

WRAC Aug. 25 meeting chat transcript (unedited)

August 25, 2022 9:48 AM from Captioner - Kristi Arntzen (privately): To view captions for this event, click this link: <https://www.streamtext.net/player?event=WRAC>

August 25, 2022 9:51 AM from Captioner - Kristi Arntzen to everyone: To view captions for this event, click this link: <https://www.streamtext.net/player?event=WRAC>

August 25, 2022 9:52 AM from Kelly Friesen to everyone: Good Morning! I am traveling and my Internet is going to be spotty by phone. If I lose connection, I will get back on asap.

August 25, 2022 9:52 AM from Kayte to everyone: I'm on my phone currently, webex is loading on my iPad. I'm at a coffee shop. And Wi-Fi is spotty

August 25, 2022 9:56 AM from Leah Z to everyone: We'll be starting shortly. Thanks all!

August 25, 2022 10:13 AM from arbdella hudson to everyone: goodmorning will I be able to introduce myself ?

August 25, 2022 10:13 AM from arbdella hudson to everyone: I havean aid with me

August 25, 2022 10:18 AM from Don Barnes to everyone: Paradigm Residential Services, Inc. Sorry

August 25, 2022 10:24 AM from Hannah Lamb to everyone: Email is Waiver.Reimagine@state.mn.us

August 25, 2022 10:30 AM from Bud Rosenfield OMHDD he/him to everyone: Leah et al, the Equal Access to Services guiding principle does not seem to support equal access regardless of which waiver you are on. I think multiple committee members raised that equity/equality issue last meeting. Thanks.

August 25, 2022 10:32 AM from Polly Owens to everyone: Whenever a policy or procedural decision is made we need to assure it fits within the guiding principles. They are the foundation.

August 25, 2022 10:32 AM from Lauren Thompson to everyone:
Use as a criteria as aspects are discussed piece by piece to assure consistency

August 25, 2022 10:32 AM from val barnes to everyone:
Yeah, I don't like this

August 25, 2022 10:32 AM from Lisa Evert to everyone: The Guiding Principles serve as a great reference to guide success and failure as decisions are made.

August 25, 2022 10:33 AM from Leah Z to everyone: Bud- could this be discussed more when the group defines equity as an outcome?

August 25, 2022 10:33 AM from val barnes to everyone: if you understand it

August 25, 2022 10:33 AM from val barnes to everyone: great idea bud

August 25, 2022 10:33 AM from Lisa Evert to everyone: Polly makes a great, clear point!

August 25, 2022 10:33 AM from Rosalie Eisenreich, SEMCIL to everyone: I second what Bud provided above. Equal access no matter the type of waiver is essential. This needs to be included in the guiding principle.

August 25, 2022 10:33 AM from Elizabeth Scheel-Keita to everyone: each time we decide a policy, review it carefully in line with principles

August 25, 2022 10:33 AM from Dr. Kate Jirik to everyone: there needs to be a reference to action plans as many of these things can be done now prior to finalizing waiver reimagined

August 25, 2022 10:34 AM from Tricia Brisbine to everyone: It would be great to formally circle back to these principles more often...maybe call out the times when our discussion and decisions made directly relate to these principles

August 25, 2022 10:34 AM from Kayte Barton to everyone: Ensure that other services needed won't defund other budgets. And that paperwork is streamlined, so that it is easier for caregivers to do and less work

August 25, 2022 10:34 AM from Kelly Friesen to everyone:
Guiding principles are helpful as long as we can revise them if we find something is not working as intended. The principles may need to be fluid & change as we progress.

August 25, 2022 10:34 AM from Jen Drganc to everyone: I like the addition of outcomes.

August 25, 2022 10:35 AM from Sue Mackert to everyone:
Maintaining flexibility for adding other guiding principles as the process continues

August 25, 2022 10:35 AM from Bud Rosenfield OMHDD he/him to everyone: It would also help us if DHS staff could reference specific guiding principles when presenting us with options or questions to decide. Thx

August 25, 2022 10:35 AM from Tricia Brisbane to everyone:
yes, the flexibility is crucial

August 25, 2022 10:35 AM from Jen Drganc to everyone: One outcome could be that we have equal access to funding regardless of which waiver you are assigned.

August 25, 2022 10:35 AM from Chad Wilson to everyone: At the conclusion of topic discussion, we should refer to the principles to see if suggestions are advancing the principles. It should be a guide, but not control discussion.

August 25, 2022 10:36 AM from phyllis reller to everyone:
I agree with all that was above and I feel we need to balance that transparently with rules/statutes/federal requirements etc. It is important for all of us to find and address where barriers might be.

August 25, 2022 10:36 AM from val barnes to everyone: good point chad, you can't talk about choice and more control then control

August 25, 2022 10:38 AM from Tricia Brisbane to everyone:
Is there a way to access those research methods and data?

August 25, 2022 10:38 AM from arbdella hudson to everyone:
I can't see anything. 🙄 I can hear so I will just listen.

August 25, 2022 10:39 AM from Bud Rosenfield OMHDD he/him to everyone: Stephen, can you give us a few examples of how the two waiver model offers better ability to make policy changes or easier administration compared to a unified waiver?

August 25, 2022 10:39 AM from Facilitator Lea (privately): Can you pls ensure we capture the chat at the meeting end?

August 25, 2022 10:40 AM from Maria Trueblood to everyone: Tricia: here is the feasibility study: https://mn.gov/dhs/assets/Waiver-Feasibility-Recommendation-Report_tcm1053-399494.pdf

August 25, 2022 10:40 AM from Kayte Barton to everyone: Also keep the outcomes person centered. Give the person who receives services a say in what services that they want, and how they want to spend their dollars. Reduce the fees of service providers

August 25, 2022 10:40 AM from Don Barnes to everyone: Could we get information on the states you looked at that have a two waiver system? Thanks

August 25, 2022 10:40 AM from Hannah Lamb to everyone: There are four reports on Waiver reshaping (also called reconfiguration) on the website: <https://mn.gov/dhs/partners-and-providers/news-initiatives-reports-workgroups/long-term-services-and-supports/waiver-reimagine/>

August 25, 2022 10:40 AM from Hannah Lamb to everyone: reshaping*

August 25, 2022 10:40 AM from Tricia Brisbine to everyone: It might be helpful if we better understand the benefits of this 2 waiver system as viewed by DHS?

August 25, 2022 10:40 AM from Maria Trueblood to everyone: you can find all the research to date on the waiver reimagine website under the resources tab: <https://mn.gov/dhs/partners-and-providers/news-initiatives-reports-workgroups/long-term-services-and-supports/waiver-reimagine/>

August 25, 2022 10:40 AM from Polly Owens to everyone: I second Bud's question.

August 25, 2022 10:41 AM from Don Barnes to everyone:
Thank you Tricia

August 25, 2022 10:41 AM from Rosalie Eisenreich, SEMCIL to everyone: Maria, the link you provided isn't enough detail.

August 25, 2022 10:41 AM from arbdella hudson to everyone:
I agree👍

August 25, 2022 10:42 AM from Rosalie Eisenreich, SEMCIL to everyone: The link info is what has already been shared before and been reviewed.

August 25, 2022 10:42 AM from Dr. Kate Jirik to everyone:
This slide is basically unusable for people with visual impairments

August 25, 2022 10:44 AM from Kayte Barton to everyone:It's also not visually accessible for those of us who aren't

August 25, 2022 10:45 AM from Leah Z to everyone: This visual was sent to members via email as well. Word document: Policy Development Process_WRAC. We will work on ways to make this more accessible- there is Alt text as well on the power point.

August 25, 2022 10:45 AM from Tricia Brisbane to everyone:
Where do we find details (numbers and description) of "stakeholder focus/advisory groups"?

August 25, 2022 10:45 AM from Tricia Brisbane to everyone:
sorry, *focus

August 25, 2022 10:46 AM from Maria Trueblood to everyone:
Hi Tricia, you can either go to the webpage and the resources tab (linked above) or review the document directly here:
https://mn.gov/dhs/assets/WR-Stakeholder-Focused-Discussions-accessible_tcm1053-388615.pdf

August 25, 2022 10:48 AM from arbdella hudson to everyone:
I needed hard copy and I requested I need these accommodations to function in these meetings 😞 please honor this request if you can it really helps me

August 25, 2022 10:48 AM from val barnes to everyone: Yes, hard copies would be nice

August 25, 2022 10:49 AM from Leah Z to everyone: I think after this week- the number is 24 members.

August 25, 2022 10:50 AM from Maria Trueblood to everyone: Arbdella and Val, i have noted your requests and we can connect after to make sure you are getting the materials that you need in a format that works.

August 25, 2022 10:50 AM from val barnes to everyone: tks

August 25, 2022 10:52 AM from arbdella hudson to everyone: Thank you so much. I am doing my best to follow this process appreciate your support

August 25, 2022 10:53 AM from Chad Wilson to everyone: Are 1:1 meeting going to be offered going forward?

August 25, 2022 10:53 AM from Tricia Brisbane to everyone: Sorry if I missed this, how was the survey designed?

August 25, 2022 10:55 AM from Bud Rosenfield OMHDD he/him to everyone: How was the survey circulated/advertised?

August 25, 2022 10:56 AM from Dr. Kate Jirik (privately): if you are going to use a chart like the one just used, please have someone try to describe the the chart to someone who can't see it. Ifthat does not go well, then the chart needs to be altered until it can be understood by someone who can't see what is being described.

August 25, 2022 10:56 AM from Tricia Brisbane to everyone: "Internally designed" is a major flaw if the intention was to prioritize person-centered practices

August 25, 2022 10:57 AM from Tricia Brisbane to everyone: It seems that might be a major reason why trying to increase stakeholder engagment at this point results in confusion and frustration for DHS and stakeholders.

August 25, 2022 10:58 AM from Chad Wilson to everyone: For future surveys a focus should be on getting responses from people with disabilities and non-white stakeholders.

August 25, 2022 10:58 AM from Bud Rosenfield OMHDD he/him to everyone: Appreciate the sneak peek. First reaction is that the # of responses is very small and not as diverse as we'd probably like (300

responses total, only 13 individuals who use services, when there are, what, 60,000 people receiving waiver services?). So need to be very cautious about how we use the survey info...

August 25, 2022 10:58 AM from Kayte Barton to everyone: I keep losing my connection, hopefully it sticks around

August 25, 2022 10:58 AM from Kayte Barton to everyone: I keep losing my internet connection

August 25, 2022 10:59 AM from Leah Z to everyone: Question to the WRAC: How can we increase the responses from people on the waiver? What recommendations do you have to react out to more people with disabilities/non-white stakeholders?

August 25, 2022 10:59 AM from Marilyn Etzbach (privately): This is Marilyn, the Alliant PM. Will you please email me the chat log when the meeting concludes? (I'm not sure why I am not seeing any chat after 10:56 a.m.) marilyn.etsbach@state.mn.us

August 25, 2022 11:00 AM from val barnes to everyone: person centered approaches that I have seen and experienced have been flawed because it should be about putting the person/s in the center not using them as an after thought

August 25, 2022 11:00 AM from Dr. Kate Jirik to everyone: send the survey to case managers and mandate that it be shared with stakeholders

August 25, 2022 11:00 AM from val barnes to everyone: Its easy to say person centered its hard to do and if you are saying, your probably not doing it

August 25, 2022 11:00 AM from Tricia Brisbane to everyone: Once we realize these limitations and the fact that they may have negatively impacted the decisions made thus far, what do we plan to do about it? How do we remedy that? Or do we just keep moving forward even though decisions may have been made based on flawed data?

August 25, 2022 11:01 AM from Leah Z to everyone: Please let us know if anyone is interested in helping us with survey development and improvements to engagement and outreach. We would love to hear your ideas.

August 25, 2022 11:01 AM from Tricia Brisbine to everyone:
Interested in partnering in with DHS in survey design and implementation!

August 25, 2022 11:01 AM from Bud Rosenfield OMHDD he/him to everyone: Could increase survey response if you circulate it through natural touch points - through service providers, case managers, support planners, etc.

August 25, 2022 11:02 AM from arbdella hudson to everyone:
I don't believe I am on the proper slide he is talking about one subject and the slide shows something different how's

August 25, 2022 11:02 AM from Sue Mackert to everyone:
Share survey with county public health departments . With the pandemic, many established excellent networks for rural, non-white, and all other stakeholders

August 25, 2022 11:02 AM from val barnes to everyone:
Person centered is all about having those conversation with the affected people involved, not later but before.

August 25, 2022 11:03 AM from Rosalie Eisenreich, SEMCIL to everyone: How are the waiver reimagine teams at DHS collaborating with other policy areas? Is there further work behind the scenes beyond channeling information? How is this followed up on or integrated?

August 25, 2022 11:04 AM from Leah Z to everyone: WRAC, be ready to provide your input on: What are your thoughts on how the 2-waiver structure came to be?

August 25, 2022 11:04 AM from Zahnia to everyone: Some deographics require different methods of survey collection.

August 25, 2022 11:04 AM from val barnes to everyone:
SOLUTIONS:Be intentional when you say you want people feedback.

August 25, 2022 11:04 AM from val barnes to everyone:
Don't use folks. Its really about trust

August 25, 2022 11:05 AM from val barnes to everyone: You gotta trust the people and know and believe the folks know whats best for them and they are not out to destroy but to build.

August 25, 2022 11:12 AM from Kathy Rogers to everyone: i need to step away from mtg. will be back soon.

August 25, 2022 11:12 AM from Tricia Brisbane to everyone: I am getting ready to take my son to therapy so I am listening, but I might not be able to answer when you get to me.

August 25, 2022 11:13 AM from Sherri Pickthorn to everyone: Sorry, I need to step away for abit

August 25, 2022 11:13 AM from Saudade Samuelson to everyone: This is Saudade and I'd like to submit something in writing. I'm having difficulty with verbally expressing myself.

August 25, 2022 11:17 AM from arbdella hudson to everyone: can I speak

August 25, 2022 11:19 AM from Leah Z to everyone: Please note we are just capturing concepts on the feedback slide. Details will be captured in the transcript, in addition to the meeting minutes which will be sent to the WRAC after the meeting.

August 25, 2022 11:22 AM from Kayte to everyone: Will the 2 waiver system push out the higher functioning people out of the system? Those of us considered boarderline? We don't want to lose our services and cracks

August 25, 2022 11:29 AM from Tricia Brisbane to everyone: I need to put my comment in the chat because I will be in driving mode:

August 25, 2022 11:32 AM from Tricia Brisbane to everyone: 1. I am concerned that the 2 waiver system based on where you live will (maybe unintentionally) fiscally support congregate living facilities vs. living in home of choice supported by family and/or staff of choice. 2. Partnering with stakeholders who have LIVED EXPERIENCE to design and implement these policies could be hugely helpful in this whole process. What do we do if we identify decisions were made based on flawed data? Can we pivot?

August 25, 2022 11:33 AM from Tricia Brisbane to everyone: Oh and I COMPLETELY support simplification! :)

August 25, 2022 11:33 AM from Don Barnes (privately): HI, perhaps this has no issue with the two waiver system. However, the

recent court decision that was reached that addressed letting individuals have their own homes etc. Is this being considered within this system as it may affect what services and budgets.

August 25, 2022 11:35 AM from Chad Wilson to everyone: I want to clarify the bullet point for my statement, instead of adequate: I want services that meet everyone's needs regardless of setting.

August 25, 2022 11:37 AM from Sherri Pickthorn to everyone:
I am back

August 25, 2022 11:51 AM from Leah Z to everyone: Saudade is sending her thoughts in writing.

August 25, 2022 11:56 AM from Kathy Rogers to everyone: I will pass

August 25, 2022 11:56 AM from Kathy Rogers to everyone: just returning to meeting

August 25, 2022 11:57 AM from val barnes (privately): I have not been called 2x this morning

August 25, 2022 12:02 PM from Bud Rosenfield OMHDD he/him to everyone: Sorry, one more point that some others touched on: Moving between the waivers is going to have to be an easy and readily available process, not just to support informed choice and timely access to needed and preferred services, but also to deal with the increasing problem of service terminations and group home closures. (many of which are connected to workforce shortages). If you need to change to another service/living setting because your services are being terminated, then you have to be able to quickly change waivers when necessary.

August 25, 2022 12:11 PM from julie morrison to everyone:
Can there be a third column or a base row that calls out "Transitioning" -- from one housing type to another

August 25, 2022 12:11 PM from arbdella hudson to everyone:
please clarify what training mean

August 25, 2022 12:12 PM from Elliott Rankin to everyone:
For the purpose of the service individualized home supports with training - Training in community living service categories: Skill-building and instructional services to acquire, retain and improve the person's experience living in the community. Training must be within an

allowable community living service category, and training must meet identified needs specified in the person's assessment (e.g., MnCHOICES, long-term care consultation).

August 25, 2022 12:14 PM from phyllis reller to everyone:
yes - i may have to step out for about 10-15 minutes at 1230

August 25, 2022 12:14 PM from Leah Z to everyone: WRAC Open Discussion

Does the name "Individual Supports" (Waiver 1) sufficiently describe the waiver for people that live in their own home or family home? If not, please recommend alternatives.

Are there examples of living/service arrangements missing from Waiver 1? If so, please recommend alternatives.

Does the name "Residential Supports" (Waiver 2) sufficiently describe the waiver for people that live in residential settings? If not, please recommend alternatives.

Are there examples of living/ service arrangements missing from Waiver 2?

August 25, 2022 12:14 PM from Bud Rosenfield OMHDD he/him to everyone: Also, they mean that the service provides "training," or includes a component of training, to the individual receiving the service (or their family). It does NOT refer to training that the service provider or staff needs. Does that help?

August 25, 2022 12:17 PM from Polly Owens to everyone: The descriptors in all categories are waiver service descriptions. For example, individualized home supportw with training is a waiver service descriptor. Community residential services is a waiver descriptor. Here is a link to those services descriptors for someone on the current CADI waiver.

https://www.dhs.state.mn.us/main/idcplg?IdcService=GET_DYNAMIC_CONVERSION&RevisionSelectionMethod=LatestReleased&dDocName=ID_000855 If you scan down to Covered Services you can see the information.

August 25, 2022 12:25 PM from Lisa Evert to everyone: Skip me during the round robin for now

August 25, 2022 12:27 PM from phyllis reller to everyone:
skip me please - i have to leave for a bit

August 25, 2022 12:28 PM from Polly Owens to everyone: It looks like I'm off mute on my end but it's not working come back to me.

August 25, 2022 12:29 PM from Leah Z to everyone: The reference document for this was sent on 8/19. Title of the document is Names_2_waivers_WRAC_premtg

August 25, 2022 12:31 PM from val barnes to everyone: Have you guys seen my comments?

August 25, 2022 12:31 PM from Polly Owens (privately): Is it possible for me to leave and come back in to try to remedy the audio situation?

August 25, 2022 12:33 PM from Polly Owens to everyone: service as people living in their own home can use licensed services.

August 25, 2022 12:33 PM from val barnes to everyone: ok, I have been here since the start and they have not called me for any of the questions nor have they responded to my questions and why I have not been called

August 25, 2022 12:34 PM from val barnes to everyone: I sent a private message to Mary and Host.

August 25, 2022 12:34 PM from val barnes to everyone: Verbally or chat? Can someone acknowledge that at least I am here?

August 25, 2022 12:34 PM from Maria Trueblood to everyone: Hi Val- we can see you and your chat.

August 25, 2022 12:35 PM from val barnes to everyone: only u

August 25, 2022 12:35 PM from Maria Trueblood to everyone: We are tracking the feedback you are adding! Thank you

August 25, 2022 12:35 PM from val barnes to everyone: Y?

August 25, 2022 12:35 PM from Polly Owens to everyone: Sorry, that previous chat didn't fully come through. I agree with Maria that licensed and unlicensed does not work as people in their own homes can use licensed services.

August 25, 2022 12:35 PM from val barnes to everyone: U are tracking my feedback?

August 25, 2022 12:36 PM from Facilitator Lea to everyone:
I will call on you again Val.

August 25, 2022 12:36 PM from val barnes to everyone:
Listen if U don't want me here just say it?

August 25, 2022 12:36 PM from val barnes to everyone: Bye

August 25, 2022 12:38 PM from phyllis reller (privately):
im back until 1 when i have to meet with my director.

August 25, 2022 12:41 PM from Lisa Evert to everyone:
Provider Managed Setting Waiver

August 25, 2022 12:42 PM from phyllis reller to everyone:
it depends on who signs the lease

August 25, 2022 12:45 PM from Tricia Brisbane to everyone:
I am available to provide feedback

August 25, 2022 12:47 PM from Don Barnes to everyone: I do
have one other concern.

The service menu reconfiguration in Waiver Reimagine Phase 1 shifted the old SLS Daily service to the new Integrated Community Supports (ICS) and has had unintended consequences for people, mostly on the DD Waiver, that were living in supported apartments. While ICS is considered a daily residential service, it's not set up for 24-hour support and it does not include nursing hours or transportation wrapped in. A person receiving ICS could purchase those outside of the ICS service through a different provider, but that serves to take huge chunks of the daily rate for providers that co-sign or guarantee the leases. With the current rate structure, providers are not finding the service to be financially viable, and some may choose to get out of the apartmeto move to a licensed CRS setting, which is less independent, and/or find a new provider, both of which are tremendously disruptive to thent programs and discharge the people they are currently supporting. This forces the people

August 25, 2022 12:49 PM from Don Barnes to everyone: to
an environment that they did not choose. I just want to make sure past
decisions can be corrected and usaying that when we go forward and
unintended consequences come up it can may be flexible enough to change
and correct.

August 25, 2022 12:50 PM from Don Barnes to everyone: We need to allow flexibility to allow changes and correct more quickly.

August 25, 2022 12:51 PM from phyllis reller (privately): i do need to leave at 1 and hope i can share before i go.

August 25, 2022 12:54 PM from Dr. Kate Jirik to everyone: those were not my comments

August 25, 2022 12:54 PM from Dr. Kate Jirik to everyone: I agree with Bud

August 25, 2022 12:54 PM from Facilitator Lea to everyone: Dr. Kate we'll get your comments from you and ensure they are represented in our notes

August 25, 2022 12:57 PM from Polly Owens to everyone: I prefer Own/Family Home and Provider Manged as the two categories. In the category currently labeled as Individual Supports CDCS should be in all descriptors as people who live in all of those living situations can use CDCS. Individual supports are really what is provided to everyone no matter where they live so that name is misleading. I have been hearing concerns that there should be an option for someone to live in their own apartment or home and have someone else co-sign on the lease whether a parent or provider.

August 25, 2022 12:58 PM from Stephen Horn to everyone: This is the link to the CBSM policy page for ICS:
<https://www.dhs.state.mn.us/dhs-327069#>

August 25, 2022 12:58 PM from Bud Rosenfield OMHDD he/him to everyone: "ICS" is confusing. To supplement Stephen's description, here's the DHS manual description:
https://www.dhs.state.mn.us/main/idcplg?IdcService=GET_DYNAMIC_CONVERSION&RevisionSelectionMethod=LatestReleased&dDocName=dhs-327069

August 25, 2022 12:59 PM from phyllis reller (privately): Thank you :)

August 25, 2022 1:02 PM from Polly Owens to everyone: I had to leave and come back in because I lost all my sound.

August 25, 2022 1:04 PM from Facilitator Lea to everyone: Thank you for your input Polly!

August 25, 2022 1:05 PM from Chad Wilson to everyone: I agree with the suggestions for the name of #2 including the words provider managed. Managed is a more person centered term than "controlled"

August 25, 2022 1:05 PM from Polly Owens to everyone: I am looking forward to when we can just say 'waiver'.

August 25, 2022 1:13 PM from Bud Rosenfield OMHDD he/him to everyone: Did Maria say we're NOT going to talk further about individual budgeting? Because that is in our statutory mission...

August 25, 2022 1:14 PM from Bud Rosenfield OMHDD he/him to everyone: Got it. Thanks!

August 25, 2022 1:18 PM from Hannah Lamb to everyone: Any questions about reimbursement - please email Hannah.Lamb@state.mn.us

August 25, 2022 1:21 PM from Leah Z to everyone: Thank you so much for taking the time today and the great discussion!

August 25, 2022 1:25 PM from Leah Z (privately): Alan- can you remove Kelly Friesen and Phyllis reller from the webex?

August 25, 2022 1:25 PM from DHS - DSD to everyone: yes

August 25, 2022 1:25 PM from Leah Z (privately): Thanks!