



**DEPARTMENT OF
HUMAN SERVICES**

Minnesota's Mitigation Plan 2.0

Updated March 21, 2024

Overview

Issue: Minnesota conducts auto-renewals (i.e., ex-parte renewals) on a household basis rather than an individual basis. In accordance with CMS guidance, states that do so must pause procedural terminations until a mitigation strategy can be implemented.

Impacted Individuals: Those impacted are individuals in multi-member households subject to renewal where individual household members on Medicaid have different eligibility requirements. For example, kids have higher income limits than adults.

Guiding Principle: Minnesota's guiding principle is to efficiently maintain coverage for eligible enrollees and transition those ineligible to other health care coverage options, while protecting the integrity of the program and conserving resources for other public priorities.

Minnesota's Approach



Reinstate coverage for impacted individuals



Pause procedural terminations



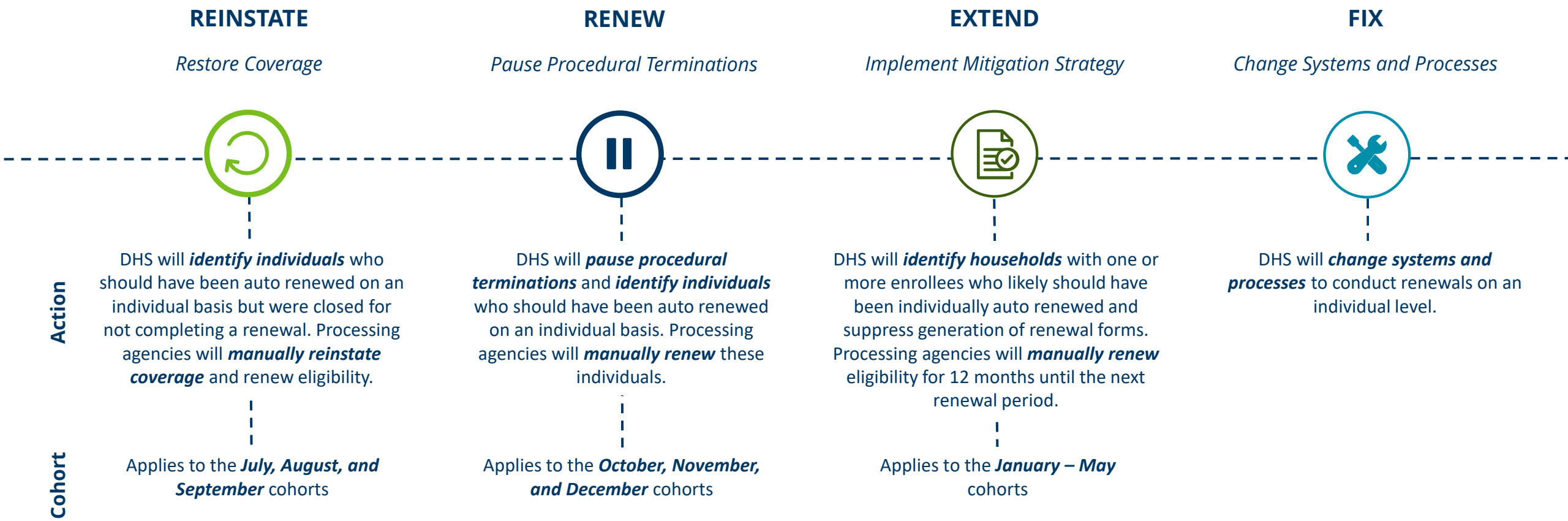
Develop and implement a mitigation strategy



Change systems and processes to conduct renewals on an individual level

The approach will vary based on the status of renewal processing for each cohort.

Overview of Minnesota's Mitigation Plan 2.0



Key Considerations

- For Minnesota's Mitigation Plan 2.0, DHS broadly identified impacted individuals who likely should have auto renewed based on available data.
- DHS paused procedural terminations for the October, November, and December renewal cohorts for three (3) months for each cohort. This protects enrollees and allows processing agencies time to manually restore eligibility and renew coverage for affected individuals. This occurs at the same time agencies are also processing renewals received.
- Minnesota is working on system updates to fully support individual renewals. Mitigations will be in effect until these updates are completed.

Minnesota's Mitigation Plan 2.0



REINSTATE

- DHS *identified individuals* who should have been auto renewed on an individual basis but were closed for not completing a renewal. This includes both METS and MAXIS cases.
- DHS *compiled a report* of these *individuals*.
- DHS *manually reinstated* coverage and renewed eligibility for 12,508 individuals. This work was completed by November 30, 2023.

Applies to the July, August, and September cohorts



RENEW

- DHS extended coverage in *MMIS* for an additional *three months* for each cohort.
- DHS *identified individuals* who should have been auto renewed on an individual basis. This includes both METS and MAXIS cases.
- DHS *compiled a report* of these *individuals* for each cohort and sent the report to processing agencies.
- *Processing agencies* continue to process renewal forms received, *following existing procedures*.
- Processing agencies will *manually renew coverage* for 38,701 individuals.
- Individuals not on the report, who did not complete their renewals, will lose coverage at the end of the three-month extension.

Applies to the October, November, and December cohorts



EXTEND

- This *applies to METS* only. For MAXIS, we expanded our selection criteria, including additional individual enrollees that workers will attempt to renew on an ex-parte basis.
- METS renewal batch processes continue to run and households that auto renew are sent an *auto-renew notice*.
- DHS *identified households* for each renewal cohort with one or more enrollees who likely should have been individually auto renewed and suppressed renewal forms.
- DHS *compiled a report* of these *households* for each cohort.
- DHS *manually renewed* eligibility for 12 months until the next renewal. DHS created a batch to automate the process to manually renew eligibility for 9,355 households for January; 6,834 households for February; 7,347 households for March; 4,170 households for April; and 3,895 households for May.
- Processing agencies continue to process renewal forms received, following *existing procedures*.
- Enrollees in households not on the report, who did not complete their renewals, lost coverage.

Applies to the January – May cohorts



FIX

- DHS *changed systems and processes* to conduct renewals on an individual level.

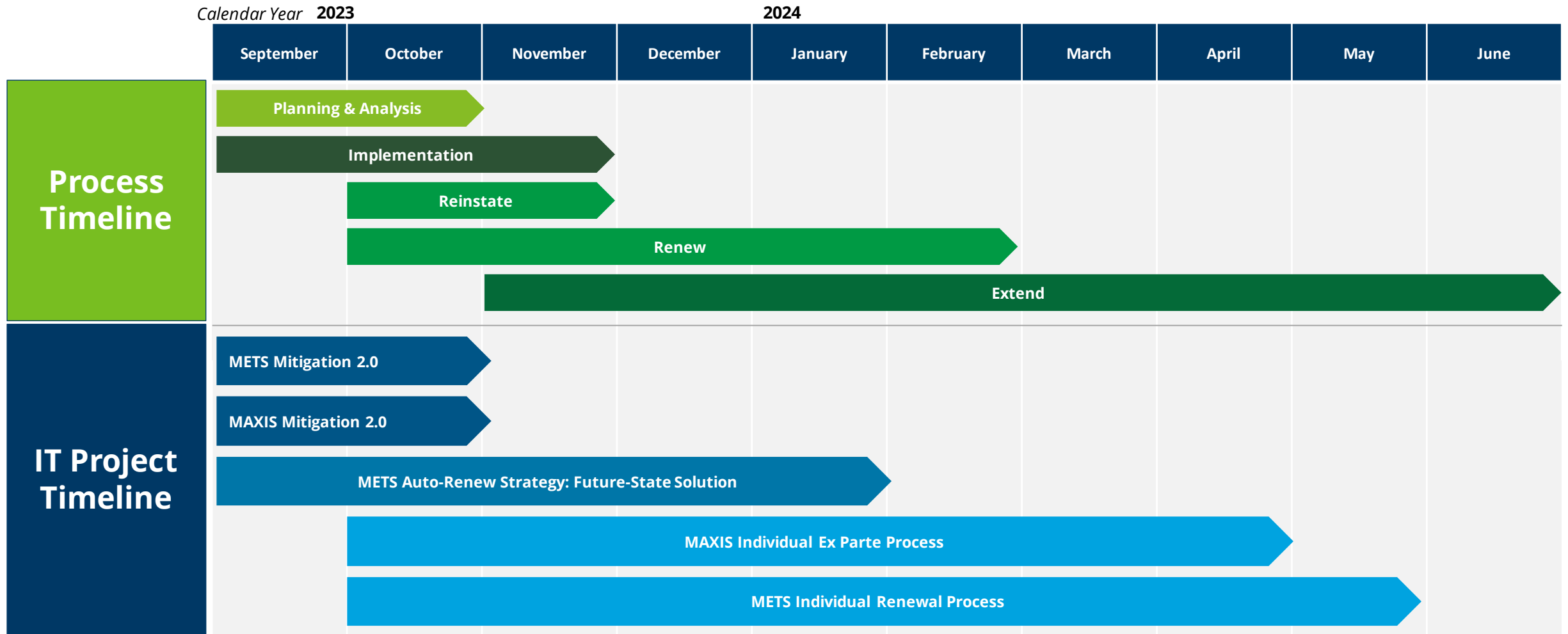
Applies to the June and future cohorts

IT Projects for Mitigation Plan 2.0



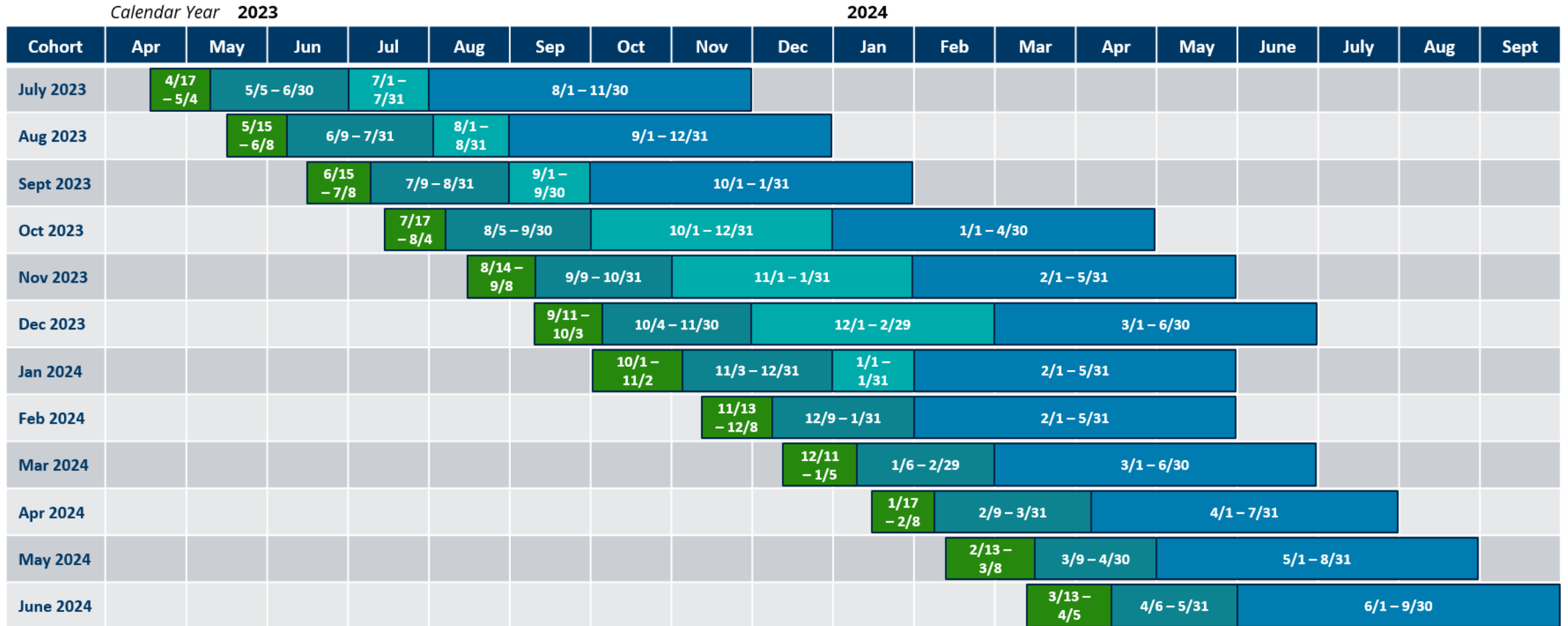
Project	Description	Go-Live Date	First Cohort	Status
METS Mitigation 2.0	Changes to METS to support the Mitigation Plan 2.0. The project will identify cases in which some household members should have auto-renewed, and it will suppress sending out renewal forms.	10/8/2023	January 2024	Completed
MAXIS Mitigation 2.0	Changes to MAXIS to support the Mitigation Plan 2.0. The project will modify the Ex-Parte report that is generated and sent to agencies. The updated report will identify individuals, not households, for workers to review for an ex-parte determination.	10/13/2023	January 2024	Completed
METS Automated Manual Passive Renewal	Changes to METS to automate the renewal of cases in which some household members should have auto-renewed on an individual basis per Mitigation Plan 2.0.	12/17/2023	January 2024	Completed
METS Auto-Renew Strategy: Future-State Solution	Changes to the METS renewal batches to implement new business rules for the auto-renew determination with the goal to increase the auto-renew rate. The new business rules follow an individual-based determination.	1/26/2024	April 2024	Completed
MAXIS Individual Ex-Parte Process	Changes to MAXIS to support an individual-based ex-parte determination. This includes moving the data fields a worker enters for the ex-parte process to a person-based panel.	4/12/2024	July 2024	Active – On Track
METS Individual Renewal Process	Changes to METS to support individual-based renewals. This includes updating the non-batch components to fully support an individual-based auto renew determination.	3/10/2024, <i>phase 1</i> 5/5/2024, <i>phase 2</i>	June 2024	Phase 1: Completed Phase 2: Active – On Track

Mitigation Plan 2.0 Timeline



METS Renewal Cohort Timeline

MA for families and children, MA for adults without children, and MinnesotaCare

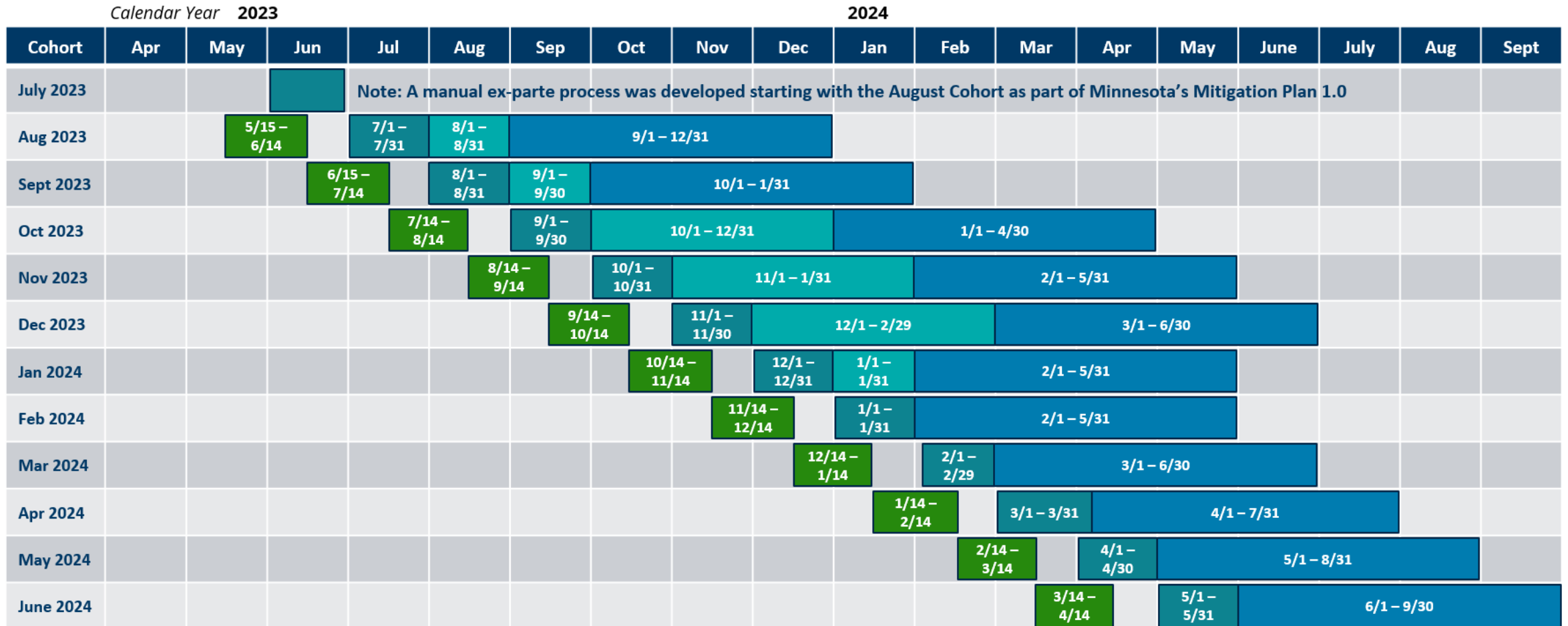


Key Approx. System Processing Renewal Processing Extension & Renewal Processing Reconsideration Period



MAXIS Renewal Cohort Timeline

MA for individuals who are blind, disabled, or aged 65 and older



Key Ex Parte Processing (Part I) Renewal Processing Extension & Renewal Processing Reconsideration Period



Point of Importance



DHS will continue to transition people off Medicaid who are determined ineligible