

FCCTF Work Group 8 Recommendations

Work groups:

- Please list your recommendations in priority order within the categories below.
- Use **bold letters** to indicate your top three recommendations overall.

<p>Work group duty charge: Consider methods to improve access to and understanding of the rules and statutes governing family child care providers.</p>	<p>Status <i>(for use at FCCTF meeting)</i>:</p>
<p>A. Recommendations for LEGISLATIVE ACTION:</p> <ol style="list-style-type: none"> 1. Ombudsperson bill should be reintroduced. The position should be independent and not in DHS. This should not replace providers' current relationship and progress with DHS. 2. Make the "Ask DHS" form on the DHS website anonymous and remove the requirement for providers to list their licenser. 3. Codify rule into statute or vice versa. Everything should be in one place. 4. Update the book of family child care rules and statutes in a timely manner and only sell updated copies. 	
<p>B. Recommendations for DHS:</p> <ol style="list-style-type: none"> 1. Communication <ul style="list-style-type: none"> • Communication about rules, statutes, and state/federal regulations and any changes to them should (at least) come from DHS. Continue the implementation plans. • Offer both paper and electronic options to ensure everyone receives the info (allow providers to opt-in to paperless delivery or opt-in to printed delivery). • Offer forms and info in multiple (most common) languages. • Maintain an accurate list of every family child care provider with an email address. • Send a postcard mailing from DHS to existing providers/provide for new providers with the most critical/commonly requested info. 2. Provider Involvement <ul style="list-style-type: none"> • Add family child care providers to the implementation plan group. • Offer meetings with stakeholders about any proposed legislation before the legislative session begins (no last-minute bill introductions). Inform all providers about these meetings. • Update the "<u>Guide to Becoming a Licensed Family Child Care Provider</u>" to reflect legislative changes in the last few years. Include a few providers, licensors, and DHS in annual review. 3. Rules & Statutes 	

<ul style="list-style-type: none"> • Make the “Ask DHS” form on the DHS website anonymous and do not require providers to list their licensor. Add a search function to form (like a typical support page) for common topics and link to rule/statute or previous answers given by DHS. • Work with providers and licensors to develop a plain language training to help providers learn how to access, read, and understand the rules and statutes. • Consider summarizing each section of rule and statute in one place (possibly use the guide as a starting point) for existing providers. Info should be in plain language: clear, understandable, and as brief as possible. Empower providers to go through the steps. 	
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<p>C. Recommendations for COUNTIES:</p> <ol style="list-style-type: none"> 1. Forward communications from DHS and share county-specific info with providers. 2. Place links to DHS forms and info to ensure it is up-to-date and to save time. 3. Maintain an accurate list of every family child care provider in the county with an email address. 4. Possibly add a pop-up on the county “child care provider” page if there are any updates to rules, statutes, or forms. 	
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<p>D. Recommendations for PROVIDERS:</p> <ol style="list-style-type: none"> 1. Providers need to be involved in family child care meetings, plans, hearings, etc. 	
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