



Goodhue County  
**Health and Human Services**

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May 14, 2013

The following is Goodhue County's reponse to the recommendations and Corrective Action Requirments for the Waiver Review which took place March 11 thru 13, 2013

**Recommendations:**

**Goodhue County should adopt strategies to reduce current caseloads.**

As of May 1, 2013 all CAC, CADI and BI clients not living in Goodhue County were referred to a private case management agency. Some DD clients will be referred out by the end of June. New clients not living in Goodhue County will be referred to a case management agency.

**Goodhue County should build off of current provider monitoring practices and existing consumer satisfaction sheets and use them consistently across waiver programs.**

Goodhue County is forming a new HCBS Team which will include all waivers which will help make our practices more consistent across all waivers. The Adult Foster Care Licensor is scheduled to attend our June meeting.

**Goodhue County has reserves in the DD and CADI budgets and is able to serve additional participants in these programs.**

CCB does not have a waiting list so all clients are being added as screened and eligible. DD waiting list procedure is being changed from clients that need services immediately only. At the time of the Waiver Review clients that had been screened and may want services in the future were on the waiting list. This practice is no longer taking place and only clients that need services at the present will be on the waiting list. Currently there are no clients on the DD waiting list.

**Corrective Action Requirements:**

**Beginning immediately, case mangers must conduct face to face visits with participants as required in the federally approved DHS waiver plans.**

DD clients are and will continually have a face to face visit every 6 months.

**Beginning immediately, ensure that case files include the Related Condition Checklist for all DD participants with a related condition.:**

All charts have been update with the Related Condition Checklist and this form will be completed annually.

**Submit the Case File Compliance Worksheet within 60 days of the Waiver Review Team's site visit.**

This form was submitted on April 12, 2013.

Repectivly submitted by,

Mary Heckman  
Joint Deputy Director

*"Promote, Preserve, Strengthen and Protect the Health of Individuals, Families, and Communities"*

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