



2018-19 Gaps Analysis Process: Overview & Mini-Workshop

HCBS Partners Panel Meeting

August 16, 2019

Jason Flint and Mary Olsen Baker, DHS

Presentation outline

- Purpose
- Overview
 - Background
 - Ongoing process
 - Current activities
- Mini-Workshop ~ Two facilitated activities
- Reflect

What is the Gaps Analysis?

Purpose

Understand and improve access to services and supports of all people who need services

- Gathers information and prioritizes service access capacity of the “system”
- Identifies and supports action planning to improve service access (that is, reduce and eliminate gaps)

Evolution of Gaps Process

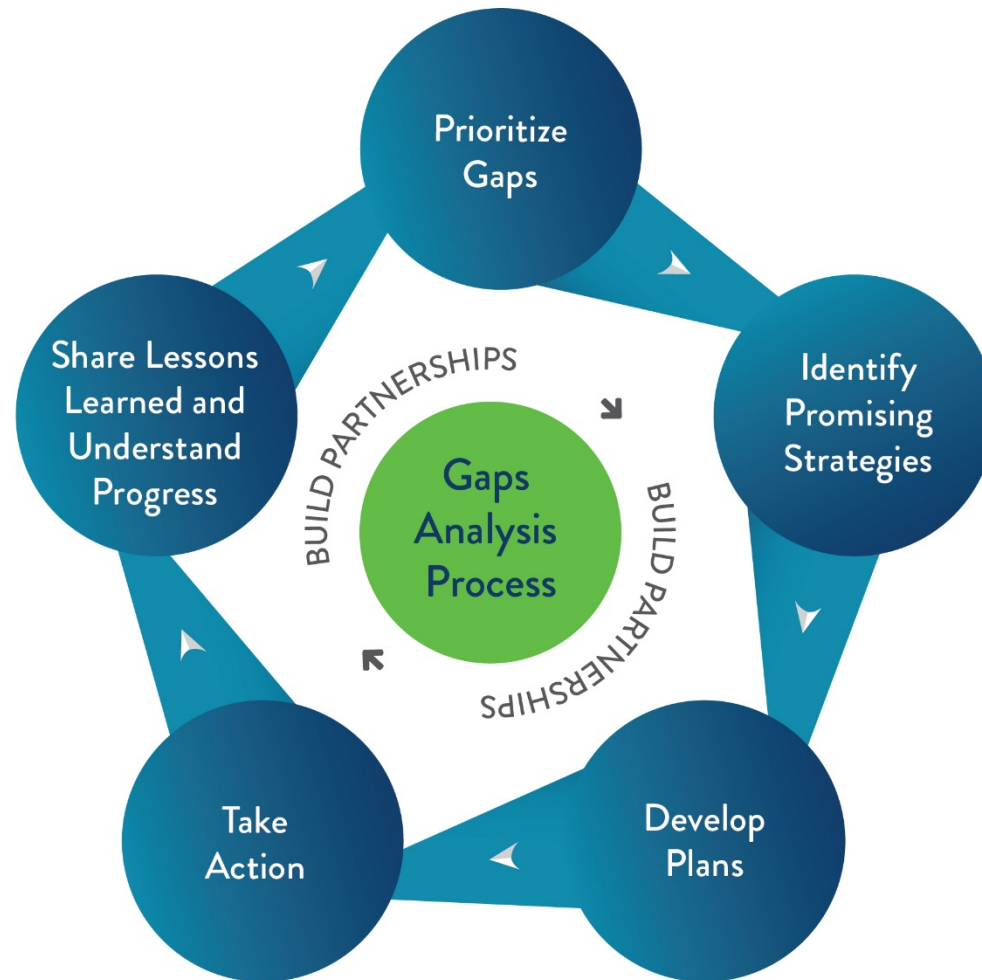
- Began in 2001 and looked only at the capacity of the publicly-funded services system to support older adults
- Data gathered via survey that asked for local experts' perceptions of the availability of publicly-funded services
- During the 2011 Legislative session, scope to look at supports for persons with disabilities, children and adults living with mental health conditions as well as older adults
- Stakeholder feedback led to development of new approach to identify gaps and action plans at a regional level
- **Today developing and implementing processes to assess and improve access**

Gaps Analysis – an ongoing process

Working with Wilder Research to implement an ongoing set of processes to:

- 1) Prioritize service access at local, regional, and state level
- 2) Identify actionable solutions
- 3) Provide support for building partnerships and taking action to address service access gaps
- 4) Share results and evaluate effectiveness of process at improving service access

Gaps Analysis core processes



Gaps Analysis Process current activities

Build upon regional efforts conducted in 2017 that identified four key service access issues

- Crisis stabilization
- Housing
- Transportation
- Workforce

Emphasis is on taking action where possible

Activities to date

Promising practices webinars

- Four webinars held in June
- Highlighted potential strategies
- Provided useful insights to inform ideas and actions
- Recordings will be posted online in August/September

Activities coming up

REGIONAL WORKSHOPS

Purpose = develop, plan and commit to taking action

- Two 1/2 day events in each region
- Focus on 2 of the 4 key service access issues
- Up to 40 participants
- Invitees to include counties, MCOs, providers and other stakeholders

Regional Workshops

Issues and Tentative dates and locations

Two Issues	REGION	DATE	CITY
Housing & Workforce	Central (EDR 7E&7W)	17-Sep	Sartell
Housing & Transportation	Southeast (EDR 10)	19-Sep	Rochester
Transportation & Workforce	Headwaters (EDR 2)	24-Sep	Bemidji
Crisis & Workforce	North Central (EDR 5)	25-Sep	Brainerd
Housing & Workforce	Metro (EDR 11)	1-Oct	Minneapolis
Transportation & Workforce	Southwest (EDR 6&8)	3-Oct	Marshall
Transportation & Workforce	Northwest (EDR 1)	15-Oct	Thief River Falls
Transportation & Workforce	West Central (EDR 4)	16-Oct	Fergus Falls
Housing & Transportation	Arrowhead (EDR 3)	21-Oct	Duluth
Transportation & Workforce	South Central (EDR 9)	23-Oct	New Ulm

Regional Workshops: How get invited?

Contact Wilder Research at

DHS.GapsAnalysis@wilder.org

651-280-2727.

Mini-Regional Workshop on Transportation

Goal – improve access to transportation services at a local or regional level

In this mini-workshop, you will be asked to:

- Consider statewide data
- Discuss and identify strategies
- Assess strategies and identify partners or connections
- Reflect

Thank you!

For more information about the Gaps Analysis process,

Check out the website at

[Mn.gov/DHS/Gaps-Analysis](https://mn.gov/DHS/Gaps-Analysis)

Gaps Analysis – current project leads

Wilder Research

- Francie Streich
- Madeleine Hansen
- Nicole MartinRogers

DHS

- Mary Olsen Baker, Mike Saindon Todd Stump*, Ana Westervelt* (Aging)
- Jason Flint, Jennifer Strei (Disability)
- Ashley Warling-Spiegel, Julie Pearson, Erin Flicker (Behavioral Health)

MDH

- Cathy Griffin

*Project coordinators