



Behavioral health home (BHH) services information session:  
State Plan Amendment, Final Evaluation Report, Provider Cohorts, and more!  
Thursday, August 26, 2021, 1:00pm

**Thank you for joining us today! Our presentation will begin shortly.**

# BHH services information session

## Today's agenda:

- 1:00PM: Welcome
- 1:05PM: Review State Plan Amendment changes
- 1:15PM: Overview of BHH services final evaluation report; ongoing certification and performance measures
- 2:00PM: Questions and discussion
- 2:30PM: Wrap-up and thank you!

## Please note/friendly reminders:

- All lines are muted to start (this helps prevent sound problems)
- If you would like to make a comment, please use the chat box; the DHS team will read your comment for the group
- When sharing with the group, please don't forget to take your line off mute 😊

- Review the changes to the BHH services SPA;
- Provide an overview of the BHH services evaluation report, discuss DHS' efforts to incorporate performance measures into an ongoing certification process for providers; and
- Hear from BHH services provider cohort representatives.

## State Plan Amendment (SPA) updates

- Continued flexibility in the staffing ratio for providers serving 100 or fewer BHH services recipients; providers with 100 or fewer BHH services recipients may utilize a staffing ratio of a minimum of a .5 full time equivalent (FTE) integration specialist and a 1.0 FTE systems navigator.
- The six-month face-to-face requirement was replaced with the requirement to offer a face-to-face every six months. If the person declines the offer of a face-to-face visit, the visit may be completed by telephone contact or interactive video.
- For creation of the health action plan and health wellness assessment, DHS replaced the word “template” with “guidance.”



## BHH services 2018-2020 evaluation report:

- puts the BHH services model in context with other MN programs
- identifies trends in enrollment, quality, and cost
- recommends performance measures for an ongoing certification process for BHH services providers



## The goals of BHH services are that each person:

- Has access to and utilizes routine and preventative health care services
- Has consistent care for mental illness and other health conditions
- Gains knowledge of health conditions and associated effective treatments
- Increases self-efficacy and improves health management practices
- Has access to and utilizes wellness and recovery resources
- Has access to and uses social and community supports to assist with meeting wellness goals



# Expected outcomes of BHH services

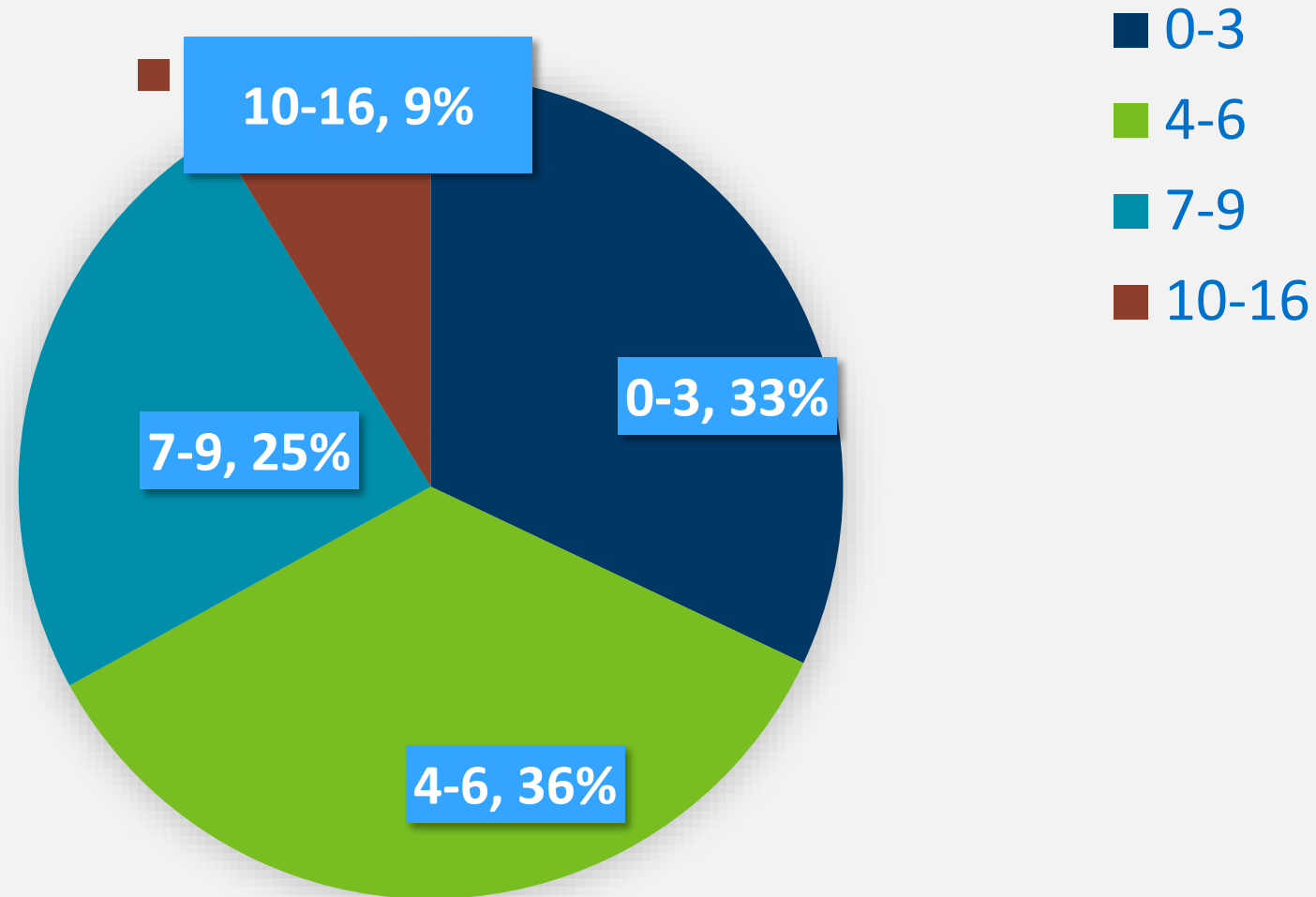
- Outcomes
  - Improved utilization
  - Improved experience
  - Improved quality of life
  - Reduced rate of increase in healthcare costs for Medicaid patients

- 25 BHH services organizations
  - 10 IHPs/participate in IHP
  - 6 CCBHCs
  - 5 certified HCHs



- 2017: 1,000 people served
- 2021: 7,500+ people served to date

# Data and trends: chronic conditions





# Quality and costs

- Preventative care
- ED utilization
- Follow-up after hospitalization



## Other recommendations to support BHH services providers

1. Develop relationships across State agencies to address social drivers of health;
2. Develop relationships with other providers;  
and
3. Continue to provide learning opportunities for certified BHH services providers.



Provider input: how do providers know they are having a positive impact on a person's health/wellbeing?

- Self-assessments/gratitude
- Appointment attendance/HAP progress
- Decreased hospitalization/improvement in screening scores
- Navigation through crisis
- Connections to referrals

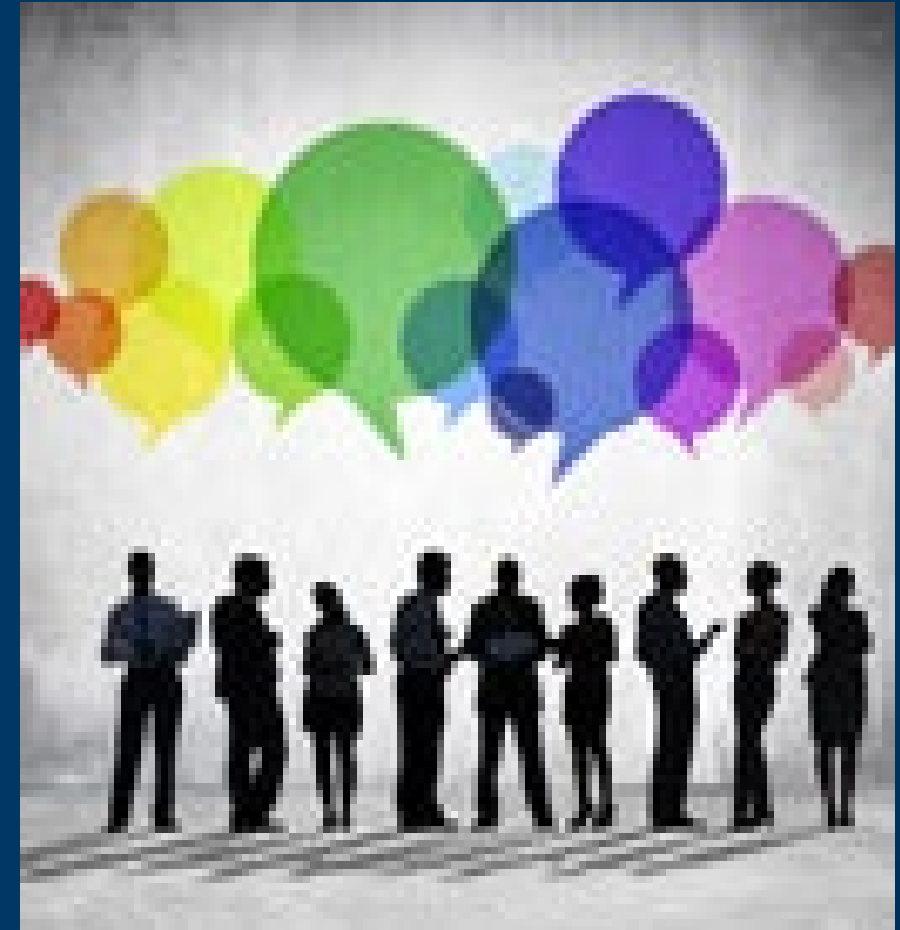


# Ongoing certification process: performance measures

- Considerations and alignment
- Purpose and use
- Provider input
- Next steps

## BHH services provider cohort updates

- Vikki Ebenhoh, South Central Human Relations Center
- Julie Plante, Vail Place



# Questions and discussion







# Thank you!

Questions?

For more information please contact: Michaelyn Bruer at  
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