HCBS Partners Panel Meeting Notes

Dakota County Service Center
March 22, 2019

Welcome, Introductions

Lori Lippert, Disability Services Division

Personal Health Records for LTSS Demonstration (aka TEFT)

Tom Gossett, *Supervisor, Aging and Adult Services Division*
Rolf Hage, *project consultant, Aging and Adult Services Division*
Greg Linden, *Linden Tech Advisors, consultant*
Presentation on DHS' Personal Health Records (PHR) for Long-term Services and Supports Demonstration (aka Testing Experience and Functional Tools grant [TEFT])

Q: Is it possible to delve deeper in the PHR than the program level a person is on, for example, to see what services and number of units of the services a person is receiving?
A: No, the effort with this project was to prove the ability to put any information out there to allow people to see it. Because of that, we put out a very simple profile page to test the proof of concept. That said, the goal would be to ultimately make a lot of information available to beneficiaries electronically. This grant work is the first step in the process towards achieving that goal.

Q: Are there lessons learned from this grant project that might be able to be used for other projects?
A: Yes, we've learned a lot of lessons from this project that we're sharing across the department. Ultimately, it would be great to have a beneficiary portal where people can log in to see a lot of different pieces of information. When implemented, this grant project will hopefully help to make the launch of the portal more successful.

Q: Can you speak to how data privacy concerns are addressed with this project? (This came up in several comments and questions.)
A: Privacy is always a priority. The project included the development of security protocols. Any exchange of health care information would be subject to applicable laws and regulations governing such exchanges.

Q: Are people allowed to opt out of having their records shared? There should be a high standard for what constitutes giving consent to have your records shared. It seems like coercion to make one's ability to get care dependent on consent to share information.
A.: There is already a process for asking people to give consent to share their health information. People are informed that it might impact their ability to get care if they don't consent to having their records shared.

Long-term Services and Supports Dashboards

Ashley Reisenauer, *Supervisor, Fiscal Analysis and Performance Management*
Janene Cowan, *Fiscal Analysis and Performance Management*
Julie Angert, Aging and Adult Services Division
Presentation on DHS' long-term services and supports dashboards (See handouts)

Q: Is there one place to go to find all the dashboards?

A: Unfortunately, no. We are trying to improve navigation.

Q: Where are the long-term services and supports performance measures and the demographic dashboards?
A: They are still being made ready to be published on the DHS website. Today we are showing you what will be available. We hope to have them out this summer. Lori and Aron will send out links when they are published.

Q: Will DHS work to improve the font size to make the screens more accessible for people with low vision?
A: The dashboards are built to WCAG 2.0 standards.

Presenters asked panel members how they might use the dashboards. Many responded that they would use it for planning purposes. One member expressed the hope that DHS is using the information internally. Alex responded that we do.

2020 Census

Andrew Virden, Director of Census Operations and Engagement, Minnesota State Demographic Center
Presentation on Minnesota's 2020 census

Closing

Lori Lippert, Disability Services Division