

BELTRAMI COUNTY HUMAN SERVICES
616 AMERICA AVENUE NW
SUITE #270
BEMIDJI, MN 56601-3869

WKR ID: X1AAGGH SVC LOC: 004
JANE N PUBLIC
540 CEDAR STREET
SAINT PAUL, MN 55155-2208

09/12/23

Group: SNBC
Case Number: GGGGGGGG
County of
Residence: 004
COUNTY NAME: BELTRAMI

How to Change Your Primary Care Provider, Clinic, or Opt Out of Special Needs BasicCare

You can change your primary care provider or clinic anytime by calling your health plan member services using the phone number on your health plan member identification card. If you change providers, keep using the one listed on your current health plan card until you get a card in the mail showing your new choice.

For a list of the primary care providers that are part of your health plan, refer to the health plan's provider directory. You can access it by visiting the following website and then clicking on "Health Plan Provider Directories": <https://mn.gov/dhs/health-plan-selection/>.

If you have questions, call Disability Hub MN™ at 866-333-2466, go to disabilityhubmn.org, or call using your preferred relay service.

If you do not want to change your primary care provider, clinic, or opt out of Special Needs BasicCare (SNBC) and receive your Medical Assistance (MA) as fee for service, you do not need to do anything with this notice.

You are eligible to change your primary care providers, clinic, or opt out of SNBC:

<u>Member ID</u>	<u>Member Name</u>	<u>Current Health Plan</u>	<u>Program</u>
7777777	JANE N PUBLIC	PRIMEWEST HEALTH SYS	SPECIAL NEEDS BASICCARE

If you want to opt out of SNBC or have questions about your coverage, contact PRIMEWEST HEALTH SYS using the table on this page. Note that this table contains contact information for plans that may not be available in your county.

Health Plan	Phone Number	Text-Based Contact	Website
PrimeWest Health	866-431-0801 This call is free.	TTY: 800-627-3529 or 711	www.primewest.org
South Country Health Alliance	866-567-7242 This call is free.	TTY: 800-627-3529 or 711	www.mnscha.org/
UCare	612-676-3554 or 800-707-1711 This call is free.	TTY: 612-676-6810 or 800-688-2534	www.ucare.org

For accessible formats of this communication or assistance with additional equal access to human services, email DHS.info@state.mn.us, call 800-657-3739, or use your preferred relay service. (ADA1 6-23)