minnesota Provider Screening and Enrollment (MPSE) portal for the person designated as their authorized agent who will submit the PCA and CFSS cost report. PCA and CFSS organizations must update this information by Dec. 31, 2023.

DHS is offering training to providers on how to add an authorized agent in MPSE for cost reporting. The class will be offered on Nov. 30, 2023, from 11 a.m. to noon. Sign up for the free training through the [MPSE portal training](#) webpage.

Contact the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 for more information. (pub. 11/20/23)

Provider responsibilities to certain MHCP members with reinstated coverage

The Minnesota Department of Human Services will reinstate the Minnesota Health Care Programs (MHCP) coverage for 12,745 individuals whose cases were closed for not completing a renewal form but should have had their coverage auto renewed according to guidance issued by the Centers for Medicare & Medicaid Services (CMS) in August 2023.

The guidance from CMS clarified that states must perform auto renewal processes (also called ex parte processes) at the individual member level, instead of at the household level. Minnesota's eligibility auto renewal processes occur on a household level and, as a result, some impacted individuals with July, August, and September 2023 renewal dates will have their coverage reinstated.

We will manually reinstate coverage for these individuals (ensuring no gap in coverage), renew their eligibility, and start sending out reinstatement notices in the upcoming weeks.

What providers need to do
- Know that impacted MHCP members have been told to bring a copy of their reinstatement notice to their clinic or pharmacy.
- Refund the MHCP member and bill MHCP if the member contacts you with a reinstatement notice and has been billed for covered services during a period of disenrollment that fits these circumstances.
- Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 with billing questions.

Refer to the "Provider responsibilities about the reinstatement of coverage for certain MHCP members" memo sent to your MN–ITS mailbox on Nov. 16, 2023, for full details about the revised guidance.

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 11/17/23)

Pharmacy claims processing system update meeting on Nov. 30

The Minnesota Department of Human Services (DHS) will be contracting with Magellan Health to update the pharmacy claims processing system and associated services which includes prescription prior authorization and call center support. DHS and Magellan will host a provider and stakeholder kick-off meeting about this process on Nov. 30, 2023, at 11 a.m.

The virtual meeting will be hosted by Magellan Health using the Zoom platform. Refer to the following information for details. All interested individuals are invited to participate in the meeting.
- Meeting link: Magellan Health and DHS Kick-off Meeting
- Meeting ID: 930 0660 4591
- Password: 409173
- By telephone: 833-928-4608 (U.S. toll free)

Email Chad Hope at chad.hope@state.mn.us if you have questions about this meeting. (pub. 11/17/23)

Current Dental Terminology (CDT) codes for Program HH members effective Jan. 1, 2023

The following CDT codes have been retroactively effective Jan. 1, 2023, for Program HH (HIV/AIDS) members only. Additionally, the CDT codes (factor 3) are not covered in the Dental Benefit for Children and Pregnant Women or Dental Benefits for Non-Pregnant Adults.

- D0801
- D0802
- D0803
- D0804
- D1310
- D1320
- D1321
- D2740
- D2750
- D2751
- D2752
- D2753
- D2780
- D2781
- D2782
- D2783
- D2790
- D2791
- D2792
- D2794
- D4921
- D5991
- D5999
- D9311

Call the Minnesota Health Care Programs Provider Resource Center at 651-431-2700 or 800-366-5411 with questions about this message. (pub. 11/15/23)

Incontinence product lists updated

We updated the 2020-2023 incontinence product lists by Manufacturer and HCPCS. The updates relate to eligible products offered by Cardinal Health and are effective Nov. 9, 2023. (pub. 11/15/23)

PCA and CFSS organizations must update authorized agent information in MPSE for Cost Reporting Program

The Minnesota Department of Human Services (DHS) will implement the personal care assistance (PCA) and community first services and supports (CFSS) Cost Reporting Program in March 2024. The program will help DHS provide the Legislature an accurate picture of wages, benefits, and other important business costs for PCA and CFSS services. All PCA and CFSS providers must participate in this program under Minnesota Statutes, 256B.851.

PCA and CFSS organizations must update the contact information in the Minnesota Provider Screening and Enrollment (MPSE) portal for the person designated as their authorized agent who will submit the PCA and CFSS cost report. PCA and CFSS organizations must update this information by **Dec. 31, 2023**.

The authorized agent must be someone who can act on behalf of the organization and is familiar with your organization's business expenses. Use the steps in the MPSE User Manual to add or update an owner or authorized person or to update the email for the person selected as the authorized agent. DHS will email information about the new cost reporting requirement to the email address for the authorized agent listed in MPSE.

An organization's authorized agent can complete the cost report themselves or create user accounts for other staff at the provider organization to enter cost data. However, only the agent designated in MPSE can sign and submit the information in the cost report.

DHS can only contact one authorized agent from a provider organization regarding the cost reporting requirement. If there are multiple authorized agents listed in a provider's MPSE account, DHS will communicate with the authorized agent who has been registered with MPSE the longest.

If your organization would like to change the authorized agent designated to complete the cost report after cost reporting begins, email dhs.DWRScostreporting@state.mn.us as staff will not see authorized agent changes made in MPSE at that point.

Call 651-431-2700 if you have questions about the MPSE portal. Email dhs.DWRScostreporting@state.mn.us with questions about cost reporting, or if the designated authorized agent does not receive cost reporting messages. (pub. 11/3/23)

Providers must post distribution plan showing compliance with rate increase spending requirement

The Minnesota Legislature authorized rate increases for selected Elderly Waiver (EW), Alternative Care (AC) and Essential Community Supports (ECS) services effective Jan. 1, 2024. All EW, AC and ECS providers that receive a rate increase must use 80% of the increase in revenue to increase compensation-related costs for the staff they hire directly.

By Jan. 1, 2024, providers must prepare and post a distribution plan for their use of the rate increase. The distribution plan must be available for at least six months to all staff and available to the Aging and Adult Services Division (AASD) upon request. The Minnesota Department of Human Services (DHS) may recoup funds from providers who do not comply with this requirement.

Review the Provider spending requirements for inflationary rate adjustment distribution plans AASD eList announcement for more information on this requirement.

Email dhs.aasd.hcbs@state.mn.us if you have questions about this message. (pub. 11/2/23)

Centers for Medicare & Medicaid Services (CMS) implements National Correct Coding Initiative (NCCI) edits for drug testing

CMS implemented NCCI procedure-to-procedure edits effective July 1, 2023, on the 2023 Q4 NCCI PTP Edits - Practitioner Services spreadsheet on its Medicaid NCCI Edit Files webpage for the following codes:
- Column 1 codes 80305, 80306 and 80307 for presumptive tests

- Column 2 codes G0480 – G0483 and G0659 for definitive tests

We are aware that CMS will allow the use of a modifier to bypass the edits when billing codes in Column 1 and Column 2 together under allowable circumstances.

You should continue to submit drug testing claims as normal. We are updating our system and we will reprocess claims back to July 1, 2023. We will publish a message on this webpage after we have updated the system and are ready to reprocess the claims. We do not guarantee payment after reprocessing if the claim is not submitted following MHCP guidelines. (pub. 10/31/23)

Paid Individualized Education Program (IEP) claims reprocessed for fiscal year (FY) 2021-2022

The Minnesota Department of Human Services (DHS) will reprocess the paid IEP claims for FY 2021-2022 (July 1, 2021-June 30, 2022) between Nov. 1-30, 2023. We will reprocess paid IEP claims in order of the original number you have in our system, or your National Provider Identifier number. This process takes approximately two weeks to finalize. Claims are reprocessed every two weeks.

You can have your remittance advice only list final paid claims for FY 2021-2022. If you would like to do this, wait to submit claims until Dec. 1, 2023.

DHS calculated and reviewed the final IEP rates for FY 2021-2022; and entered the rates in the Medicaid Management Information System before reprocessing.

Contact Jacquie Vang at dhs_rates_iep@state.mn.us or 651-431-2519 with questions about this message. (pub. 10/31/23)

Silver diamine fluoride applications covered, new social-emotional screening tools allowed at Child and Teen Checkups (C&TC) exams

Minnesota Health Care Programs (MHCP) now covers silver diamine fluoride applications at any age-related C&TC visit and allows two new social-emotional screening tools for children under 5 years old.

You may apply silver diamine fluoride effective Oct. 1, 2023, to a tooth or teeth when there is a visible need identified during the open-mouth exam at a C&TC visit. Review the American Academy of Pediatric Dentistry's Physician Use of Silver Diamine Fluoride in Dental Caries Management (PDF) for guidance. You should bill per tooth per date of service using Current Procedural Terminology (CPT) code 0792T.

You may use the Survey of Well-being of Young Children (SWYC) Baby Pediatric Symptom Checklist and the Preschool Pediatric Symptom Checklist for social-emotional screening for children under age 5 years in the C&TC clinic setting. The American Academy of Pediatrics accepts these parent report tools. We have updated the C&TC section of the MHCP Provider Manual, and the Minnesota Department of Health is updating its C&TC Developmental and Social Emotional Screening in the Clinic Setting webpage to reflect this change. Refer to Tufts Medical Center's The Survey of Well-being of Young Children webpage for more information about SWYC. (pub. 10/31/23)

Reminder: Waiver allowing PCA agencies to bill for services provided by certain family members ends Nov. 11

We explained on Sept. 27 on this webpage that the temporary waiver allowing personal care assistance (PCA) agencies to hire certain family members to be paid to provide PCA services ends Nov. 11, 2023. This is a reminder this temporary waiver will end Nov. 11, 2023.

The family members that the waiver allowed to be paid for providing PCA services were:
- Parents of minors
- Stepparents of minors
- Legal guardians of minors

- Spouses

The Minnesota Department of Human Services (DHS) previously announced an extension of the end date for this waiver in a May 12, 2023, eList.

Effective **Nov. 12, 2023**, Minnesota Health Care Programs (MHCP) or a person's managed care organization (MCO) cannot pay PCA agencies for claims with dates of service provided after Nov. 11, 2023, by these family members.

People and families should work together with their PCA agency to develop an alternative plan for providing PCA services. They can contact their lead agency (county, tribal government, or managed care organization) for additional support if they continue to struggle with staffing.

Review the Sept. 26, 2023, eList announcement for more information.

Contact the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 or use the Disability Services Division Contact Form to submit an inquiry with questions. (pub. 9/27/23 and 10/24/23)

Revalidation for next set of providers begins Nov. 1, 2023

Minnesota Health Care Programs (MHCP) will send revalidation notices Nov. 1, 2023, to the following provider types:
- Financial Management Services (FMS) - provider type 38
- Hospitals - provider type 01
- Hospice - provider type 02
- Durable Medical Supplies - provider type 76
- Transportation providers - provider type 82
- Early Intensive Developmental and Behavioral Intervention organizations - provider type EI
- Home and Community-Based Services (HCBS) providers - provider type 18 with practice name starting with letter R; and S through Z who previously were not sent a revalidation letter in 2022.

Providers due for revalidation will receive a revalidation notice in the PRVLTR folder of their MN–ITS mailbox Nov. 1, 2023. MHCP will mail the revalidation notice via the U.S. Postal Service to the credentialing address on the enrollment record if the provider has not set up a MN–ITS mailbox.

Do not send any revalidation documents until you receive your initial revalidation notice. You will receive a revalidation notice when you are due for revalidation. Review the revalidation schedule in the Provider Screening Requirements section of the MHCP Provider Manual for more information. Do not call the MHCP Provider Resource Center unless you know you are due for revalidation and have not received a revalidation notice.

Sign up for Minnesota Provider Screening and Enrollment (MPSE) portal training to learn how to complete your revalidation using the MPSE portal. Training will be held on the following dates:
- Friday, Nov. 3, from 10 a.m. to noon – Register for MPSE Portal Revalidation Training - Nov. 3, 2023
- Monday, Nov. 13, from 10 a.m. to noon – Register for MPSE Portal Revalidation Training - Nov. 13, 2023
- Tuesday, Nov. 28, from 1 to 3 p.m. – Register for MPSE Portal Revalidation Training - Nov. 28, 2023
- Monday, Dec. 11, from 10 a.m. to noon – Register for MPSE Portal Revalidation Training - Dec. 11, 2023
- Friday, Dec. 15, from 10 a.m. to noon – Register for MPSE Portal Revalidation Training - Dec. 15, 2023
- Thursday, Dec. 21, from 1 to 3 p.m. – Register for MPSE Portal Revalidation Training - Dec. 21, 2023

Refer to the Provider Screening Requirements section of the MHCP Provider Manual for more information about revalidation. (pub. 10/16/2023)

MHCP has sent personal care assistance Steps for Success certificates for the Sept. 6-8 workshop

Minnesota Health Care Programs (MHCP) has sent providers who attended the PCA Steps for Success workshop on Sept. 6-8, 2023, their certificates of completion via the email address used to register for the training. Providers who completed the training should receive the certificate by the end of the business day on Oct. 16, 2023. If you have any questions, call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411. (pub. 10/16/23)

Revised: Minnesota Department of Labor and Industry (DLI) offers a new webpage and webinar to guide employers on earned sick and safe time, overtime

We've revised this message to explain we've published it on behalf of DLI. We encourage providers to visit DLI's new [FAQs: Earned Sick and Safe Time](#) webpage for more information about the new earned sick and safe time law, which goes into effect Jan. 1, 2024. Questions and answers include example scenarios and different options employers may take to implement the law in their workplaces, including accrual, front-loading and carryover provisions. DLI also posted a new [Minnesota's Earned Sick and Safe Time](#) video that gives an overview of the earned sick and safe time law. The video is also available in [Somali](#) and [Spanish](#) versions.

DLI's Labor Standards Division will host webinars that will cover state and federal minimum-wage and overtime requirements, as well as exemptions, for workers in Minnesota. Visit the [Events: Labor Standards](#) webpage to register and for more information. (pub. 10/10/23, rev. 10/24/23)

Electronic visit verification (EVV) quarterly webinar sessions available

The Minnesota Department of Human Services offers quarterly webinar sessions for providers required to use EVV. In the webinars, you will learn about roles and responsibilities, updates and next steps. The sessions are held on Webex from 1 to 2 p.m. on the following dates:
- Monday, Sept. 25, 2023
- Monday, Dec. 11, 2023

The September session focuses on the recently published EVV policies for home health providers. Additionally, representatives from the state-selected vendor, HHAX, will demonstrate some of the system functionalities that implement policies.

Registration through TrainLink is required. Review the [Electronic Visit Verification (EVV) Quarterly Updates](#) webpage for registration details and more information about the learning objectives. You will find the Webex link and phone number in the webinar's listing that you access during registration. (pub. 9/22/23)

Updates to Substance Use Disorder 1115 Demonstration provider enrollment

Review the following 1115 Demonstration provider enrollment dates.

Providers requiring Jan. 1, 2024, enrollment date
The following substance use disorder (SUD) providers are required to enroll in the 1115 Demonstration by Jan. 1, 2024:
- Minnesota residential treatment providers licensed by the Minnesota Department of Human Services (DHS) and enrolled in Minnesota Health Care Programs (MHCP)
- Minnesota withdrawal management providers licensed by DHS and enrolled in MHCP
- Out-of-state residential SUD providers enrolled in MHCP

Providers requiring Jan. 1, 2025, enrollment date
The following SUD providers are required to enroll in the demonstration by Jan. 1, 2025:
- Minnesota nonresidential treatment providers licensed by DHS and enrolled in MHCP
- Hospital-based residential treatment providers licensed by DHS and enrolled in MHCP

Tribally licensed providers may elect to participate in the demonstration.

These enrollment requirements are according to Minnesota Statute 256B.0759, subdivision 2. Send an email to 1115demonstration.dhs@state.mn.us if you have questions or would like assistance in completing your enrollment application. (pub. 7/12/23 and republished 9/26/23)

Updated webpage and new tools help Minnesotans keep their health insurance as renewals resume in public health care programs

Minnesota Department of Human Services refreshed the Renew My Coverage webpage and will launch new tools in the coming weeks to make it easier for Minnesotans to keep their health insurance now that annual member eligibility renewals have resumed in public health care programs. Please share this information with the members you serve.

Members should look for:
- A new envelope design to help renewal paperwork stand out better in mailboxes. Envelopes are now marked with a blue circle with the text "Important information enclosed."
- A new document upload tool that allows members to skip the postage and upload their annual eligibility renewal documents online. Enrollees can also submit renewal paperwork by postal mail, dropping it off at their county or tribal office, fax or by giving their information verbally over the phone.

Members will soon be able to:
- Use a new renewal date lookup tool to find out when to watch their mail for renewal information.
- Receive text messages from the number "28343" when it's time to fill out and submit their renewal paperwork.

We are committed to ensuring that eligible Minnesotans retain their public coverage when renewal processes resume as required by Congressional legislation that states to return to standard Medicaid eligibility procedures. On the Renew my coverage webpage, we have created a one-stop shop for Medical Assistance and MinnesotaCare members with all the information they need about how to keep their insurance.

The most important thing enrollees can do now to prepare for their renewal is to Update their contact information. Members who have moved in the last three years should update their address, phone number and email, so they can be reached.

Renewal information will be mailed to members in monthly waves or "cohorts" each month for the next 12 months. The first group of Minnesotans due for their renewal paperwork will get their renewal information mailed within the next few weeks. (pub. 4/27/23)

COVID-19 vaccines and administration codes update

Minnesota Health Care Programs (MHCP) posted a Provider News message on October 25, 2022, about the category of service edit occurring for the following COVID-19 vaccines and administration codes:

- Vaccine 91304
  administration codes 0041A and 0042A
- Vaccine 91308
  administration codes 0081A, 0082A and 0083A
- Vaccine 91311
  administration codes 0111A, 0112A and 0113A
- Vaccine 91307
  administration codes 0071A, 0072A, 0073A, and 0074A

The category of service edit is now fixed. We reprocessed claims back to the effective dates for the covered codes included in this message.

Find the effective dates for the covered codes on the MHCP fee schedule webpage or under Vaccines in the Billing section under Coronavirus (COVID-19) in the MHCP Provider Manual. (pub. 1/31/23)

Free Organizational Transformation webinars for Employment and Day Service providers

The Minnesota Transformation Initiative (MTI) in collaboration with the Minnesota Organization for Habilitation and Rehabilitation (MOHR) will hold quarterly trainings focused on organizational transformation to support community

engagement and competitive employment. These trainings are free and open to any employment and day service provider in Minnesota.

Webinars will be held on the following dates from 1 - 2:30 p.m.:
- Nov. 16, 2023
- Feb. 15, 2024

Planned training topics include:
- Setting a vision and defining success for transformation
- Managing through change (including supporting staff, clarifying roles, identifying professional development, and communication with staff)
- Financial stability and sustainability
- Moving from center-based to community-based services
- Employer engagement

Each session will include perspectives and special considerations for rural providers.

Registration for each quarterly webinar will be sent through the Minnesota Department of Human Services (DHS) Employment First email list. Sign up to receive the email by visiting and scrolling to the bottom of the Employment First webpage. Trainings will be recorded, and recordings will be sent to all who register.

The Minnesota Transformation Initiative is a project funded by (DHS) to support the transition of people with disabilities receiving subminimum wages into competitive, integrated employment. Email Danielle Mahoehney at mahoe001@umn.edu for more information about MTI project activities. (pub. 10/6/22)

Training

Minnesota Provider Screening and Enrollment (MPSE) portal live demonstrations

The Minnesota Department of Human Services (DHS) will be offering monthly live demonstrations of various functions in the MPSE Portal. Live demonstrations take place on the first Wednesday of each month from 1 to 3 p.m. starting on **Sept 7, 2022**. There will be three categories of live demonstrations provided on a rotating basis. These live demonstrations are free of charge.

Categories of live demonstrations include:
- New Provider Enrollment
  - How to enroll in MPSE as a first-time provider
  - Shows the steps for enrollment from registration to submission
- Managing Enrollment Records
  - How to enroll new locations
  - How to update services, credentials, addresses, and other enrollment information
- Managing Affiliations
  - How to affiliate an individual provider to an organization
  - How to affiliate an organization to an individual provider
  - How to affiliate an organization to a direct support worker
  - How to affiliate a trading partner

Who should attend?
- Owners of MHCP-enrolled organizations or individual providers
- Employees of MHCP-enrolled organizations who maintain provider enrollment records
- Employees of MHCP-enrolled organizations who process affiliations
- Employees of MHCP-enrolled organizations responsible for MHCP compliance
- Anyone interested in learning more about the MPSE portal

Register for these demonstrations on the MPSE portal training webpage where you can also find on-demand videos and links to more information about the MPSE portal. (pub. 8/18/22)

Minnesota Provider Screening and Enrollment (MPSE) portal training for transportation services providers

Minnesota Health Care Programs (MHCP) offers free MPSE portal training for transportation services providers enrolling individual drivers. MHCP provides these training sessions through a webinar.

You will learn how to affiliate transportation drivers to medical transportation organizations and how to enroll drivers, if they are not already enrolled with MHCP. Transportation drivers must be affiliated to medical transportation organizations.

Sessions are available at the following times on the following dates. We will provide the same information at each session.
- Tuesday, Oct. 3, 2023, from 1 to 3 p.m. – Go to the Oct. 3 Transportation Drivers webpage to register.
- Monday, Oct. 23, 2023, from 10 a.m. to noon – Go to the Oct. 23 Transportation Drivers webpage to register.
- Monday, Nov. 6, 2023, from 1 to 3 p.m. – Go to the Nov. 6 Transportation Drivers webpage to register.
- Thursday, Nov. 16, 2023, from 10 a.m. to noon – Go to the Nov. 16 Transportation Drivers webpage to register.
- Monday, Dec. 4, 2023, from 10 a.m. to noon – Go to the Dec. 4 Transportation Drivers webpage to register.
- Monday, Dec. 18, 2023, from 1 to 3 p.m. – Go to the Dec. 18 Transportation Drivers webpage to register.

If you need a reasonable accommodation to participate in a training session, email dhs.provider-workshops@state.mn.us to tell us what kind of accommodation you need. We will contact you by email to confirm your request. (pub. 9/5/23)

Minnesota Health Care Programs (MHCP) on-demand video and online training updates

MHCP offers training for providers who provide services for members enrolled in MHCP. We have updated on-demand and online training opportunities on the MHCP provider training webpage.

On-demand videos
On-demand videos are arranged by category, including Minnesota Provider Screening and Enrollment Portal (MPSE), MN–ITS and Billing. Each video can be viewed in 10 minutes or less and provides instructions on a concept or technique.

Online training
Online training is arranged by content for all providers or specific providers. Training is led by an instructor who will help attendees navigate the Minnesota Department of Human Services website and locate and use MHCP provider information and other related webpages or internet-based applications such as MN–ITS. All instructor-led training is online only. (pub. 11/22/22)

Free online Resources and MN–ITS training available

Minnesota Health Care Programs (MHCP) offers free online training for MHCP-enrolled providers. Go to the MHCP provider training webpage to review the list of available training.
(pub. 11/22/22, rev. 1/31/23, rev. 2/28/23, rev. 4/5/23, rev. 4/25/23)

Free online Provider Basics and MN–ITS training available

Minnesota Health Care Programs (MHCP) is offering free online Provider Basics Resources and MN–ITS training to all enrolled MHCP providers who bill fee-for-services claims. This training is being offered monthly beginning Mar. 10, 2021.

You will learn how to navigate the MHCP provider webpages and the MHCP provider manual, and how to use MN–ITS administration, mailbox and eligibility requests (270/271) features. Go to the Provider Basics webpage to register for this training.

Claim training is not provided in this training. See our MHCP provider training webpage to register for provider-specific claim training. (pub. 2/11/21)

On-demand training videos

Minnesota Health Care Programs (MHCP) offers free on-demand training videos arranged by category on the [MHCP provider training](#) webpage. Each video can be viewed in 10 minutes or less and provides instructions on a concept or technique. (pub. 12/13/22)

Free online Minnesota Provider Screening and Enrollment (MPSE) training available

Minnesota Health Care Programs is providing free online training for our MPSE online portal.

See the [MPSE portal training](#) webpage for registration, brief online tutorials to help prepare you for class and more information. (pub. 2/1/20, rev. 2/19/20, 7/27/22)

Additional information

- [Provider news and updates archive](#)
- [MHCP provider policies and procedures](#)
- [Latest Manual Revisions](#)
- [Grants and requests for proposals](#)

Call the MHCP Provider Resource Center at 651-431-2700 or 800-366-5411 if you have questions about this information.